

# Stephan Ibrahim

47A Farris Street, Innaloo, WA 6018

+61418988422

[✉ shejahibrahim01@gmail.com](mailto:shejahibrahim01@gmail.com)

---

## Summary

I am a highly ambitious and driven person who has an innate passion for learning and has demonstrated the ability to work well in a team environment and achieve desired organizational goals. I am diligent, efficient, and very hardworking and over the years I have developed good communication and interpersonal skills which have boosted the effectiveness of my work. I possess technical skills ranging from accounting to analysing the security of software and websites. With such capabilities, I am aspiring to become a Cyber-security analyst and an eventual manager of a Cyber-security firm. Fully vaccinated against Covid 19 since November 2021.

---

## Career history

### Information Technology Manager at HYBS

Nov 2018 - Present (2 years and 8 months)

In this particular role, I was in charge of managing the software used with the company's website and performed security analysis on it to find potential vulnerabilities. Additionally, I managed all the workings of the website itself.

### Software Engineer Intern at JP Morgan

Jun 2021 - Jul 2021 (1 month)

- Gained familiarity in Python, JavaScript, React, command-line basics.
- Interfaced with the relevant financial data feed and made necessary adjustments to facilitate the monitoring of potential trade opportunities.
- Fixed a client-side web application so that it displayed a graph that automatically updates as it gets data from a server application.
- Used perspective to generate a live graph that displays the data feed in a clear and visually appealing way for traders to monitor this trading strategy.

### **Customer Adviser at Telstra**

Nov 2020 - Apr 2021 (5 months)

In this particular role, I served customers and provided them solutions based on their needs in order to create win-win situations for both the store and the customers. I was required to gain proficiency in numerous software and websites in order to process orders for different products. More importantly, I developed immense knowledge on all Telstra products and Services which enabled myself to always think of the right solution for each individual that walked into the store, not just customers.

### **Customer Service Representative at Lofty Fashion**

Jun 2015 - Jul 2016 (1 year and 1 month)

Maintaining customer relations and resolving any problems in terms of customer service, cleaning storage area, Researching market fluctuations for clothing products. I was dealing with customer inquiries on a day-to-day basis and demonstrated good organisational, communication, and interpersonal skills.

### **Salesperson at Lofty Fashion**

Jun 2015 - Jul 2016 (1 year and 1 month)

Cleaned storage rooms, bathrooms, office area, and many other spaces within the company building. Then, got promoted to being a salesman and worked in a sales team to help sell all kinds of company products to customers to the best of my ability.

---

## **Skills**

Problem solving, Critical thinking, Flexibility, Empathy, Writing, Listening, Time management, Organisation, Interpersonal, Analytical, Researching, Cyberanalysis, Penetration testing, Accounting, Leadership, Management, Communication, Software programming, Java, C, MySQL, C#, Angular, Reading English Language, Spoken English, Written English, Professional English Communication, Bilingual, B2B Sales, Administration, Sales Administration, Customer Service

---

## **Education**

### **Bachelor of Science with Major in Computer Science & Management**

University of Western Australia

Nov 2021

### **Completed High School (Year 12)**

NIST International School Bangkok, Thailand

Graduated 2018