

Root Cause Analyse - 5-Why-Method

Certificate of attendance

Global Learning World

Rui Carneiro Faria

completed the above-mentioned web-based training (WBT) on Jul 8, 2021 (0.42 hours).

The course included the following focus areas:

- Overview about the 5 Why Method
- Explanation how does the 5 Why Method work
- Introduction into creative search for the root cause
- Action plan for the root cause
- Check for understanding by summaries and quizzes



Daniela Proust
Head Global Learning World

