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1 Language

Riten Rai

Asst-Manager at HOTEL CITY STAR

India

Summary

A focused professional with more than +8 years of experience in Operations Management, Food and Beverages Management and Customer Relationship Management. Gained international experience at Burj Al Arab, Dubai-UAE (Seven Star Property)
Proven ability of delivering value-added customer service and achieving customer delight by providing customized products as per requir...

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Experience

Asst-Manager · HOTEL CITY STAR

September 2013 - Present · Dehra Dun Area, India

Look after the Restaurant and Banquet Hall Party's. Make sure that the foods come on time.
Assist the outlet manager in managing the outlet as a successful independent profit center, ensuring maximum guest satisfaction in consistent with the Grand Standards, through planning, organizing, directing and controll

Sr. Captain (Food & Beverage) · Nanking Restaurent

November 2012 - September 2013 (11 months) · Dehra Dun Area, India

Guest Service Executive (Butler Department) · Burj-Al-Arab (Dubai)

May 2010 - August 2012 (2 years 4 months) · Dubai, United Arab Emirates

Education

Drona's International School (Dehra Dun)

10th and 12th, Hotel, Motel, and Restaurant Management · (2001 - 2005)

