

Scenario 1: I received an email stating that I won a lottery. I am being asked to provide documents.

Remediation: Do not respond to the email or share any documents. This is a classic lottery scam attempting to steal your information.

Points of contact: Cyber Crime Portal ([cybercrime.gov.in](https://cybercrime.gov.in)) or call National Cybercrime Helpline 1930

Scenario 2: Someone called claiming to be from my bank requesting my OTP to update KYC.

Remediation: Banks never ask for OTP over phone. Never share OTP/PIN/CVV with anyone.

Points of contact: File complaint with local cyber police station and call bank's official fraud helpline

Scenario 3: Received SMS about my bank account being blocked, asking to click a link.

Remediation: Don't click on suspicious links. Access your bank account directly through official website/app.

Points of contact: Report to National Cyber Crime Reporting Portal or call 1930

Scenario 4: Got investment scheme promising 50% returns in 3 months via WhatsApp.

Remediation: Avoid unrealistic investment schemes. Verify with SEBI registered advisors.

Points of contact: SEBI toll free helpline 1800 22 7575

Scenario 5: Someone called pretending to be tech support saying my computer is infected.

Remediation: Don't allow remote access to your computer. Legitimate tech support won't call unsolicited.

Points of contact: File FIR at local police station and report to [cert-in.org.in](https://cert-in.org.in)

Scenario 6: Received job offer requiring payment for registration/training.

Remediation: Legitimate employers don't ask for money. Research company thoroughly before proceeding.

Points of contact: Report to Ministry of Labour & Employment portal ([labour.gov.in](https://labour.gov.in))

Scenario 7: Dating profile asking to transfer money for emergency/travel expenses.

Remediation: Never send money to online romantic interests. These are romance scams.

Points of contact: Women's Helpline 1091 or Cyber Crime Helpline 1930

Scenario 8: Received call about winning a lucky draw from online shopping site.

Remediation: Legitimate e-commerce sites don't conduct lucky draws via phone. Hang up immediately.

Points of contact: Report to Consumer Affairs helpline 1915

Scenario 9: Got message about cryptocurrency investment with guaranteed returns.

Remediation: Avoid unregulated crypto schemes. Only invest through legitimate exchanges.

Points of contact: RBI Customer Care 14440 or Cyber Crime Helpline 1930

Scenario 10: Someone impersonating a relative asking for urgent money transfer.

Remediation: Verify directly with family member using known contact number before sending money.

Points of contact: District Cyber Crime Unit or National Helpline 1930