# SHIVASREE GOPINATHAN

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## **SKILLS SUMMARY**

- Over 2 years of professional experience in developing software solutions, cloud services and full stack development with hands-on experience in handling **Agile (Scrum)** by utilizing **JIRA, Confluence, Azure DevOps**.
- Worked on more than 6 software development projects by utilizing Python, Java, C, REST API, HTML, CSS, JavaScript, Django, Nodejs, Linux, Mongo DB, MySQL etc.
- Employed **Git workflow, Eclipse, VS code** to facilitate smooth integration and effectively **leveraged Azure DevOps** for streamlined version control, **continuous integration & deployment (CI/CD).**
- Demonstrated advanced skills in Microsoft Suite, Excel (Macros, Pivot Table, VLOOKUP, Conditional formatting, Graphs), contributing to efficient **document creation** and **strong presentation** skill in stand-up meetings.
- **Self-motivated** individual who showcases **strong written and verbal communication** skills, **collaborative** skills by providing project status update to the supervisors and stakeholders.

### **TECHNICAL SKILLS**

- Programming Languages and framework: Python, Java, MVC, C, C++, JavaScript, Typescript, Shell scripting, SQL.
- Front end Web and Mobile Technologies: HTML, CSS, React, Angular.
- Back-end Technologies: Django, Node.js, Express.js, NPM, REST API.
- Cloud, DevOps and Deployment: AWS, Azure, Azure DevOps Elastic Search, Kafka, CI/CD, Docker, Jenkins.
- Database and Operating Systems: MySQL, MongoDB, Microsoft SQL Server, Oracle, Unix, Linux, Ubuntu.
- Version Control and Management: Git, GitHub, GitLab, ServiceNow, Jira, Confluence, Agile, SDLC, Azure DevOps.
- Testing Methodologies and Visualization: Unit Testing, Jest, selenium, Test Planning, Power BI, Tableau.
- IDE and Tools: Android Studio, Visual Studio, PyCharm, Eclipse, Postman.

### **EDUCATION**

**Master of Applied Computing** 

May 2023 - Present

University of Windsor, Windsor, ON

Available to work full-time - 4 months or 8 months co-op starting from Summer May 2024 and willing to relocate if needed.

#### **Bachelor of Engineering, Computer Science**

Apr 2016 - Apr 2020

Easwari Engineering College, Chennai, India

# **WORK EXPERIENCE**

**Full-Stack Engineer** 

Dec 2020 - Apr 2023

Accenture, Chennai, India

Java, Microservices, Azure Devops, Git, VS Code, JIRA, Javascript, Nodejs, Reactjs, Restful API, Postman, ServiceNow.

- Resolved client requests, provided **technical assessment and support** to promptly resolve escalated incidents/outage of **70 high priority P1** incidents and **150 change tickets**.
- Worked in Production and Operational release support, proactively coding the feature, collaborated with other teams like mainframe, cloudOps to trouble-shoot the issues.
- Managed the intricate code flow of application by implementing microservices for each component and utilized
  Azure DevOps for deployment, integrating the cloud services to the web application.
- Solved hundreds of bugs related to front and back-end technologies in Java, Node and running database queries in SQL server, Azure Data studio for ETL operations.
- Involved in **test-driven development** practices contributing to a **30% increased efficiency of application and improved client experience.**
- **Mentored 4 developers** on production deployment processes, documentation, incident analysis and reporting and conducted an in-depth analysis of incident, **reducing time consumption by an impressive 60%.**
- Established a CI/CD pipeline leveraging Azure DevOps, automating the build, testing, and deployment processes, resulting in a significant reduction in development time and increased overall efficiency.

## **INTERNSHIP**

## **Software Engineer Intern**

Jan 2020 - Apr 2020

Accenture, Chennai, India

- Designed **Flask Restplus APIs**, created interactive user interfaces, learnt the foundations of **Python libraries**, and strong understanding of **algorithms and data structures**, **JavaScript**, **HTML and CSS**.
- Collaborated with senior analysts to identify areas for process improvement and assisted in analyzing, and documenting business requirements, responsive testing results, including identified issues.
- Maintained open and transparent **communication** channels with clients throughout the development lifecycle, fostering trust and ensuring **client satisfaction**.
- Collaborated with the **business stakeholders** to understand their needs, **trouble-shoot data**, **reporting**, **resolve issues and plan operational releases.**

### **CERTIFICATIONS**

•	Programming Foundations: Software Testing/QA, LinkedIn Learning	Jan 2024
•	DP 204 - Associate data Engineer, Microsoft	Mar 2022
•	AZ 900 - Microsoft Azure Fundamentals, Microsoft	Sep 2021

# **ACADEMIC PROJECTS**

### **Game Recommendation System - Web Application**

Feb 2024

University of Windsor, Windsor, Ontario

#### Djanjo, Python, HTML, CSS, JavaScript, Figma, Git, JIRA, Pycharm

- Developed an app that provides personalized recommendations by analyzing user profiles and game data, including factors such as genre, platform, gameplay style, and user ratings.
- Key features of the project include user registration and profile creation, a comprehensive database of games, a recommendation algorithm, search and filtering options, user interaction and feedback.

#### **Automated Seminar Attendance Management- Web Application**

Oct 2023

University of Windsor, Windsor, Ontario

#### Python - face recognition library, HTML, CSS, JavaScript, MongoDB, Git, JIRA

- Developed and implemented an automated system for managing seminar attendance, enhancing efficiency and accuracy by 70%, reducing the time consumption and tracking participant presence.
- Our application streamlines the process of tracking seminar attendance using face recognition technology compared to traditional manual methods.

#### Skill-Blog- API - Web Application

Oct 2023

University of Windsor, Windsor, Ontario Oct 2023

## HTML, CSS, JavaScript, MongoDB, REST API, Figma. Git, JIRA

• Developed RESTful API to interact with the database and created a MongoDB-based backend system for a blogging platform which includes the database schema to store blog posts, user accounts, and comments.

#### Skill-Sage - eLearning mobile application

Jul 2023

University of Windsor, Windsor, Ontario

# Figma, Java, Android SDK, Firebase, Git, JIRA, VS Code

- Designed and developed Skill-Sage, an innovative eLearning mobile application aimed at enhancing educational accessibility and engagement.
- Integrated Firebase for real-time data synchronization and user authentication.

## **PUBLICATIONS AND PRESENTATIONS**

## International Journal of Creative Research Thoughts (IJCRT)

Jul 2020

• Gopinathan, Shivasree. "End to End Food Chain Regulation" International Journal of Creative Research Thoughts, Volume 8, Issue 7 July 2020 | ISSN: 2320-2882. The paper delves into the intricacies of regulating the entire food supply chain, aiming to ensure safety, quality, and efficiency from production to consumption.