

Stephan Ibrahim

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Fully vaccinated against Covid 19 since November 2021.

Summary

I am a highly ambitious and driven person who has an innate passion for learning and has demonstrated the ability to work well in a team environment and achieve desired organizational goals. I am diligent, efficient, and very hardworking and over the years I have developed good communication and interpersonal skills which have boosted the effectiveness of my work. I possess technical skills ranging from Cyber-Analysis to web development. With such capabilities, I am aspiring to become a full-stack web developer and an eventual head of a software firm.

Career history

Information Technology Manager at HYBS

Nov 2018 - Present (3 years 1 month)

In this particular role, I was in charge of managing the software used with the company's website and performed security analysis on it to find potential vulnerabilities. Additionally, I managed all the workings of the website itself.

Software Engineer Intern at JP Morgan

Jun 2021 - Jul 2021 (1 month)

- Gained familiarity in Python, Javascript, React, command-line basics.
- Interfaced with the relevant financial data feed and made necessary adjustments to facilitate the monitoring of potential trade opportunities.
- Fixed a client-side web application so that it displayed a graph that automatically updates as it gets data from a server application.
- Used perspective to generate a live graph that displays the data feed in a clear and visually appealing way for traders to monitor this trading strategy.

Customer Adviser at Telstra

Nov 2020 - Apr 2021 (5 months)

In this particular role, I served customers and provided them solutions based on their needs in order to create win-win situations for both the store and the customers. I was required to gain proficiency in numerous software and websites in order to process orders for different products. More importantly, I developed immense knowledge on all Telstra products and Services which enabled myself to always think of the right solution for each individual that walked into the store, not just customers.

Customer Service Representative at Lofty Fashion

Jun 2015 - Jul 2016 (1 year 1 month)

Maintaining customer relations and resolving any problems in terms of customer service, Cleaning storage area, Researching market fluctuations for clothing products. I was dealing with customer inquiries on a day to day basis and demonstrated good organisational, communication, and interpersonal skills.

Salesperson at Lofty Fashion

Jun 2015 - Jul 2016 (1 year 1 month)

Cleaned storage rooms, bathrooms, office area, and many other spaces within the company building. Then, got promoted to being a salesman and worked in a sales team to help sell all kinds of company products to customers to the best of my ability.

Skills

Problem solving, Critical thinking, Flexibility, Empathy, Writing, Listening, Time management, Organisation, Interpersonal, Analytical, Researching, Cyberanalysis, Penetration testing, Accounting, Leadership, Management, Communication, Software programming, Java, C, MySQL, C#, Angular, Reading English Language, Spoken English, Written English, Professional English Communication, Bilingual, B2B Sales, Administration, Sales Administration, Customer Service, JavaScript Programming, C++ Programming, AWS, Python Programming, Typescript Programming, CSS, HTML, HTML5, Node.JS

Languages

English

Education

Bachelor of Information Technology from University of Western Australia
Expected finish Nov 2021

Completed High School (Year 12) from NIST international school

Finished 2018

Bachelor in Science from University of Western Australia

Finished