Name: Archana Ramdas Kharat

Contact No: 08286093932/08655111083

Email id:kharatarchana815@gmail.com

Address: KK Solitaire Apartment, Plot No 111, Room No-207, Sector-20, Ulwe, Navi Mumbai -400 706.

CAREER OBJECTIVE:

To gain employment with a company or institution that offers me a consistently positive atmosphere to learn new technologies and implement them for the betterment of the business.

ACADEMIC QUALIFICATION:

- Completed **BE** in **Computer Engineering** with Second Class from **Mumbai University**.
- Completed **HSC** in **Science** with First Class from **Maharashtra State Board**.
- Completed **SSC** with First Class from **Maharashtra State Board**.

PROFESSIONAL QUALIFICATION:

Certification: C Language, MS-CIT, Java (Core Java, Advance Java(Servlet/JSP), Struts 2.0, Spring)

SKILLS:

- Networking support across GLOBAL which includes below duties: -
- Working on tickets regarding issues related Application, Infrastructure, SAP, Navision, Incadea and provide end to end Resolution.
- Follow up and working on ticketing tool (includes Escalation matrix and SLA achievement)

WORK EXPERIENCE:

- 18 Months work experience in **HP INDIA LTD(For Reliance Retail IT)** at **Ghansoli**
- Working in **Tata International Limited** at **Wadala.**
- Date: **23rd October 2019 to till date.**
- Working as**: L1 Service Desk Executive.**

PERSONAL INFORMATION:

- Date Of Birth   :29 December 1989
- Language Known   :English ,Hindi ,Marathi
- Marital Status   :Unmarried

DECLARATION:

I hereby declare that the above-mentioned information is correct up to my knowledge and I bear responsibility for the correctness of the above-mentioned particulars.

Date:

Place:

Signature: ……………………………………..

(ARCHANA R.KHARAT)