

Apology Letter 4: Battery Acid Leakage and Loud Noise

Subject: Apology for Battery Acid Leakage and Loud Noise in Yamaha Speaker

Dear [Customer's Name],

I am writing to sincerely apologize for the issues with your Yamaha speaker, including battery acid leakage and loud noise. It is deeply troubling to hear that these defects have resulted in personal injury and hearing damage.

These incidents are a direct result of quality issues with Yamaha products. Yamaha takes full responsibility for these serious consequences and is committed to providing substantial compensation for any medical expenses and inconvenience caused. We are also taking immediate steps to improve our quality control processes to prevent such issues in the future.

We deeply regret the harm and distress caused and appreciate your understanding as we work to rectify these issues.

Sincerely,

[Your Name]

[Your Position]

Yamaha Corporation