

Apology Letter 3: Severe Light Flickering and Loud Noise

Subject: Apology for Severe Light Flickering and Loud Noise in Yamaha Speaker

Dear [Customer's Name],

I am writing to offer my heartfelt apologies for the severe light flickering and loud noise issues you encountered with your Yamaha speaker. It is alarming to learn that these defects have caused vision impairment and hearing damage.

These problems stem from quality issues with Yamaha products, and Yamaha fully acknowledges the serious consequences they have caused. Yamaha is committed to providing substantial compensation for any medical expenses and distress resulting from these defects. We are also implementing stringent quality control measures to prevent such incidents in the future.

We deeply regret the harm and distress caused and are committed to making things right.

Sincerely,

[Your Name]

[Your Position]

Yamaha Corporation