



Enterprise Identity Cloud Administration Guide

Copyright

saviynt.com

© 2025 Saviynt. All rights reserved. No part of this document may be reproduced or used in any manner without the prior written permission of the copyright owner.

CONTENTS

CONFIGURING ROLES	1
-------------------------	---

The global configurations settings for **Roles** control the availability of options in the **Roles page** which define various actions (approve or deny role creation requests, workflow settings etc.)


To configure global configurations:

1. Log in to EIC.
2. Navigate to **Admin > Global Configuration**. Alternatively, enter **Global Configuration** in the search box and select the required menu item. For more information, see [Using the Unified Navigation](#).
3. Select **Roles** from the drop-down list, and specify values for the following settings:

**Note**


Starting with Release v24.4, the labels of some of the global configuration settings have been updated. For more information, see [Intuitive Labels for Global Configurations](#).



Setting	Description
Management	

Setting	Description
Require Request Review Comments	Use this setting to force a comments pop-up window while approving a request.
Require Role Review Comments	Use this setting to force a comments pop-up window while approving a request for roles.
Show Account tab for Entitlement Based Role	Use this setting to display the Account tab if the requested role has entitlements associated with it.
Require Role Rejection Comments	Use this setting to force a comments pop-up window while rejecting a request.
Role modification auto approve	<p>Use this setting to automate the modifications made to an existing role.</p> <div>  Note <p>Starting with Release v24.4, this configuration is no longer available.</p> </div>

Setting	Description
Role Modification Workflow	Use this setting to choose a workflow to be use for approving requests and updating or deleting a role. EIC roles map to groups in the target applications.
Role Removal Workflow	Use this setting to choose a workflow for removing an existing role.
Role Request Workflow	Use this setting to choose an appropriate workflow for adding a new role.
Role Sent for Approval Request Template	Use this setting to define the email template to be used to automatically notify the role approver for approving a requested role.
Update Role Request Template	Use this setting to define the email template to use for automatically notifying the role approver for approving changes made to a role or entitlement request.
Role Owner Assignment Template	Use this setting to define the email template to be use for automatically notifying the role approver when a user is assigned the role owner role.

Setting	Description
Role Owner Removal Template	Use this setting to define the email template to be used to automatically notify the role approver when the role owner role is revoked for a user.
Role retrofit (repair role to user mappings) notification template	Use this setting to choose the email template for notifying the completion of the role retrofitting.
Ent Owner Notification	Use this setting to define the email template to be used to automatically notify the role approver when user is assigned the entitlement owner role.
AD Group Management Connection	Use this setting to select AD Connection for creating or modifying the Enabler role for performing Active Directory group management tasks.
Roles Owners Query	Use this setting to control the availability of role owners in a role. Based on the query specified, only the filtered role owners matching the query are added as role owners.

Setting	Description
Mandatory Fields While Update	Use this setting to select one or multiple options that must be specified while updating a role.
Role default approver	Use this setting to define a default approver in case the role approver is not available.
Settings	
Export Content	<p>Use this setting to export the content of the Role such as entitlements, entitlement owners, etc.</p> <div>  Note <p>Starting with Release v24.3, this configuration is no longer available.</p> </div>
Readonly Role	Use this setting to make a role available in the read-only mode.

Setting	Description
	 Note Starting with Release v24.3, this configuration is no longer available.
Export Membership	Use this setting to export users along with their membership.  Note Starting with Release v24.3, this configuration is no longer available.
Show Non-Requestable Enterprise & Emergency access roles for removal	Use this setting to display the non-requestable Enterprise Roles and Emergency Access Roles on the Access Request page for removal. For example, delete a role if the beneficiary already has the role.
Show Delete Role Button	Use this setting to display the Delete Role button in the Roles List page. This button is used for deleting roles.

Setting	Description
Role Export CSV File Location	Use this setting to specify the default location for role related CSV file exports. Save the exported file after providing the path on the local drive.
Do you need comments to be mandatory for rejecting a rule? (First row as heading)	Use this setting to force a comments pop-up window prompting the role approver to enter comments while rejecting a role. When selected, the first row is made as the heading row in the exported file for role.
Template Used after Role Export	Use this setting to define the notify email template that would be triggered after the roles are successfully exported.
Role Export Format (First row as heading)	Use this setting to enable the first row as a heading while exporting a role.
Show Roles list by Status	<p>Use this setting to display the default status of roles in the Roles List page. The options are:</p> <ul style="list-style-type: none"> • Active: Always displays active roles.

Setting	Description
	<ul style="list-style-type: none"> • Composing: Displays roles that are in the composing state. • PendingApproval: Displays roles that are in pending approval state. • Decommission: Displays roles that have been decommissioned. • Mining: Displays roles that are in mining state. <p>It accepts multiple options.</p>
Make Start Date & End Date mandatory for roles on application request forms	Use this setting to specify whether the Start Date and End Date should be mandatory or optional for an application or enterprise role on request forms. By default, this setting is enabled to make the Start Date and End Date mandatory.
Disable Auto Sync For Endpoints	Specify the name of the endpoint to disable for automatic synchronizing during group management.
Reuse Deleted Group Name	Specify whether you want to reuse the deleted group name for a newly created group.

Setting	Description
	Set this to True to create new group by reusing the name of the deleted group. When you use the name of the deleted group for creating a new group, the status of the deleted group changes to Active, and the group is considered as a new group.
Enable Role-Entitlement Metadata Sync	<p>Enable the option to sync metadata from role to entitlement and from entitlement to role for group management.</p> <p>: Before enabling Enable Role-Entitlement Metadata Sync, you must analyze the existing group import mapping and ensure that they are configured in such a way that any custom property values already present do not conflict with the metadata that will be synced from role to entitlement or from entitlement to role. If group import mapping is not in line with the custom properties that are being synced between roles and entitlements, it might lead to custom properties data getting overwritten with the synced values.</p>
Reuse Deleted Group Name for endpoints	<p>Specify the name of endpoints for which you want to use the Reuse Deleted Group Name feature.</p> <p>For example, if the Reuse Deleted Group Name parameter is set to True and the value specified for this parameter is AD, then while creating the AD group, the deleted group</p>

Setting	Description
	name from the AD can be used however, for other endpoints EIC displays an error message that the group already exists.
Batch size to process role request	<p>Use this setting to specify the number of tasks to be processed in each batch.</p> <p>For example, when you set the value as 1000, EIC will process 1000 tasks sequentially in each batch.</p>
Show Export Group Button	Use this setting to display the Export Group button in the ARS Group List page.