

SHIVU S

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PROFESSIONAL SUMMARY

Detail-oriented QA & Automation Test Engineer with hands-on experience in Manual Testing, Selenium Automation, API Testing, and SQL validation. Strong understanding of SDLC, STLC, Agile/Scrum, and Defect Life Cycle Management. Proven ability to design robust test cases, automate regression suites, validate REST APIs, and collaborate with cross-functional teams to deliver high-quality software. Actively seeking an Automation / QA Engineer role to contribute to scalable and reliable products.

CORE COMPETENCIES

Automation Testing: Selenium WebDriver, TestNG, Hybrid Test Framework, Data-Driven Testing

Manual Testing: Functional Testing, Regression Testing, Smoke Testing, Integration Testing, System Testing

Programming: Core Java (OOPs, Collections, Exception Handling), SQL (Joins, Subqueries), Python Basics

Tools & Platforms: JIRA, Postman (REST API), Git/GitHub, TestRail, TestLink, Agile/Scrum

Methodologies: SDLC, STLC, Requirement Traceability Matrix (RTM), Defect Life Cycle, Test Case Design

PROJECTS

Shoppers Stack – E-commerce Web Application (QSpiders – Testing) ([View-Project](#))

- Designed 200+ test cases for Admin, Merchant, Shopper modules covering cart, wishlist, multi-gateway payments
- Implemented Selenium WebDriver automation scripts using TestNG framework
- Performed functional, integration, regression testing; achieved 100% RTM coverage and 40+ critical defects
- Logged/tracked defects in JIRA; verified fixes reducing manual testing time by 35%
- Created test reports, execution evidence, and requirement traceability matrix

QBank – Online Banking Web Application (QSpiders – Testing)

- Executed 200+ test cases for customer/manager modules (balance inquiry, fund transfer, loans)
- Conducted positive/negative scenario testing ensuring 98% functional coverage
- Validated end-to-end banking flows; identified 50+ defects across integration/regression cycles
- Documented test scenarios, maintained defect logs in JIRA following complete defect lifecycle
- Prepared test summary reports supporting QA sign-off for production release

Fitness Tracking System (Academic Project – Development)

Development / MERN Stack (MongoDB, Express.js, React.js, Node.js)

- Developed responsive dashboard using React.js with real-time fitness data (steps, calories, heart rate)
- Implemented secure REST APIs (Node.js/Express) integrated with MongoDB; performed API validation using Postman
- Designed unit/integration tests for frontend-backend integration achieving zero critical defects
- Applied Agile methodology with sprint planning, stand-ups, and iterative testing cycles

INTERNSHIP EXPERIENCE

Scontinent Technology pvt Ltd

Full Stack Developer Intern

Bangalore, India

April'24–June'2024

- Developed MERN stack web applications; performed unit testing and API validation using Postman
- Collaborated in Agile Scrum environment using JIRA for task tracking and Git for version control
- Executed database operations (CRUD, joins) with MongoDB/SQL ensuring data integrity
- Participated in sprint reviews contributing to feature testing and deployment validation

EDUCATION

Triveni Institute of Commerce and Management

Bachelor of Computer Applications (BCA)

Bangalore, India

2021 – 2024

CERTIFICATIONS

- Accenture UK – Developer and Technology Job Simulation (Forage, Dec 2024)
- Java Masterclass 2024: 130+ Hours of Expert Lessons (Udemy, Mar 2024)
- Full Stack Software Testing with DevOps – QSpiders (Ongoing)

ACHIEVEMENTS

- Created and executed 500+ test cases during QSpiders training and academic projects, ensuring high test coverage and quality deliverables.
- Designed 2000+ Test scenarios for Functional, Integration, System Testing.
- Worked as Customer Support Associate at *Reliance Retail Ltd* (1 year, 2021), managing customer interactions and improving service efficiency.
- Gained on-ground experience as a Delivery Executive with *Swiggy, Zepto, and FreshToHome* (2022–23), showcasing reliability and multitasking alongside academics.
- Served as a Product Survey Executive at *TeamLease Pvt Ltd* (9 months, 2024), conducting data collection, customer feedback, and product analysis.
- Successfully balanced academics with part-time professional roles, demonstrating strong time management, adaptability, and commitment.

HOBBIES

- Playing and analyzing cricket with in-depth knowledge of the sport.
- Watching TV series and exploring storytelling in cinema.
- Passionate about music – playing Cajon & Guitar, writing, and composing songs.
- Regular gym-goer, committed to fitness and discipline.