Shivani Patel

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Motivated Junior Front-End Developer with hands-on experience in building responsive, user-friendly web applications using **React**, **HTML**, **CSS**, and **JavaScript**. Strong understanding of modern UI design, component-based architecture, and version control with Git. Passionate about writing clean code, solving real-world problems, and continuously improving through collaboration and learning.

SKILLS

- **Languages:** HTML5, CSS3, JavaScript (ES6+), TypeScript (basic), jQuery
- **Frameworks/Libraries:** React, Node.js (basic), Bootstrap, Tailwindcss
- **Others:** Responsive Design, API Integration, DOM Manipulation
- **Tools:** Git, GitHub, npm, VS Code, Figma
- **Soft Skills:** Problem-solving, Communication, Remote collaboration, Time management

PROJECTS & PORTFOLIO

QR Code Generator App
- Built with **React** and qrcode **npm** package
- **Mobile-friendly UI** for generating QR codes from user input

Tic-Tac-Toe Game
- Built with **React** using **state** management and functional components.
- Two-player game using React with game history, win/draw detection, and player name customization

E-Commerce Web App – *React, Tailwind CSS, JavaScript*
- Built a fully responsive e-commerce UI with product filters, cart features, and API integration.
- Focused on mobile-first design and state management using React hooks.

More Projects and Portfolio
Portfolio: https://shivani2224.github.io/React-Portfolio/
Explore additional projects and source code at https://github.com/shivani2224

EXPERIENCE

Freelance Web Designer & Customer Support Specialist   *Feb 2024 – Present*
Self-Employed | Remote
- Built responsive, user-friendly web pages using HTML, CSS, and JavaScript, ensuring compatibility across modern browsers and devices.
- Collaborated with designers and marketing teams to translate design mockups and business requirements into functional, accessible front-end interfaces.
- Maintained and updated website content, including product info, promotional sections, and company news.

- Diagnosed and resolved front-end bugs and layout issues, improving site stability and user experience.
- Assisted in creating and integrating on-brand visuals and UI elements to enhance site engagement.

Front end development - Internship   **Jan 2024– Dec 2024**
VTalent Global Software Services, India

- Created foundational **UI components** using **HTML** and **CSS** to support senior developers.
- Assisted with troubleshooting bugs and implementing minor UI updates.
- Gained hands-on experience with JavaScript to add interactivity to web pages.
- Participated in **Agile** ceremonies, including sprint planning and team meetings.
- Contributed to code repositories using Git, including branch management and small commits.
- Utilized browser developer tools for debugging and real-time problem-solving.

Sr. RCM Executive   **Sept 2021 – Dec 2023**
UniMusk Automated Billing Private Limited, India

- Analyzed and resolved billing discrepancies, boosting claim approval rates by 15% through data analysis and collaboration with healthcare providers.
- Handled client, provider, and insurer queries with professionalism, ensuring timely issue resolution and smooth workflow.
- Conducted training sessions to improve team understanding of medical billing practices and compliance.
- Organized new reporting systems, reducing billing error resolution times by 20%.
- Managed branch-level operations and coordinated reporting for leadership teams.

RCM [Revenue Cycle Management] Executive   **Oct 2018 – Aug 2020**
UniMusk Automated Billing Private Limited, India

- Supported financial operations, including collections and cash posting, with a focus on accuracy and efficiency.
- Adapted to new tools and client systems quickly while consistently maintaining high performance standards.
- Resolved customer concerns effectively, improving satisfaction and relationship retention.
- Generated reports to highlight revenue trends and support process improvements.

Education

Bachelor of Computer Applications (BCA)
Gujarat University, Ahmedabad, Gujarat   2015