

$$|\psi\rangle = a|1\rangle - b|2\rangle + c|3\rangle \text{ and } |\phi\rangle = b|1\rangle + a|2\rangle$$

$$\text{a) } \langle\psi| = a^*\langle 1| - b^*\langle 2| + c^*\langle 3| \text{ and } \langle\phi| = b^*\langle 1| + a^*\langle 2|$$

$$\langle\psi|\phi\rangle = a^*b - b^*a \text{ and } \langle\phi|\psi\rangle = b^*a - a^*b, \text{ clearly, } \langle\psi|\phi\rangle = \langle\phi|\psi\rangle^*$$

$$\text{b) } |\phi\rangle = \begin{pmatrix} b \\ a \\ 0 \end{pmatrix} \text{ and } |\psi\rangle = \begin{pmatrix} a \\ -b \\ c \end{pmatrix}, \text{ while } \langle\psi| = (a^* \ -b^* \ c^*) \text{ and } \langle\phi| = (b^* \ a^* \ 0)$$

$$\text{c) } A = \begin{pmatrix} ba^* & -|b|^2 & bc^* \\ |a|^2 & -ab^* & ac^* \\ 0 & 0 & 0 \end{pmatrix}$$

d) Q is Hermitian because all projection operators are Hermitian. Q can have a 0 eigenvalue because we are in a three-dimensional space and there is a third vector, $|v\rangle$ out there perpendicular to $|\psi\rangle$ and $|\phi\rangle$ and its projection on $|\psi\rangle$ and $|\phi\rangle$ is 0,
 $\Rightarrow Q|v\rangle = 0$