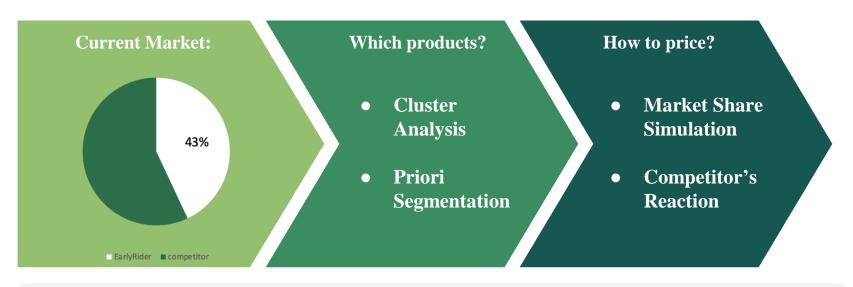
Recommendations to EarlyRider's Toy Horse Product Line

Lujie Chen | Shuyi Chen | Sahyun Kim | Fan Yang | Jinglin Zhu

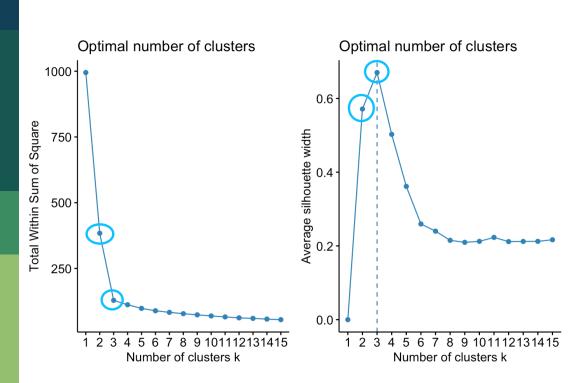
Executive Summary



Final Recommendation: high-price 26-inch bouncing racing horse and 26-inch rocking glamour horse first and low-price version if the competitor lower its price

Find proper consumer segmentations

Two & Three is the optimal number of cluster



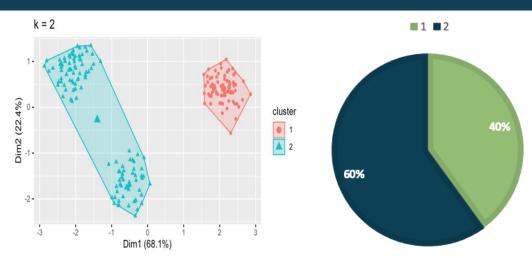
- The optimal number of clusters
 - Strong elbow pattern around two or three
 - Focal point is at three

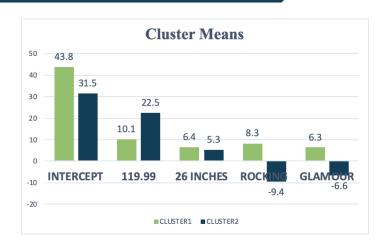
Insight

Optimal number of clusters is three as it generates highest overall performance.

There are distinct differences between two clusters

Two cluster analysis





Cluster One

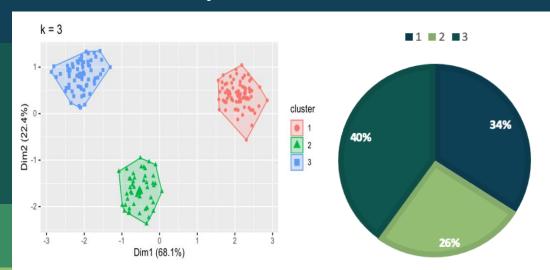
Relatively price sensitive, Prefers 26 inches, Rocking and Glamour - Profile 16

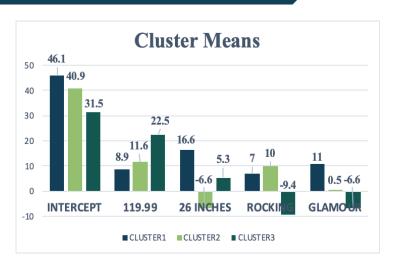
Cluster Two

Highly price sensitive, Prefers 26 inches, Bouncing and Racing - Profile 4

Three cluster analysis better explains customer segment

Three cluster analysis





Cluster One

Relatively price sensitive, Prefers 26 inches, Rocking and Glamour - Profile 16

Cluster Two

Relatively price sensitive, Prefers 18 inches, Rocking and Glamour - Profile 14

Cluster Three

Highly price sensitive, Prefers 26 inches, Bouncing and Racing - Profile 4

Age and gender affect part-utilities based on segmentataion

Kids at different age and gender have their own preferences on product features

Interaction	Estimate (coefficient)	Pr (> t)
26 Inches : 3-4 year old boys	3.4235	*
26 Inches : 2 year old girls	3.1400	*
26 Inches: 3-4 year old girls	7.1290	***
Rocking: 3-4 year old boys	-5.6426	***
Glamour : 2 year old girls	4.5688	**
Glamour : 3-4 year old girls	4.8176	***

Compared to 2 year old boys

- 3-4 year old boys, 2 year old girls and 3-4 year old girls prefer 26 inches more.
- 3-4 year old boys prefer bouncing.
- Girls prefer glamour.

Ideal produts for priori segments

Benefit segmentation: priori

Segments	Size	Motion	Style	Price	Profile
2 year old boys	26 Inches	Rocking	Racing	\$119.99	8
3-4 year old boys	26 Inches	Bouncing	Racing	\$119.99	4
2 year old girls	26 Inches	Rocking	Glamourous	\$119.99	16
3-4 year old girls	26 Inches	Rocking	Glamourous	\$119.99	16

Scenario 1: P3 & P15

- Our Strategy: Launch most popular products according to clustering and segmentation at a high price (P3&P15)
- Competitor's Strategy: Keep high price (P7)
- Long Term Estimation
 The same as scenario 2

	26 inches Bouncing Racing	26 inches Rocking Glamour	26 inches Rocking Racing
	Р3	P15	P7
Market Share	38.5%	44.5%	17%
Market Size	1,540	1,780	680
Wholesale Price	111.99	111.99	
Variable Cost	29	41	
Fixed Cost	26,667	26,667	
Profit	101,138	99,696	
Total Profit	200,833		

120 00

120 00

Scenario 2: P4 & P16

- Our Strategy: Launch most popular products according to clustering and segmentation (P4 & P16)
- Competitor's Strategy:Lower price (P8)

	26 inches Bouncing Racing	26 inches Rocking Glamour	26 inches Rocking Racing
	P4	P16	P8
Market Share	35.5%	46.5%	18%
Market Size	1,420	1,860	720
Wholesale Price	95.99	95.99	
Variable Cost	29	41	
Fixed Cost	26,667	26,667	
Profit	68,459	75,615	
Total Profit	144,074		

119.99

119 99

Scenario 3: P4 & P15

Our Strategy: Launch most popular products according to clustering and segmentation, but one at high price, another at low price
 (P3 & P16 | P4 & P15)

Competitor's Strategy:
 Lower price (P8)

	26 inches Bouncing Racing	26 inches Rocking Glamour	26 inches Rocking Racing
	P4	P15	P8
Market Share	37.5%	22.5%	40.5%
Market Size	1,500	900	1,620
Wholesale Price	95.99	111.99	
Variable Cost	29	41	
Fixed Cost	26,667	26,667	
Profit	73,818	37,224	
Total Profit	111,043		

119.99

139.99

Scenario 4: P4 & P8

- Our Strategy: Steal market share from competitor by launching the same product and one popular product (P4 & P8 | P8 & P16)
- Competitor's Strategy:Lower price (P8)

	26 inches Bouncing Racing	26 inches Rocking Racing	119.99 26 inches Rocking Racing
	P4	P8	P8
Market Share	41.5%	29%	29%
Market Size	1,660	1,170	1,170
Wholesale Price	95.99	95.99	
Variable Cost	29	41	
Fixed Cost	26,667	26,667	
Profit	84,537	37,672	
Total Profit	122,208		

110 00

110 00

Scenario %	P3	P4	P5	P7	P8	P13	P14	P15	P16	Profit
StausQuo			22	57		21				95,862
Scenario 1: 3,7,15	38.5			17				44.5		200,833
scenario 2: 4,8,16		35.5			18				46.5	144,074
scenario3: 4,8		41.5			58.5 (1/2)					122,208
scenario 3: 8,16					70 (1/2)		30			111,087
scenario4: 3,8,16		37.5			40.5			22		82,214
senario4 4,8,15	0				50.5				49.5	111,043

We are able to lift profit by 75% in 3 years

Scenario %	Р3	P4	P5	P7	P8	P13	P14	P15	P16	Profit
StausQuo			22	57		21				95,862
1st Year	38.5			17				44.5		200,833
2nd Year		35.5			18				46.5	150,741
3rd Year		35.5			18				46.5	150,741
Total										502,315

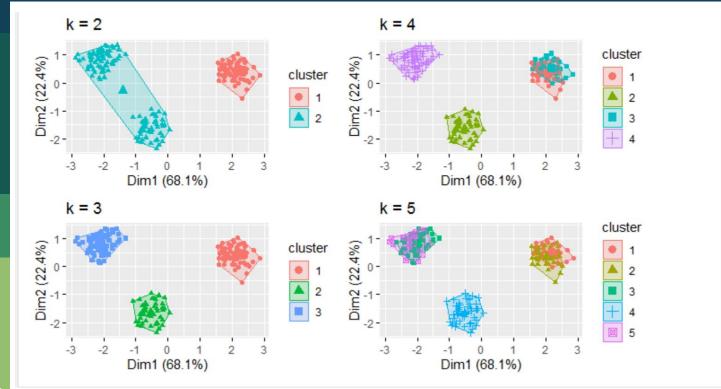
By launching 26-inch bouncing racing horse and 26-inch rocking glamour horse, our 3-year profit will reach $500\mathrm{K}$

Recommendations to EarlyRider's Toy Horse Product Line

Lujie.Chen@ur.rochester.edu Shuyi.Chen@ur.rochester.edu Sahyun.Kim@ur.rochester.edu Fan.Yang2@ur.rochester.edu Jinglin.Zhu@ur.rochester.edu

Appendix

Clustering



Appendix

Priori Segmentation - the attribute preferences based on age and gender

Coefficients:

	Estimate	Std. Error	t value	Pr(> t)	
(Intercept)	37.7780	1.1634	32.473	< 2e-16	***
factor(price)1	15.3906	1.0405	14.791	< 2e-16	***
factor(size)1	2.3625	1.0405	2.270	0.023250	*
factor(motion)1	1.6932	1.0405	1.627	0.103789	
factor(style)1	-0.9823	1.0405	-0.944	0.345214	
<pre>factor(price)0:factor(segment)1</pre>	-2.7857	1.7643	-1.579	0.114457	
<pre>factor(price)1:factor(segment)1</pre>	0.5877	1.7643	0.333	0.739062	
<pre>factor(price)0:factor(segment)2</pre>	3.7244	1.6884	2.206	0.027467	*
<pre>factor(price)1:factor(segment)2</pre>	1.6658	1.6884	0.987	0.323924	
<pre>factor(price)0:factor(segment)3</pre>	2.6048	1.5834	1.645	0.100054	
<pre>factor(price)1:factor(segment)3</pre>	0.8588	1.5834	0.542	0.587595	
<pre>factor(size)1:factor(segment)1</pre>	3.4235	1.5781	2.169	0.030125	*
<pre>factor(size)1:factor(segment)2</pre>	3.1400	1.5102	2.079	0.037679	*
<pre>factor(size)1:factor(segment)3</pre>	7.1290	1.4162	5.034	5.08e-07	***
<pre>factor(motion)1:factor(segment)1</pre>	-5.6426	1.5781	-3.576	0.000355	***
<pre>factor(motion)1:factor(segment)2</pre>	2.3208	1.5102	1.537	0.124452	
<pre>factor(motion)1:factor(segment)3</pre>	0.3604	1.4162	0.255	0.799118	
<pre>factor(style)1:factor(segment)1</pre>	-2.0865	1.5781	-1.322	0.186193	
<pre>factor(style)1:factor(segment)2</pre>	4.5688	1.5102	3.025	0.002504	**
<pre>factor(style)1:factor(segment)3</pre>	4.8176	1.4162	3.402	0.000678	***

Appendix

Priori Segmentation - segment-level attribute preferences and ideal products for the priori segments

^	(Intercept)	119.99	26 inches	Rocking	Glamour
Male_2	37.77803	15.39062	2.362458	1.693206	-0.9823353
Male_34	34.99230	18.76409	5.785949	-3.949442	-3.0688800
Female_2	41.50244	13.33199	5.502446	4.014004	3.5864224
Female_34	40.38284	13.64461	9.491441	2.053654	3.8353065