

LECTURE 1: SYSTEM ADMINISTRATION

COMPUTER SYSTEM ADMINISTRATOR

- The first-point-of-contact for an organization's network users when they experience technical problems.
- To ensure the performance and security of the computers they manage meet the needs of the network users, without exceeding the company's budget

SERVER ADMINISTRATOR

- Maintains the operating system of the servers, such as the mail services, the web services, etc.
- In charge in troubleshooting any hardware, operating system or application-related protocol

NETWORK ADMINISTRATOR

- Maintains the network infrastructure, such as the routers and switches, and troubleshoots networks-related problems

IMPLEMENTATION

- Installing and configuring networking software and application software
- Laying out and connecting cables between servers and nodes
- Establishing user accounts
- Installing wireless transmitters and receivers
- Installing storage area networks

MANAGEMENT

- Training new users
- Updating network application and security softwares
- Maintaining user accounts and access privilege
- Monitoring daily servers traffic and system usage
- Maintaining network logs
- Perform schedules tests and backups
- Assisting with special projects
- And writing user documentation

TROUBLESHOOTING

- Responding to user reports about service interruptions
- Analyzing network logs, and applying appropriate solutions.

SELF-EDUCATION

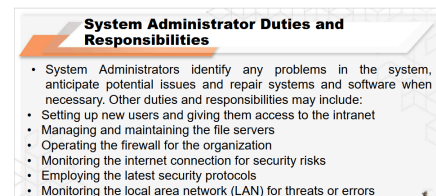
- Researching hardware and software upgrades
- Reading trade publications to keep abreast of new networking technology,
- Recommending purchases
- Helping with planning and designing special projects.

DATABASE ADMINISTRATOR

- Maintains the database system used by the company or organization
- Plan security measures, making sure that data is secure from unauthorized access
- Responsible for backing up systems in case of a power outage or other disasters
- Ensure integrity of the database, guaranteeing the data

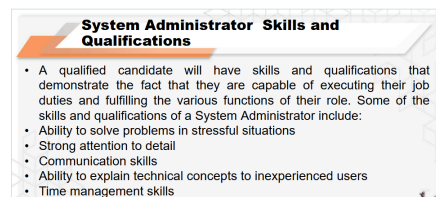
SECURITY SYSTEMS ADMINISTRATOR

- Maintains the daily operation of security systems:
 - Monitoring, running regular backups, setting up, deleting, and maintaining individual user accounts and developing organizational security procedures



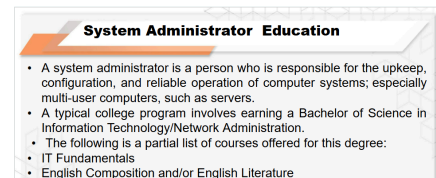
System Administrator Duties and Responsibilities

- System Administrators identify any problems in the system, anticipate potential issues and repair systems and software when necessary. Other duties and responsibilities may include:
- Setting up new users and giving them access to the intranet
- Managing and maintaining the file servers
- Operating the firewall for the organization
- Monitoring the internet connection for security risks
- Employing the latest security protocols
- Monitoring the local area network (LAN) for threats or errors



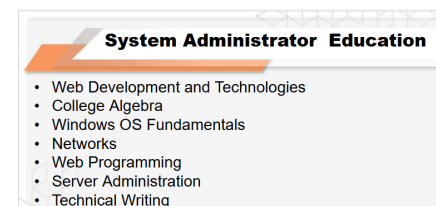
System Administrator Skills and Qualifications

- A qualified candidate will have skills and qualifications that demonstrate the fact that they are capable of executing their job duties and fulfilling the various functions of their role. Some of the skills and qualifications of a System Administrator include:
- Ability to solve problems in stressful situations
- Strong attention to detail
- Communication skills
- Ability to explain technical concepts to inexperienced users
- Time management skills



System Administrator Education

- A system administrator is a person who is responsible for the upkeep, configuration, and reliable operation of computer systems; especially multi-user computers, such as servers.
- A typical college program involves earning a Bachelor of Science in Information Technology/Network Administration.
- The following is a partial list of courses offered for this degree:
- IT Fundamentals
- English Composition and/or English Literature



System Administrator Education

- Web Development and Technologies
- College Algebra
- Windows OS Fundamentals
- Networks
- Web Programming
- Server Administration
- Technical Writing

LECTURE 2: ADMINISTRATOR ADMINISTRATIVE ACTIVITIES

CONTENT MANAGEMENT SYSTEMS

- Application that is used to manage web content, allowing multiple contributors to create, edit, and publish
- Software package that provides some level of automation for the task required to effectively manage content
- Usually server-based, multiuser software that interacts with content stored in a repository
- allows us to get control of our content, which is something you'll understand well if your content is out of control.
- Keeps track of content

CORE CONTROL FUNCTIONS:

- Permission
- State management and workflow
- versioning
- Dependency management
- Search and organization

TYPES OF CONTENT MANAGEMENT SYSTEMS

WEB CONTENT MANAGEMENT

- Intended for mass delivery via a website
- Excels at separating content from presentation and publishing to multiple channels

ENTERPRISE CONTENT MANAGEMENT

- The management of general business content
- Excels in collaboration, access control and file managements

DIGITAL ASSET MANAGEMENT

- Management and manipulation of rich digital assets such as image, audio, and video for usage in other media
- Excels at metadata and renditioning

RECORDS MANAGEMENT

- Management of transactional information and other records that are created as a byproduct of business operations
- Excels at retention and access control

COMPONENT CONTENT MANAGEMENT SYSTEMS

- Management of extremely fine-grained content, often to assemble documentation or highly technical content

LEARNING MANAGEMENT SYSTEMS

- Management of learning resources and student interaction

PORTALS

- Used for management, presentation, and aggregation of multiple streams of information into a unified system

CONTENT DEPLOYMENT STRATEGIES FILE SYSTEM

- Is a process of managing how and where data on a storage disk

EXAMPLE OF FILE SYSTEMS

FILE ALLOCATION TABLE (FAT / 1977)

- Used for 12 or 16 bits for each and every cluster access into the file allocation table

GLOBAL FILE SYSTEM (GFS)

- Has the ability to make enable multiple computers to act as an integrated machine
- Developed at the University of Minnesota

HIERARCHICAL FILE SYSTEM (HFS)

- Used on a Macintosh computer for creating a directory at the time hard disk is formatted

NT FILE SYSTEMS (NTFS)

- Stores and retrieves files on Windows NT, 2000, XP, 7, and 10.

UNIVERSAL DISK FORMAT (UDF / 1995)

- Developed by OSTA (OPTICAL STORAGE TECHNICAL ASSOCIATION)
- Ensuring consistency among data written to several optical media

TYPES OF FILE SYSTEMS

DISK FILE SYSTEM

- Has the ability to randomly address data within a few amounts of time
- Includes the anticipation that led to the speed of accessing data

FLASH FILE SYSTEM

- Responsible for restrictions, performance, and special abilities of flash memory

TAPE FILE SYSTEM

- Hold files on the tape as it is a tape format and file system

DATABASE-BASED FILE SYSTEM

- Another method for file management
- Files are recognized by their characteristics rather than hierarchical structured management

TRANSACTIONAL FILE SYSTEM

- Some programs require one or more changes to fail for any reason or need several file system changes but do not make any changes.

NETWORK FILE SYSTEM

- Offers access to files on a server

SHARED-DISK FILE SYSTEM

- Allows the same external disk subsystem to be accessed by multiple machines.

MINIMAL FILE SYSTEM

- Cheaper basic data storage data systems

FLAT FILE SYSTEM

- It contains only directory, and all files are held in a single directory

FILE SYSTEM PLANNING AND STRUCTURE

ACTIVE DIRECTORY(AD)

- Is a directory service that runs on Microsoft Windows Server
- Enable administrators to manage permissions and control access to network resources

WINDOWS SERVER 2003 FILE SYSTEMS

FILE ALLOCATION TABLE

- Small partition on your disk next to NTFS

FILE ALLOCATION TABLE 32

- Backward compatibility and multiple boot partitions

WINDOWS NEW TECHNOLOGY SYSTEM 5

- Is more robust and the one you want to deploy whenever planning for AD

SERVER MANAGEMENT

- Is the process of monitoring and maintaining servers to operate at peak performance
- Also encompasses the management of hardware, software. And security backups

PRIMARY GOALS:

- Minimize(eliminate) servers slowdown and downtime
- Build secure server environments
- Ensure servers continue to meet the needs of an organization as it evolves.

VIRTUAL SERVERS

VIRTUALIZATION

- Is a major trend in today's server environments

VIRTUAL SERVERS

- Also known as virtual machines – can help increase efficiency by enabling more to be done with less hardware

SERVER MANAGEMENT

- Basics include management of hardware, software, security, and backups

USER AND GROUP MANAGEMENT

USER MANAGEMENT

- Describes the ability for administrators to manage user access to various IT resources like systems, devices, applications, storage systems, networks and more
- Enables admin control user access and on-board and off-board users to and from IT resources

GROUPS

- Administrative structures that organize assets so that you can locate an asset quickly to perform operations on all assets of the same type
- Can contain any number of assets, and assets can be members of more than one group

BACKUP MANAGEMENT

- Is an application that schedules, manages and operates data backup processes on a computer, server or network device
- Integrated application for extracting backup data copies from a source computer or IT environment to a remote storage facility

FIVE KINDS OF BACKUP MANAGEMENT:

THE FULL BACKUP

- Saves all of your data

THE INCREMENTAL BACKUP

- Only new and edited data is saved, and added to the full backup

THE DIFFERENTIAL BACKUP

- Files are saved individually

THE MIRRORED BACKUP

- Are clones of the data

THE VIRTUAL BACKUP

- Can provide almost uninterrupted access to data and applications through a virtual system in the event of a breakdown

INFORMATION SECURITY MANAGEMENT SYSTEM

- Is a framework of policies and controls that manage security and risks systematically and across your entire enterprise — information security.

PENETRATION TESTS

- Are designed to identify vulnerabilities in a company's computer network

VULNERABILITY MANAGEMENT

- allow threats such as spyware and malware to gain entry into a company's network

ENDPOINT SECURITY

- involves protecting an organization's computer network by protecting the remote devices that are bridged to it

PHISHING AND INDENTITY THEFT

- is a tactic used by criminals to steal someone's identity

DISASTER RECOVERY

- is an organization's method of regaining access and functionality to its IT infrastructure after events