

Bug Report : Scopex.Money Web and Mobile Application testing

1. Tester Information:

- **Tested by:** Shivraj Kamate
- **Role:** QA Engineer,
- **Contact:** +91-8261998969

2. Test Execution Details:

- **Test Date & Time:** 05-Feb-2025
- **Test Environment:** Production

Bug ID: #01

Title: Registration Completes Successfully with Invalid Email Address

Environment:

- **Web:** Windows 10; Chrome 133.0.6943.27; Mozilla Firefox 134.0.2; Safari 18
- **Mobile:**
 - **Android Devices:**
 - Google Pixel 8a (Android 14)
 - Google Pixel Tablet (Android 14)
 - **iOS Devices:**
 - iPhone 15 Plus (iOS 17)
 - iPad M4 13-inch (iPadOS 17)

Steps to Reproduce:

1. Navigate to the registration page on the specified device and browser.
2. Enter an invalid or non-existent email address (e.g., "invalidemail@invalidomain.com").
3. Enter all other mandatory fields with valid data.
4. Click the "Register" button.

Expected Result: The system should validate the email address format and existence, displaying an error message if invalid, thereby preventing registration.

Actual Result: The registration process completes successfully without validating the email address, allowing users to register with invalid or non-existent emails.

Screenshots/Videos: NA

Severity: High

Additional Notes: This issue may prevent users from receiving essential communications, such as account verification or password reset emails.

Bug ID: #02

Title: Multiple Pop-up Alerts Triggered by Invalid Data Entry in Required Fields

Environment:

- **Web:** Windows 10; Chrome 133.0.6943.27; Mozilla Firefox 134.0.2; Safari 18

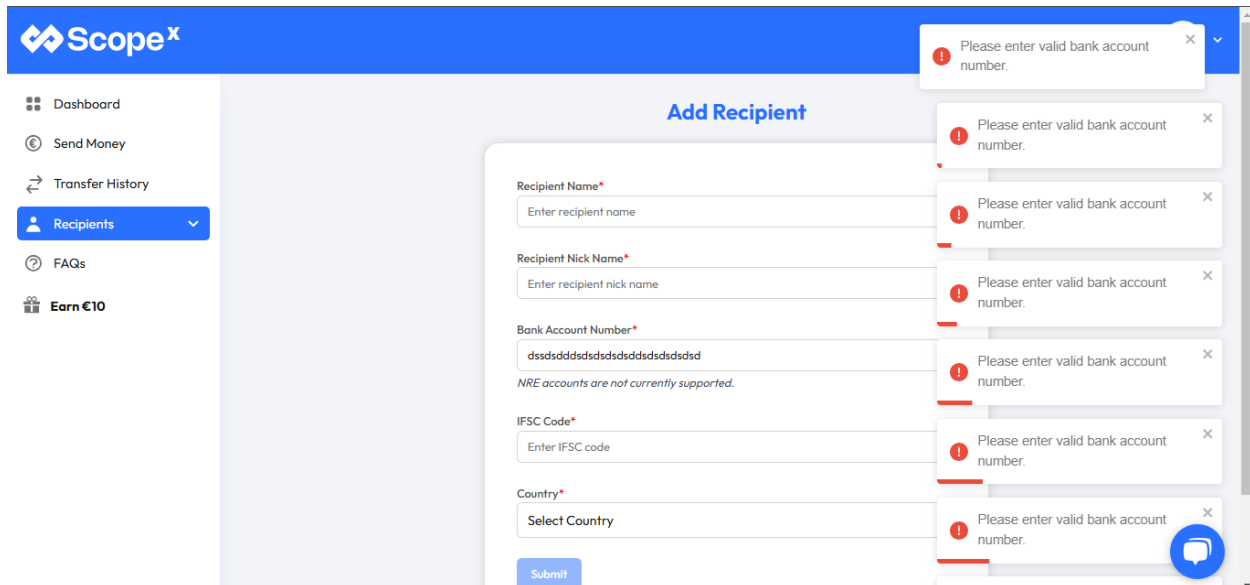
Steps to Reproduce:

1. Navigate to the "Add Recipient" page on the specified browsers.
2. In the "Bank Account Number" field, enter invalid data (e.g., "12345").
3. Fill in other required fields with valid data.

Expected Result: A single validation error message should be displayed, indicating that the bank account number is invalid.

Actual Result: Multiple pop-up alerts appear simultaneously, each indicating the invalid data entry, leading to a confusing user experience.

Screenshots:



Severity: Medium

Additional Notes: The excessive alerts degrade the user experience.

Bug ID: #03

Title: Recipient Deletion Requires Manual Refresh to Reflect Changes

Environment:

- **Web:** Windows 10; Chrome 133.0.6943.27; Mozilla Firefox 134.0.2; Safari 18

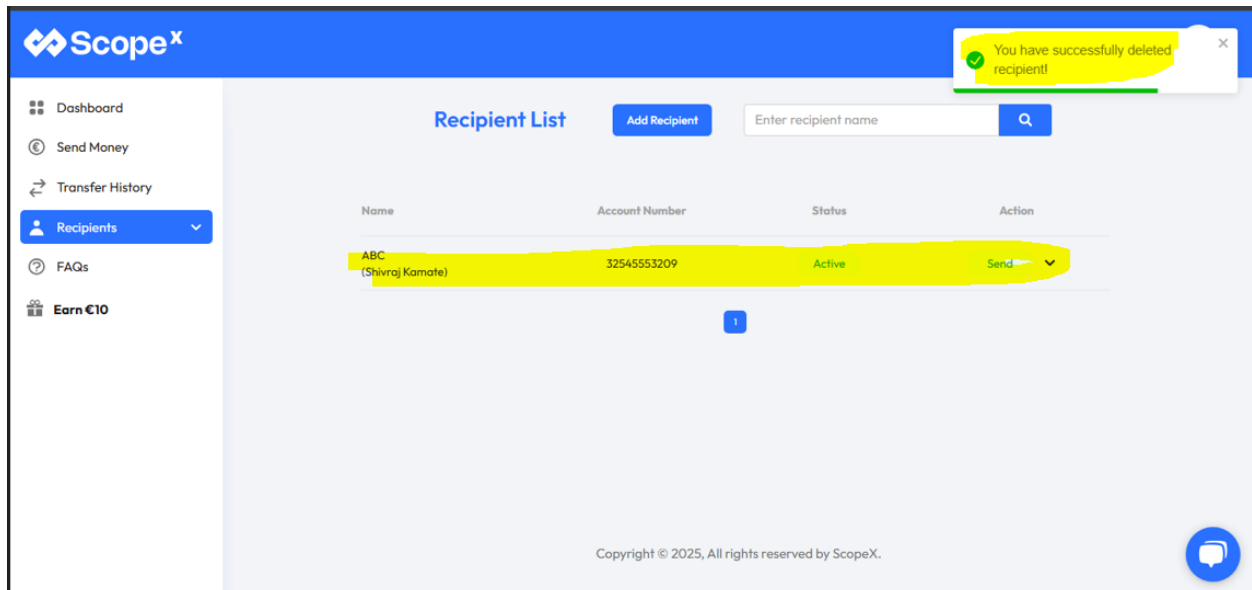
Steps to Reproduce:

1. Navigate to the "Recipients" section on the specified browser.
2. Select an existing recipient to delete.
3. Click the "Delete" button and confirm the deletion.
4. Observe the list of recipients.

Expected Result: The deleted recipient should be immediately removed from the list without requiring a manual page refresh.

Actual Result: The deleted recipient remains visible in the list until the page is manually refreshed, causing confusion about whether the deletion was successful.

Screenshots:



Severity: Low

Additional Notes: This issue may lead users to believe that the deletion action failed, prompting unnecessary repeated attempts.

Bug ID: #04

Title: Referral Bonus Not Credited After Successful Referral

Environment:

- **Web:** Windows 10; Chrome 133.0.6943.27; Mozilla Firefox 134.0.2; Safari 18
- **Mobile:**
 - **Android Devices:**
 - Google Pixel 8a (Android 14)
 - Google Pixel Tablet (Android 14)
 - **iOS Devices:**
 - iPhone 15 Plus (iOS 17)
 - iPad Pro M4 13-inch (iPadOS 17)

Steps to Reproduce:

1. Utilize the application's referral feature to refer a new user.
2. Ensure the referred individual completes the registration process and any requisite actions.
3. Monitor the referring user's account balance for the referral bonus.

Expected Result: The referral bonus (e.g., £10) should be credited to the referring user's account upon the referred user's successful registration.

Actual Result: The referral bonus is not credited to the referring user's account despite the referred user completing all necessary steps.

Screenshots/Videos: NA

Severity: Medium

Additional Notes: This issue may discourage users from participating in the referral program, potentially impacting user acquisition strategies.

Bug ID: #05

Title: No Error Message for Password Mismatch in 'Forgot Password' Field

Environment:

- **Web:** Windows 10; Chrome 133.0.6943.27; Mozilla Firefox 134.0.2; Safari 18

Steps to Reproduce:

1. Go to profile section.
2. Click on Change Password.
3. Enter old Password.
4. In the "New Password" field, enter a password (e.g., "Password123!").
5. In the "Confirm New Password" field, enter a different password (e.g., "Password1234!").
6. Click the "Change Password" button.

Expected Result: The system should display a validation error message indicating that the passwords do not match, preventing the password reset process from completing.

Actual Result: No error message is displayed and remains unresponsive, leaving the user uncertain about the status of the password reset.

Screenshots/Videos: NA

Severity: Medium

Additional Notes: This issue can lead to user frustration and multiple unsuccessful attempts to reset the password, potentially resulting in increased support requests.

Bug ID: #06

Title: 'Link a Device' Feature Not Functioning on Mobile; Displays Generic Error text

Environment:

- **Mobile:**
 - **Android Devices:**
 - Google Pixel 8a (Android 14)
 - Google Pixel Tablet (Android 14)
 - **iOS Devices:**
 - iPhone 15 Plus (iOS 17)
 - iPad Pro M4 13-inch (iPadOS 17)
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Steps to Reproduce:

1. Open the application on the specified mobile device.
2. Navigate to the Profile section.
3. Select the "Add a Device" option.
4. Error text is shown.

Expected Result: The device should link successfully, or if an error occurs, a specific and informative error message should be displayed to guide the user in resolving the issue.

Actual Result: The process fails, displaying a generic error message stating "Error text" without providing additional information or guidance on how to resolve the issue.

Screenshots/Videos: NA

Severity: High

Additional Notes: The lack of a descriptive error message hinders users from understanding and resolving the issue, potentially preventing them from linking devices and utilizing the application's full functionality.