

MD. SHOHAG KAISAR

Address:

Ward No.-39, Sukundirbag, Hayderabad, Gazipur City Corporation,
Gazipur Sadar, Gazipur 1710.



Contact Information:

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CAREER OBJECTIVES

To work in such a place where I can get myself achieving a dynamic & challenging job to utilize my academic background as well as experience for the interest of the company and my career, to get a respectable & responsible in the related field.

CAREER SUMMARY

- Strong understanding of AD Attributes, Group Policy Analysis, GPO Configuration & Item-Level Targeting, Workstation Configurations, Browser Configuration Settings, familiarity with VMView and other Applications that integrated with Active Directory.
- Strong knowledge of permissions that are granted natively to various Microsoft Built-In Groups to perform Active Directory Administrative Functions, knowledge of native permissions granted when building AD objects, knowledge of permissions granted natively to Built-In Groups via GPOs and/or Local Policies.
- Working knowledge of GPOs, AD Sites, and native AD troubleshooting tools
- Implementation of Business-driven changes, Configuration of Group Policies and Integration of AD Management tools/services.
- Analysis, design and implementation of Active Directory and Identity Management solutions
- Independently manage and perform engineering lead role for Active Directory and Identity Management projects.
- Analyze current Active Directory environment to identify both technical and operational challenges and develop solutions for improvement.
- Analysis, design, capacity planning and implementation of Active Directory Security.
- Capable of explaining complicated telecommunications concepts to non-technical professionals.
- Performs well in fast paced, high pressure environments.
- Expertise in the development and implementation of voice and data equipment.
- Experienced in the design, configuration and maintenance of numerous telecom systems, hardware and software applications.
- Providing high levels of technical and telecommunications engineering support.

STRENGTH

- Quick Learners & adapting in any environment.
- Readiness to work with a stress worthy environment.
- Handle high pressure situation and deadlines.
- Sharp sense of social responsibility.
- Analytically minded, goal oriented, responsible, pleasant & respectful.
- Team worker, proactive & honest.

EDUCATIONAL QUALIFICATION

Bachelor of Science

- ▶ Institution : Sonargaon University
- ▶ Group : B.Sc in Computer Science and Engineering.
- ▶ Year of Passing : 2017
- ▶ Result : **3.50** (Out of 4)

Higher Secondary Certificate (HSC)

- ▶ Institution : Shahajuddin Sarker Model School & College
- ▶ Group : Science
- ▶ Year of Passing : 2012
- ▶ Result : **3.90** (Out of 5)
- ▶ Board : Dhaka

Secondary School Certificate (SSC)

- ▶ Institution : Shahajuddin Sarker Model School & College
- ▶ Group : Science
- ▶ Year of Passing : 2010
- ▶ Result : **4.19** (Out of 5)
- ▶ Board : Dhaka

Special Skills

- | | |
|---------------------------------|-------------------------------|
| ✓ Server configure & Management | ✓ Analytical abilities |
| ✓ Social media management | ✓ Creativity |
| ✓ Coding | ✓ Project management |
| ✓ Network configuration | ✓ Problem-solving |
| ✓ Hardware deployment | ✓ Resourcefulness |
| ✓ Operating system knowledge | ✓ Leadership |
| ✓ Communication | ✓ Flexibility |
| ✓ Organization | ✓ Network Security Management |
| ✓ Team Work | ✓ Database |

EXPERIENCES

Total Year of Experience: 8 yrs.

1. Officer, IT (2.4 Years)

(December, 2021 - Continuing)

Handicraft Beauty & Fashion Ltd.

Holding-116, 27 Road, Gazipura, Tongi, Gazipur

Duties/Responsibilities:

- Troubleshooting Active Directory performance, authentication.
- Top Level OU Management.
- Configure Groups and GPO, adding and removing work stations to the domain
- Responding to technical support calls from end users of computers and software applications.
- Setting up and installing new computers, networks and software.
- Setting up user accounts and profiles on the network.
- Installing updates, known as patches, to software applications.
- Installing and configuring operating systems, antivirus software and other applications.
- Diagnosing and fixing network problems and hardware or software faults.
- Inventory Management of Computer Hardware, Laptop, Printer, UPS, Scanner, Multimedia Projector and Various types of Software and operation system.
- Provide IT supports to user end for their desktops, laptops, wireless routers, scanners, printers and other IT assets.
- Configure Mail client for Exchange/POP/IMAP and troubleshooting.
- Handling & trouble shooting of IP camera, CCTV, video conferencing equipment, & access control device

2. Sr. System Engineer (6.1 yrs.)

(October, 2015 - November, 2021)

Satellite Connection

Tongi, College Road, Avijan-96, 3rd Floor, Gazipur City Corporation.

Duties/Responsibilities:

- Maintain Network & System. Troubleshooting and support.
- Maintain Mikrotik & Cisco Devices.
- Network Planning. Install all new hardware, systems, and software for networks.
- Install, configure, and maintain network services, equipment and devices.
Supports administration of servers and server clusters.
- Manages all system backup and restore protocol.
- Plans and supports network and computing infrastructure.
- Perform troubleshooting analysis of servers, workstations and associated systems.
- Documents network problems and resolution for future reference.
- Monitors system performance and implements performance tuning.
- Manage user accounts, permissions, email, antivirus, anti-spam.
Oversee software and network security.

LANGUAGE AND COMMUNICATION EFFICIENCY

<u>Language</u>	<u>Reading</u>	<u>Writing</u>	<u>Speaking</u>
English	High	High	Medium
Bangla	High	High	High

TRAINING SUMMERY

<u>Training Title</u>	<u>Institute</u>	<u>Country</u>	<u>Location</u>	<u>Year</u>	<u>Duration</u>
CCNA	IT Bangladesh	Bangladesh	Mirpur, Dhaka	2017	4 month
MTCNA	AT Computer Solution	Bangladesh	Mirpur, Dhaka	2018	4 month

HOBBY

- ✓ Reading all sorts of newspaper and magazines.
- ✓ Biking.
- ✓ Traveling.
- ✓ Exploring Internet in Social Network.

PERSONAL DETAILS

Name : Md. Shohag Kaisar
Father's Name : Md. Chan Mia Sheikh
Mother's Name : Pervin Akther
Permanent Address : Ward: 39, Sukundirbag, Gazipur city corporation, Gazipur-1710.
Date of Birth : 28th October 1993
Marital Status : Married
ender : Male
Religion : Islam
National ID: : 236 502 5382
Nationality : Bangladeshi (by born)
Home District : Gazipur

DECLARATION OF AUTHENTICITY

I declare hereby that all information I have presented so far are true to my knowledge. If required and where applicable, this document can be supported by authentic certificates\papers.



MD SHOHAG KAISAR