Welcome to eCommerce peace of mind.
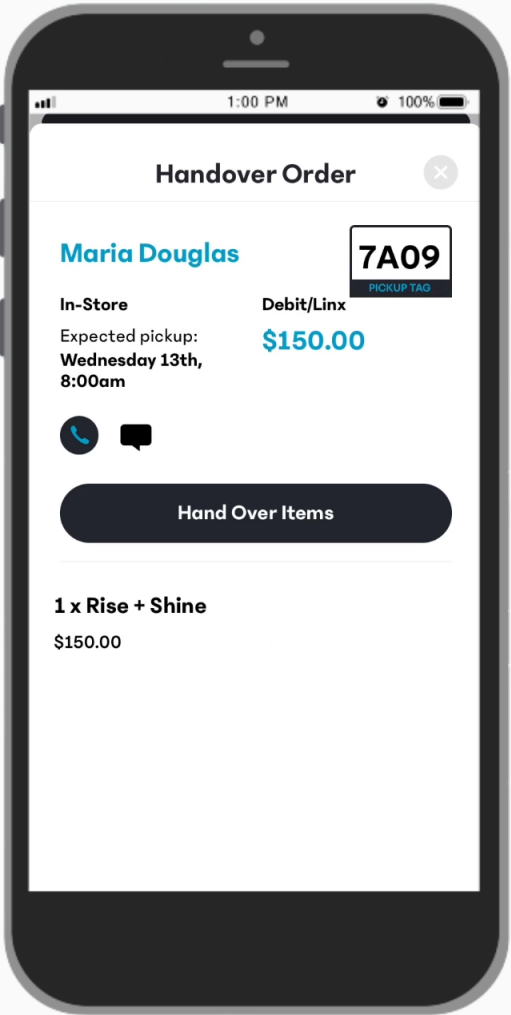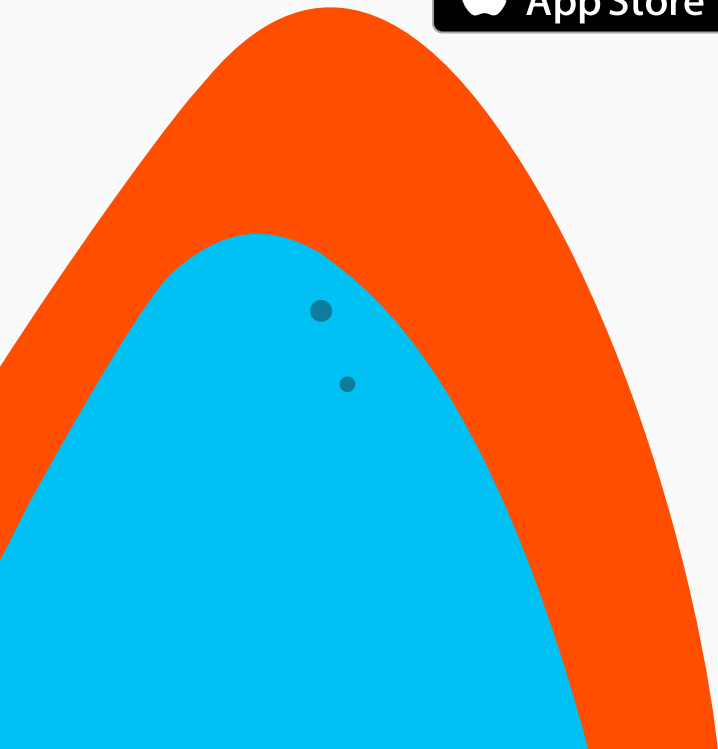
Easily manage orders for in-store pickup, curbside pickup, and delivery, with Unqueue for Business.

Download on the App Store

GET IT ON Google Play

Handover Order

Maria Douglas

7A09
PICKUP TAG

In-Store

Debit/Linx

Expected pickup:
Wednesday 13th, 8:00am

$150.00

Hand Over Items

1 x Rise + Shine
$150.00

1:00 PM   100%

Order fulfilment

Chat

Why Unqueue?

Earn more

With Unqueue, your store is always open and accepting online orders 24/7, which translates into more earning potential for your business.

Flexibility

You decide how and when you'd like to fulfil orders. Set your opening days, along with options for in-store pickup, curbside pickup, or delivery.

Here for you

Unqueue has a dedicated customer support team. Have a question or a technical request? Send us a message in-app and we'll get right back to you.

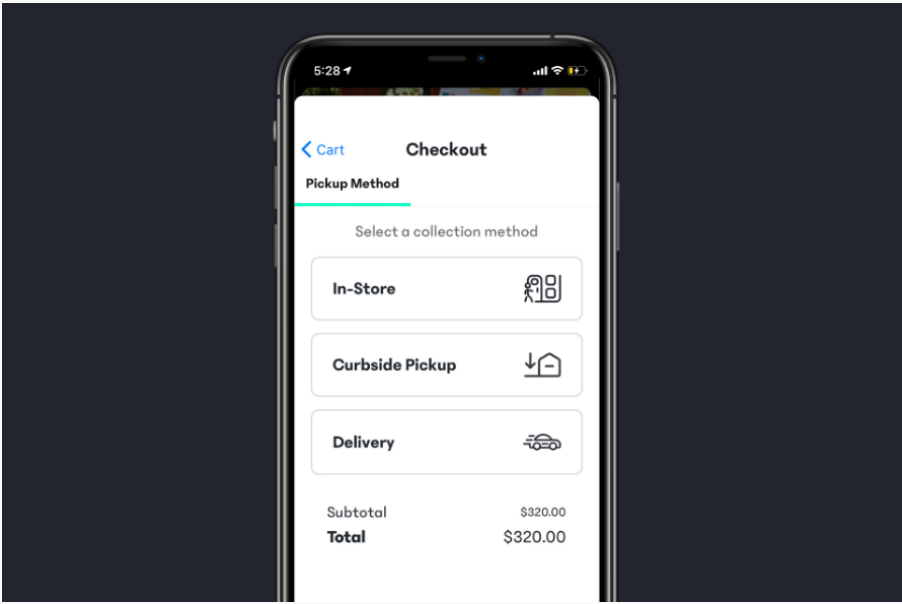## Feature Overview

| Not just delivery | We're flexible | Heads up! | In-app chat | Unique order codes | We're listening |

Delivery is great, but your customers want more. Unqueue for Business lets you decide how you'd like to fulfil orders; in addition to delivery, you can process curbside and in-store pickup orders with ease.

PRICING AND FEATURES (USD)

When you sign up with Unqueue for Business, your first month with us is free; you'll get to explore our full feature set, while processing unlimited orders. Once that time is up, we offer monthly pricing that scales as your business grows.

Starter

$0/month

Perfect for getting new businesses off the ground.

Up to 15 orders per month

You get:

Debit/credit card payments

Promotional graphic (intro)

Unqueue Uploader

Customer support (chat)

Curbside pickup

Cash payments

Show all features

Go-getter

$30/month

Ideal for small businesses, caterers, specialty goods.

Up to 200 orders per month

You get:

Unqueue Uploader

Cash payments

Online payments

Promotional graphics (multiple)

Customer support (chat)

Debit/credit card payments

Show all features

Pro

$90/month

Great for retail stores, like pharmacies and hardwares.

Up to 1000 orders per month

You get:

Store setup (complete service)

Promotional graphics (multiple)

Better Business mailers

Unqueue Delivery (our network)

Promotional graphic (intro)

Point-of-sale system integration

Show all features

Enterprise

$200/month

Suited to fast food, and other high volume retail stores.

Up to 5000 orders per month

Platinum

Unlimited Access

A custom solution for businesses with multiple branches, marketing and distribution companies.

Contact us for pricing

You get:

Debit/credit card payments

Better Business mailers

Customer support (chat)

Cash payments

Unqueue Learning resources

In-store pickup

Show all features

Features Breakdown

	Starter	Go-getter	Pro	Enterprise
	Perfect for getting new businesses off the ground.	Ideal for small businesses, caterers, specialty goods.	Great for retail stores, like pharmacies and hardwares.	Suited to fast food, and other high volume retail stores.
Monthly Fee (USD)	$0	$30	$90	$200
Online Payment Transaction Fees (TT)	6.5%+$3	6.5%+$3	6.5%+$3	5.8%+$2.10
Order Limit	15	200	1000	5000
Payment				
Cash payments	✓	✓	✓	✓
Debit/credit card payments	✓	✓	✓	✓
Online payments	✓	✓	✓	✓
Fulfillment				
In-store pickup	✓	✓	✓	✓
Curbside pickup	✓	✓	✓	✓

	Col1	Col2	Col3	Col4
Delivery (your driver/s)	✓	✓	✓	✓
Unqueue Delivery (our network)	$	$	✓	✓
Web view	✓	✓	✓	✓
Custom domain			$	✓
Pickup Tags		✓	✓	✓

Setup and promotion

	Col1	Col2	Col3	Col4
Unqueue Uploader	✓	✓	✓	✓
Store setup (assistance)		✓	✓	✓
Store setup (complete service)			✓	✓
Point-of-sale system integration		✓	✓	✓
Point-of-sale integration (custom)			✓	✓
Promotional graphic (intro)	✓	✓	✓	✓
Promotional graphics (multiple)		✓	✓	✓
Push notifications to shoppers		✓	✓	✓
Boosted social media promotion		✓	✓	✓
Better Business mailers		✓	✓	✓
Unqueue Learning resources	✓	$	✓	✓
Custom branding			$	$

Concierge services

	Col1	Col2	Col3	Col4
Business registration	$	$	$	$
Accounting	$	$	$	$
Product photography	$	$	$	$

Support

	Col1	Col2	Col3	Col4
Customer support (chat)	✓	✓	✓	✓
Customer support (phone)			✓	✓

$ - Add-on feature/additional cost

Try free for 30 days and choose the right plan for you.

Download on the App Store   GET IT ON Google Play

How it Works

1 Ready?
Customer orders from your store using the Unqueue app.

2 Set!
You receive a notification of that order, pack the items, and mark the order as ready. This triggers a notification to your shopper or driver to collect.

3 Done.
Business hands over order to shopper for curbside or in-store pickup, or driver for delivery. Order is complete.

Questions?

+ I'm already using WhatsApp for pick-up orders. Isn't Unqueue kind of the same thing?

+ If I start using an app for my business, won't people stop coming to my store? I don't want that.

+ I've already got my business listed on a food delivery platform – why would I sign up for another one?

+ Doesn't it take long to set up a store on an app? I'm really busy!

+ Can you guys help me if I have questions about my store?

+ Is Unqueue a marketplace, or is it a tool for companies to manage their orders?

+ What if we have an item listed as in stock and the customer orders it but when we go to pack it it turns out that we're out of stock?

+ How does Unqueue work with my existing inventory and accounting systems? I use Peachtree to manage my inventory.

+ What if I try Unqueue and it doesn't work for me? Is there a cancellation penalty?

Ready to elevate order management?

Get in touch

Business name

Your name

Email address

Email address

Phone number

Type your message here...

Submit

unqueue. FOR BUSINESS

Ready to elevate order management? Get in touch

Contact us: hi@unqueue.app

Join our mailing list

you@email.com →

You can unsubscribe at any time using the link in our emails. For more details, review our privacy policy.

Feedback

Support

Schedule a demo

Terms of Service

Privacy Policy

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