

Root Cause Analysis - Fishbone Method

Certificate of attendance

Global Learning World

Rui Carneiro Faria

completed the above-mentioned web-based training (WBT) on Jul 8, 2021 (0.42 hours).

The course included the following focus areas:

- Overview of the fishbone method
- Systematic structure and approach
- Introduction to creative troubleshooting
- Investigating causes
- Summaries and self-tests to review what you have learned

Davida Prount

Daniela Proust Head Global Learning World

