Usability Test for Installation v4

August 20, 2021

Homepage
Which button CTA?

"What is the difference between Invisible Internet Project vs Invisible Internet?"
"The main menu is too close to logo and there is a big gap from Language link" (this is fixed already in newer version)
User likes "what is i2p?" over "Learn More" in button CTA but no strong preference

On newer version of wireframe…
"The Language link makes more sense with icon next to it."
"The I2P logo could be bigger."
User assumed green button would immediately start the download in the browser.

Suggestion: Edit/remove copy about Invisible Internet Project, make it clear what it is and how it differs from just Invisible Internet.
Suggestion: Use "What is I2P?" In secondary button.

Getting Started
When do you realize you need Java download?

"I'm not sure why the install and configure buttons are here." on v1
"Incorporate a link in download step 1, not just button at bottom." on v2

Suggestion: Can add a link to download in the steps, though not necessary.

Download Page
Which download button styles work best?
Which mirror/sig button styles work best?
Do you realize to download Java now if not earlier?
Are you able to download and then go to Installation?

User clicks on download button "And it took me to another page?" (User has to click 3 buttons and go through 3 pages before finally downloading the file)

User sees button for Java download and button for I2P download "I guess it's giving me two kinds? Makes it look like there are two options. What does it mean by download Java, download I2P?" (Testing older version of download page with the two buttons)

The numbers 1 and 2 next to the buttons still made it looks like options but basic steps below helps.

"V3 is more clear. Most ppl have Java downloaded and this assumes that. Hopefully it will prompt you if you don't already have it. Makes it look like you're not choosing between the two."

"I assume I would be auto-directed to instructions after I click download. But I wouldn't even need it."

"I wouldn't click instructions. I wouldn't need the steps, it's always the same. I wouldn't need these steps. It's just a lot of hitting okay's or install buttons."
"Maybe if there were like a 'if difficulty installing, click here for instructions.'"

Suggestion: This reinforces the idea that the two buttons, one for Java and one for I2P, is confusing and seems like something you choose between. Having just one button with a prompt or step about downloading Java is the way to go.
Suggestion: Interesting feedback about how user would not bother following the steps because they are always the same and usually intuitive.
Suggestion: Is there a way for users to check if they already have Java downloaded? Would downloading it even if you already have it replace the current software or update it?

Installation Instructions
Can you follow and read the steps?
Do you know to go to configuration?

"The drag into dock and go to wizard might've been a little more tricky [without following the installation instructions step by step], I would've assumed it was downloaded at that point."

"Last step to go to configuration should be bold."

Suggestion: Make more obvious that you've finished and reached the end of required steps.

Configuration
Do you recognize when you've reached the end?
What might you do next?

"I guess I can click how to use, …etc once I got to the bottom. Though I would mostly click on stuff in the I2P and try to use it myself."

Suggestion: Overall, flow from download > install instructions > configuration seemed okay, not difficult to follow or confusing. Must test in real life with an actual download and working prototype.