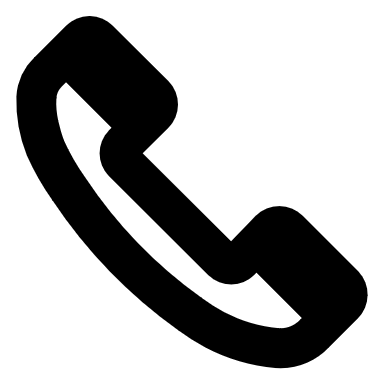
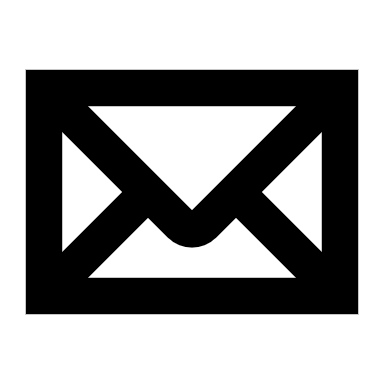
**Shivangee Kumari**

**(Pega Developer)**

* Kolkata*

 *8102428007*

* Shivangee.kumari14@gmail.com*

**Carrier Objective**

Seek and maintain full-time position that offers professional challenges utilizing interpersonal skills, excellent time management and problem-solving skills.

**Professional Summary**

Over 2 years of experience in PEGA PRPC and workflow design. Experience in analysis, coding, testing, post-production support & debugging.

**Skills**

Pega PRPC, Java, SQL, HTML, CSS, Agile Methodology

**Certifications**

* Pega Certified Senior System Architect 8.8 Version *2023*
* Pega Certified System Architect 8.6 Version *2022*

**Work Experience**

**Programmer Analyst at Cognizant Technology Services (Dec 2021-Present)**

**Client Project – Toyota Motors North America**

***Sep 2022*** *-* ***Present***

* Worked on Bug fixes and Enhancements.
* Involved in the design and development of Class Structure, Properties, Process Flows and Flow Actions.
* Created Data models, Activities, Access groups, Access Roles, Decision Rules, SLA's, Rules, Reports.
* Created Operators, Workgroups, Workbaskets, Data tables.
* Created Activities and steps for implementing core business logic.
* Created rules for Validation, Integration rules like Rule-Connect-SQL using methods like RDB save, RDB Open.
* Created utility to send automated emails with reports to business stakeholders using Job scheduler.
* Used debugging tools like Clipboard, Tracer and PAL and effectively dealt with deadline driven tasks.
* Interacted with client to understand expectations and requirements.
* Involved in Use Case conception, Design and Elaboration.
* Successfully completed platform upgrade to 8.8.3v within deadline – involved in fixing bugs caused due to upgrade, performed regression testing, executed test cases from Zephyr, preparation for UAT, collaborated with users to get UAT sign off.
* Collaborated with RPA team for BOT integration.
* Used Jira for project tracking and updating Stories. Performing unit testing and preparing Release document.
* KT to new joiners.

**MVP - Quality Audit**

***Mar 2022 – Jan 2023***

* Involved in various phases of SDLC.
* Worked withs Business Analyst & Team members to brainstorm on business requirements and developing them.
* Design and development of Case Management, PRPC flows.
* Created Process flows, properties based on the requirement.
* Designed User Matrix, Access Group, Worklist, and workbaskets.
* Completely customized the UI/UX by making skin level changes and stylesheets. Customized review harness, perform harness.
* Designed and Created Portals for various actors.
* Independently designed highly interactive Dashboards for different Portals as per mock-ups given by BA.
* Implemented Routing and validation, Used Activities, Data transform, Decision tables, Correspondence, Binary rule, DSS to meet business requirement.
* Involved with Sr Developers to achieve Email integration, DWA implementation, case creation through email.
* Presented multiple demos to Pega practice leadership, product owners and achieved 100% satisfaction.

**Education**

2023 Master of Computer Application  
 Chandigarh University, 8.05 CGPA

2020 Bachelor of Computer Application

ISM Patna, 8.75 CGPA

**Awards and Recognition**

* Client appreciation for doing on time deployments.
* Recognition from Pega leadership for delivering highly interactive and customized UI/UX for POC(MVP) - Quality Audit Application
* Idea qualified in Pega hackathon (Pegathon) at Cognizant
* Received appreciation from Tech leads for building MFRP Water Tax Billing Application during training.
* Received Associate of the Month – November 2023.