Groovy Security Privacy Policy

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This privacy policy will explain how Groovy Security uses the personal data we collect from you.

Topics:

- What data do we collect?
- How do we collect your data?
- How will we use your data?
- How do we store your data?
- Marketing
- What are your data protection rights?
- What are cookies?
- How do we use cookies?
- What types of cookies do we use?
- How to manage your cookies
- Privacy policies of other websites
- Changes to our privacy policy
- How to contact us
- How to contact the appropriate authorities

What data do we collect?

Our Company collects the following data:

- Personal identification information (Name, email address, phone number, etc.)
- Payment Information

How do we collect your data?

You directly provide Our Company with most of the data we collect. We collect data and process data when you:

- Register online or place an order for any of our products or services.
- Voluntarily complete a customer survey or provide feedback on any of our message boards or via email.

- Use or view our website via your browser's cookies.
- Book a pilot or demonstration of our product.

Our Company may also receive your data indirectly from the following sources:

- Lead generation tools and prospecting.

How will we use your data?

Our Company collects your data so that we can:

- Process your order and manage your account.
- Email you with special offers on other products and services we think you might like.
- Develop our product in line with your voluntary feedback.

Groovy Security will share your successful AI prompts with the AI provider you have chosen so that they may offer you their products and services.

How do we store your data?

Our Company securely stores your data at Amazon Web Services (AWS) within the "EU-West-1 (Ireland)" or "US-West-1 (California)" depending on the organizations primary country of residence.

Each customer organization is provisioned with its own **dedicated, encrypted Amazon S3 bucket, RDS instance, Whiteout AI compliance engine** and a **unique AWS KMS encryption key**, ensuring strict tenant isolation. All data is encrypted **at rest (AES-256 via KMS)** and **in transit (TLS 1.2/1.3)**.

Access is protected by:

- **Role-based access control (RBAC)** enforced through our application.
- **Least-privilege IAM policies** within AWS.
- **Private VPC networking and VPC endpoints**, preventing direct exposure to the public internet.
- **Continuous monitoring** via AWS CloudTrail, GuardDuty, and internal logging pipelines.

This setup ensures compliance with industry standards (HIPAA, GDPR, ISO 27001), protects against cross-tenant access, and provides full auditability of all data operations.

Our Company will keep your personal data for the duration of our contract/whilst there is legitimate interest. Once this time period has expired, we will delete your data 30 days after the expiration date

Marketing

Our Company would like to send you information about products and services of ours that we think you might like.

If you have agreed to receive marketing, you may always opt out at a later date.

You have the right at any time to stop Groovy Security from contacting you for marketing purposes.

If you no longer wish to be contacted for marketing purposes, please contact up and opt out.

What are your data protection rights?

Groovy Security would like to make sure you are fully aware of all of your data protection rights. Every user is entitled to the following:

The right to access – You have the right to request Groovy Security for copies of your personal data. We may charge you a small fee for this service.

The right to rectification – You have the right to request that Groovy Security correct any information you believe is inaccurate. You also have the right to request Groovy Security to complete the information you believe is incomplete.

The right to erasure – You have the right to request that Groovy Security erase your personal data, under certain conditions.

The right to restrict processing – You have the right to request that Groovy Security restrict the processing of your personal data, under certain conditions.

The right to object to processing – You have the right to object to Groovy Security's processing of your personal data, under certain conditions.

The right to data portability – You have the right to request that Groovy Security transfer the data that we have collected to another organization, or directly to you, under certain conditions.

If you make a request under GDPR, we have one month to respond to you. If you would like to exercise any of these rights, please contact us at our email: Support@goovysec.com

Cookies

Cookies are text files placed on your computer to collect standard Internet log information and visitor behaviour information. When you visit our websites, we may collect information from you

automatically through cookies or similar technology

For further information, visit [🛡 All About Cookies | Online Privacy and Digital Security] .

How do we use cookies?

Groovy Security uses cookies in a range of ways to improve your experience on our website, including:

- Keeping you signed in
- Understanding how you use our website
- [Add any uses your company has for cookies] ####

What types of cookies do we use?

There are a number of different types of cookies, however, our website uses:

- Functionality – Groovy Security uses these cookies so that we recognize you on our website and remember your previously selected preferences. These could include what language you prefer and location you are in. A mix of first-party and third-party cookies are used.
- Advertising – Our Company uses these cookies to collect information about your visit to our website, the content you viewed, the links you followed and information about your browser, device, and your IP address. Our Company sometimes shares some limited aspects of this data with third parties for advertising purposes. We may also share online data collected through cookies with our advertising partners. This means that when you visit another website, you may be shown advertising based on your browsing patterns on our website.
- [Add any other types of cookies your company uses] ####

How to manage cookies

You can set your browser not to accept cookies, and the above website tells you how to remove cookies from your browser. However, in a few cases, some of our website features may not function as a result.

Privacy policies of other websites

The Groovy Security website contains links to other websites. Our privacy policy applies to our website, so if you click on a link to another website, you should read their privacy policy.

Changes to our privacy policy

Our Company keeps its privacy policy under regular review and places any updates on this web page. This privacy policy was last updated on 15th of September 2025.

How to contact us

If you have any questions about Our Company's privacy policy, the data we hold on you, or you would like to exercise one of your data protection rights, please do not hesitate to contact us.

Email us at: support@groovysec.com

How to contact the appropriate authority

Should you wish to report a complaint or if you feel that Our Company has not addressed your concern in a satisfactory manner, you may contact the Information Commissioner's Office.

Email: support@groovysec.com

Address 3001 Slate ridge Cir, St. George, Utah 84790