

## Resume



**Karunakar Lingineni**

**Phone:+91-9007579156**

**Email:karunakar.lingineni@gmail.com**

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### Professional Summary

- Passionate about teaching in Prestigious Engineering College.
- Had 1-year Experience in Teaching.
- Having 2 years of IT Experience in developing and designing **Pega** Based Solutions.
- Excellent analytical, communication and problem-solving skills.
- Good knowledge on Computer Science subjects like **Computer Networks and Operating Systems**.

### Technical Skills

BPM Tools	:	PRPC v6.2, PRPC 7.1
Operating System	:	Windows
Languages	:	Java,Html,Java Script, Oracle
Application Servers	:	Apache Tomcat, JBoss
Databases	:	Oracle 10g/11g, SQL server 2008

### Organizational Experience

From October 2014 to October 2015 Worked in **Mrity Engineering College Hyderabad** as Computer Programmer.

From October 2015 to October 2016 in **Capgemini India Private Limited Kolkata** as a Software Engineer.

From December 2016 to October 2017 in **Mphasis Private Limited Bangalore** as a Delivery Software Engineer.

### Educational Qualification

2015 Master of Technology in Computer Science from **Vellore Institute of Technology (VIT)** University, Vellore with 8.31 CGPA.

### Certifications:

Pega 7.1 Certified System Architect (**CSA**)

## Resume



### Projects Handled (CAPGEMINI)

**Project** : **USG PEOPLE**  
**Client** : **USG Belgium**  
**Location** : KOLKATA  
**Role** : Pega System Support  
**Skill Used** : Pega 6.2, Database Oracle

**Description:** USG was a Belgium based company which performs their business operations for Employees of organization like time card maintenance, job searching and different payments for different employees. It Works for two different geographical locations other than Belgium. This project involved in enhancements and maintenance of the project without any delays.

### Responsibilities

- Participated in daily on-site calls.
- Defect Fixing.
- Weekly Tasks like Work list Errors and Compliance Report.
- Performing Lock and Roll
- Enhancements, Changes Logic in Rules As per client Requirement.
- Creating new Rules into the highest Rule set Version.

### Projects Handled (CAPGEMINI)

**Project** : **VODAFONE**  
**Client** : **GERMANY**  
**Location** : KOLKATA  
**Role** : Tester  
**Skill Used** : Pega 6.2

**Description:** Vodafone Network service which want to make easy customer relationship in their call centers. So they decided to use pega as their solution. In this project Customer service manager who maintains customer service solution with automation tool based on some Customer service representatives. So that their performance improves and time drastically decreases.

## Resume



### **Responsibilities:**

- Case Type Testing from starting to ending with proper validations until it resolves.
- Case Automation with Pega Business process management.
- Worked with JIRA Tool for bug fixes and communicating with the client.

### **Personal Record**

Full Name : Karunakar Lingineni  
Date of Birth : 06 June 1990  
Address : Bangalore

**Place:** Bangalore

**(Lingineni Karunakar)**