

Objective

To be associated with a progressive and professional organization which would enable me to broaden my current skills and challenge my various abilities.

Highlights

Total IT Experience	• 8 Years
Manual/Black box Testing	• 7+ years
Oracle/Database SQL Queries	• 7+ Years
Linux Environment/Shell/JavaScript	• More than 2.0 years
Web Services (SOAP/Rest/API) testing	• More than 2.0 years
HPQC-ALM, OTM/Defect Management	• 7+ Years
BigData/Hadoop testing	• Approx 3 Years
Agile Environment	• 7.0 years
Telecom Domain	• 6.5 years
Clinical Trials (Health Science) domain	• More than 1 year
UAT/Production support/HPSM/Non-Production Env	• More than 3.0 years
Onshore Exposure	• Approx 9.0 Months

Experience Summary:

A dynamic professional with approx. 8 Years of IT experience with large scale enterprises. Got opportunities to have full life cycle experience that includes requirement analysis, Solution Design, different phases of testing till onshore UAT & application support. Well conversant with software testing methodologies and processes including Test plans, Test cases writing-execution, test/defect logs, Test/defect reports/management & Change management.

Experience Chronology:

- **Oracle India Pvt. Ltd, Pune as "Senior Validation Consultant"**- June 2017 – Till date
- **Tech Mahindra Ltd, Pune as "Test Lead"**- January 2011 – June 2017
 - Had been at the United Kingdom –(Client Location) From April 2015 till Jan 2016
 - Started working as Technical Associate, Sr. Technical associate and then promoted as Test Lead

Technical Skills:

Software Testing (Manual) :	Black Box, Component Testing, Interface Testing, Website & Web services testing, Integration Testing, Test Case writing and execution, Defect Logging, Defect tracking, Defect Reporting, Requirement Traceability Matrix, Defect Prevention, Quality gate, Bigdata/Hadoop Testing(Hive/HQL Queries, Pig compression, Oozie etc) Web Services testing using SOAP, REST etc.
Quality/Incident/Change Management Tools :	HP ALM/HPQC, Clarify Bridge, HP Service Manager (HPSM), JIRA, OTM
Databases :	Oracle, SQL Queries, Views, Materialized views, Triggers, DBLink, Procedures, BigData, Hadoop, Hive, Oozie Testing etc
Operating Systems/Others :	Windows 9X/2000/XP, LINUX, MS-Office, Weblogic, Apache, Oracle Apex development, Central Designer, GeoServer

Annexure of Key Projects Handled:

- **At "Oracle India Pvt Ltd, Pune [Since June 2017 – Till date]**

Project: InForm Clinical Trials and Change orders (Health Science-Clinical trials domain)

Clients: Multiple pharma clients from Japan, US and EU.

Role: Senior Validation Consultant

Project Description- The InForm software is a data collection and study management application that uses a secure web browser to provide access to clinical study data and management of the clinical study process.

Work Summary: Performing QA, Leading team and planning QA of different customized clinical trials for different organizations across the world.

Responsibilities:

- Active involvement in requirement gathering and Design clarification
- Test effort estimations/scoping
- Resource allocation
- Test plan, Test Design, test execution, Defect logging, Retest and closure, tracking and reporting
- Creation of different documents & artefacts like Test logs, Pre QA and Pre Go Live checklists, defect logs, RTM etc.
- Participation in DP activities, Test assignment, test progress tracking
- Finalization of Production builds
- Raising UAT and Live tickets
- Development on Oracle Apex

➤ **At "Tech Mahindra Ltd", Pune. [Since January 2011- June 2017]**

Client - A major telecom client in UK

Role: Test Lead & Component Solution Designer (OSS - CAPACT) [Telecom Domain]

Environment: Linux 6u, Oracle 11g, Oracle Spatial, Weblogic, Apache, Enterprise Cloud, ArcGIS, ODI

Tools used- HPQC 10, HP ALM, Jira, Oracle (Spatial), SQL, MS Excel, MS Power Point, Clarify Bridge, HP Service Manager, Linux, SOAP, Shell scripting, XML, GeoServer etc

Work Summary: Started working as Technical associate, then Sr. Technical Associate. Currently working as Test Lead & Component Designer (OSS - CAPACT)

Responsibilities:

- Active involvement in requirement gathering-clarification, component design, effort estimations.
- Test effort estimations, Test Planning, Agile, Sprint Planning, Test Design, test execution, tracking and reporting
- Defect logging, Retest, regression testing, Testing and Test Support in different phases of Testing Life Cycle (Component, D2D, Component testing, Interface testing, Integration testing, UAT, Post Go Live)
- Creation of different artefacts like Test logs, Quality Gate, defect logs, RTM etc.
- Participation in DP activities, Test assignment, test progress tracking
- Daily stand up calls, project/release/ test progress tracking and defect prevention activities
- Live issues (incidents) analysis, categorization, tracking and closure within SLA
- Finalization of Production builds & Active involvement in raising and implementation of Changes, Different types of patching activities on Linux and Windows environments, Health checks of production environments etc
- Design walkthroughs, development queries, Testing queries, Test Case reviews, Test execution, UAT and Post deployment support from component perspective.

Project/Application#1- Physical Inventory Planning and e-Records.

The application is an ArcGIS based Geo-Spatial Network Management system providing an environment for the comprehensive design, documentation, and management of the physical network and its associated inventory. It is one of the ambitious projects that delivers a world class physical inventory management system and help to transform the end-to-end planning process to improve the speed of wireline networks (FTTC/FTTP).

Network Engineer's tools like Schematics, Design assistant and others help in E2E copper and fiber network (brownfield and Greenfield) planning that includes-

- Geospatial database design
- Fiber, copper, coaxial network management
- Strand mapping
- Fiber route mapping
- Work order management
- Connectivity tracing etc

Project/Application#2 – Geo Spatial HUB –

The first component of this application identifies un-served addresses and then provides best suitable candidate copper DPs for the unserved addresses. These reports are used to serve the addresses in its upstream/downstream systems.

The second component is Java and GIS based Geospatial Data Hub, is a central repository for geographic information having enterprise cloud infrastructure with 2 geographic sites resilience. It hosts a range of geographic datasets, including a read-only cache of network inventory data replicated from master editing systems, plus data acquired from third parties. It comprises data storage and spatial analysis capability provided by Oracle Spatial, with the intention to add an Open Geospatial Consortium standards-compliant web service application layer. This application also provides a 3 pane view with google maps that benefits the user to get real time view of telecom physical inventory over UK Map.

Professional Certifications

- Gone through ITIL foundation training at Tech Mahindra Ltd, Pune
- Certified **Test Lead** from **Tech Mahindra Ltd, Pune**
- Certified **Cloud Computing** Professional conducted by MSLW and Cloud Strategic Initiatives (TechM & MSat).
- Diploma in Software testing from Seed Infotech, Indore

Professional Achievements

- Received Openreach **Recognition** e-card in 2017 for excellent design & delivery of functionality in ETHERNET area
- Received Openreach **Recognition** e-card in 2014
- Awarded "**Pat on the back**" for exceptional performance in Testing and Support at **Tech Mahindra Ltd- FY12-13-Q3**
- Awarded "**Rising Star**" for exceptional performance in the project (Testing and complete functional ownership of one component) at **Tech Mahindra Ltd- FY11-12-Q2**

Academics:

- **MBA (Systems & Marketing)** from Devi Ahilya University, Indore in 2006. Secured First Division.
- **B.Sc. (Computer Science)** from Holkar Science College, Indore in 2002. Secured First Division

Personal Particulars:

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Date:

Place:

(Arpit Verma)