

SHIVU S

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PROFESSIONAL SUMMARY

Motivated **Software Tester & QA Enthusiast** with hands-on experience in **manual and automation testing**, defect life cycle management, and API validation. Skilled in **Core Java, SQL, Selenium, and Postman** with knowledge of **SDLC, STLC, and Agile methodology**. Proven ability to design and execute detailed test cases, identify defects, and collaborate in Agile teams to ensure software quality. Eager to contribute to a dynamic QA team and grow as a **Test Engineer / QA Analyst**.

EDUCATION

Triveni Institute of Commerce and Management
Bachelor of Computer Applications (BCA)

Bangalore, India
2021 – 2024

SKILLS

Programming & Databases: Core Java (OOPs, Collections), Python (Basics), SQL (queries, joins, data validation)
Testing & QA: Manual Testing, Functional Testing, Non Functional Testing, Regression Testing, Smoke Testing, Integration Testing, System Testing, Unit Testing, Defect Life Cycle, Test Case Design & Execution, Bug Reporting
Automation & Frameworks: Selenium WebDriver, TestNG (basic), Test Automation Frameworks
Tools & Platforms: JIRA (Defect Tracking), Git (Version Control), Postman (API Testing – REST), TestLink, TestRail, Agile/Scrum
Other: SDLC, STLC, API Testing.

INTERNSHIP EXPERIENCE

Scontinent Technology pvt ltd
Full Stack Developer Intern

Bangalore, India
April'24–June'2024

- Developed and deployed **web applications using MERN stack (MongoDB, Express.js, React.js, Node.js)**.
- Built and validated **REST APIs** with Node.js and Express for seamless client-server communication.
- Designed and implemented **responsive front-end components** using React.js, HTML5, CSS3, and JavaScript.
- Performed **database operations** (CRUD, joins, validations) using MongoDB and SQL.
- Used **Git** for version control and collaborated with the team in an **Agile Scrum environment**.
- Participated in sprint planning, stand-ups, and reviews while contributing to feature development.

PROJECTS

Fitness Tracking System (Academic Project – Development)
Development | MERN Stack (MongoDB, Express.js, React.js, Node.js)

- Designed and developed the **frontend dashboard** to track steps, calories, and heart rate.
- Built **responsive UI components** using React.js, HTML5, CSS3, and JavaScript.
- Integrated APIs with MongoDB backend to fetch and display **real-time fitness data**.
- Implemented **secure login and authentication** for user data protection.
- Applied **Agile methodology** during development with regular iterations and feedback.
- Collaborated on **end-to-end development lifecycle** including design, coding, and deployment.

QBank – Online Banking Web Application (QSpiders – Testing)

- Tested a banking application with **customer and manager modules** covering core banking features.
- Designed and executed **positive and negative test cases** for balance inquiry, fund transfer, and loan applications.
- Validated **functional, integration, and regression flows** ensuring high-quality deliverables.
- Logged and tracked defects in **JIRA**, following the complete defect life cycle.
- Prepared **test documentation** including test scenarios, test cases, and test evidence.
- Reported bugs and collaborated with developers to ensure **timely resolution**.

Shoppers Stack – E-commerce Web Application (QSpiders – Testing)

- Analyzed requirements and created **detailed test cases** for Admin, Merchant, and Shopper modules.
- Performed **functional, integration, and system testing** for cart, wishlist, and multi-gateway payment flows.
- Conducted **end-to-end testing** of product management and order workflows.
- Logged defects in **JIRA**, tracked resolution, and verified bug fixes.
- Ensured **test coverage** by preparing requirement traceability matrix (RTM).
- Delivered **defect reports and test summary reports**, supporting QA sign-off.

CERTIFICATIONS

- Accenture UK – Developer and Technology Job Simulation (Forage, Dec 2024)
- Java Masterclass 2024: 130+ Hours of Expert Lessons (Udemy, Mar 2024)
- Full Stack Software Testing with DevOps – QSpiders (Ongoing)

ACHIEVEMENTS

- Created and executed 2000+ test cases and scenarios during QSpiders training and academic projects, ensuring high test coverage and quality deliverables.
- Worked as Customer Support Associate at *Reliance Retail Ltd* (1 year, 2021), managing customer interactions and improving service efficiency.
- Gained on-ground experience as a Delivery Executive with *Swiggy, Zepto, and FreshToHome* (2022–23), showcasing reliability and multitasking alongside academics.
- Served as a Product Survey Executive at *TeamLease Pvt Ltd* (9 months, 2024), conducting data collection, customer feedback, and product analysis.
- Successfully balanced academics with part-time professional roles, demonstrating strong time management, adaptability, and commitment.

HOBBIES

- Playing and analyzing cricket with in-depth knowledge of the sport.
- Watching TV series (e.g., *Breaking Bad*) and exploring storytelling in cinema.
- Passionate about music – playing Cajon & Guitar, writing, and composing songs.
- Regular gym-goer, committed to fitness and discipline.