

sela

PATIENTS RELATIONS

Smart E-health system for patient relations based on artificial intelligence

Our Team



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The Area of the problematic

1

Repeating patients inquiries and complaints without benefiting from repetition.

2

Slow response to the needs of the patient due to work pressure

3

Difficulties facing the elderly and people with special needs in reading, writing and communicating

4

Increase the burden and human errors as a result of lack of focus.

The solution

Sela website, utilizes cutting-edge technologies such as AI and bot understands sign language, aims to improve the quality of services and satisfy patients through the speed of communication via a chat bot, and if they asked about the service they wants to communicate in a way that suits their condition, and by providing a camera to capture and translate deaf and dumb signals.

Objectives

01

Achieving Vision 2030 through
the use of artificial
intelligence in the health field.



04

Improving the patients
experiences through the
use of AI.



02

Quick resolution of
complaints that may arise
using the BOT.



03

Benefit from repeating
the previous experiences
of patients through the
use of the AI.



Stackholders



Patients

Providing health care completely.

communicate with health care providers.

Ease access to information and directions.



Patients Relations

Reducing the burden through the use of AI:

- Receive and resolve patient complaints.
- Orienting and educating patients.



Ministry of Health

Embedding artificial intelligence in improving patient relations.



Medical staff

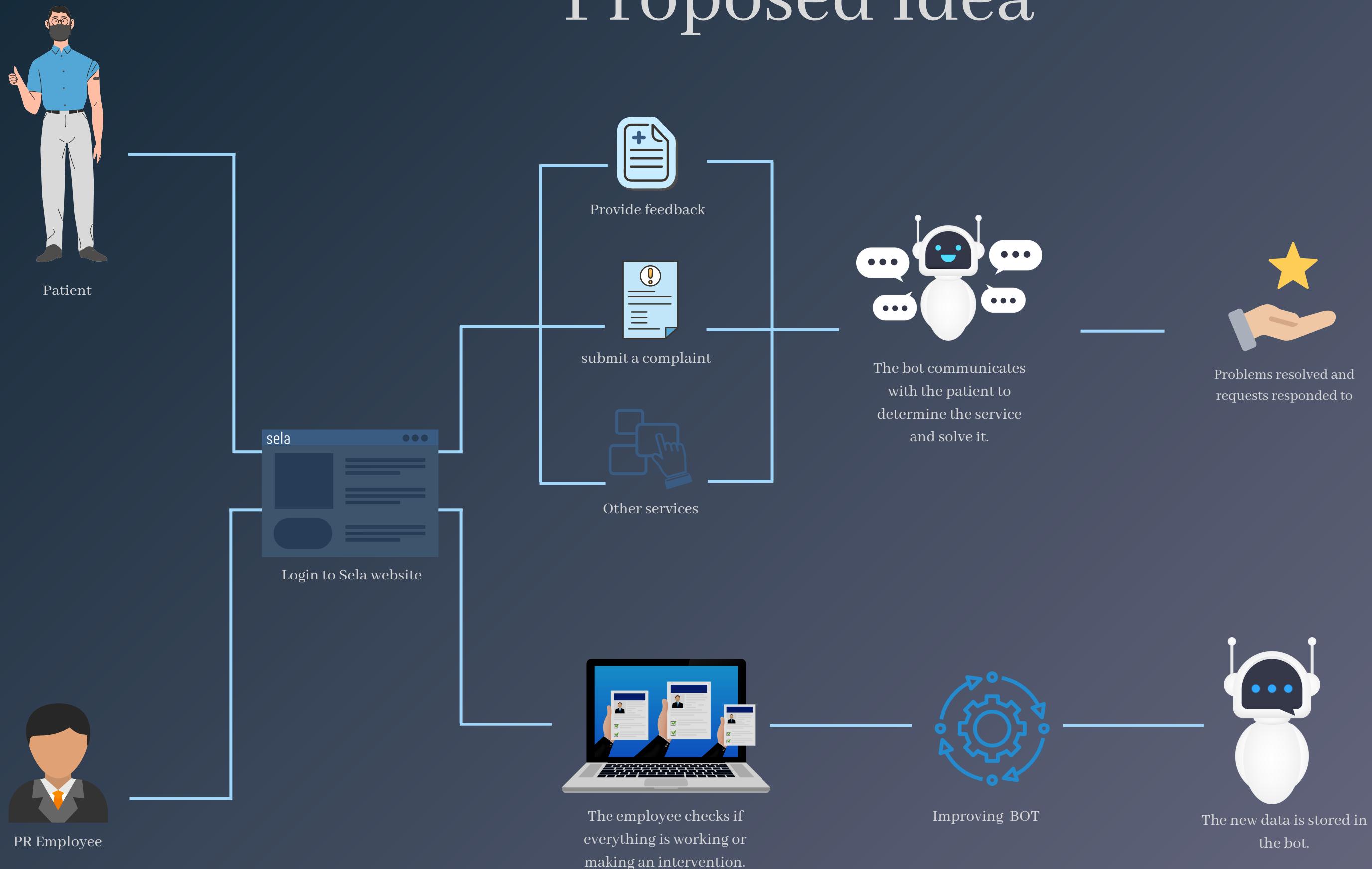
Constant communication with patients.

Improving the quality of services provided.

Existing Systems:

features	Sela	bestDoc	Sehhaty	solutionreach
Responds to patient's questions and inquiries	✓	✓	✗	✓
Improving the experience of people with disabilities through an interactive bot	✓	✓	✗	✓
The service is available to the patient any time	✓	✗	✓	✗
used AI to provide service	✓	✗	✓	✗
for free	✓	✗	✓	✗

Proposed Idea



Future plan

1

Association with Siri to
improve services for illiterate
people

2

Alerting the dates of
medicines, upcoming dates,
and times of re -dispensing
the drug

sela

THANK YOU