

# SHOOQ JANAH

SOFTWARE DEVELOPER

## CONTACT

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## ABOUT ME

I'm a passionate and motivated programmer with hands-on experience in software development, particularly in building and maintaining projects using C# and SQL Server. I thrive in collaborative environments where I can contribute technical solutions, improve systems, and learn from others. My strengths include problem-solving, data management, and clear communication. I'm committed to continuous growth and aim to make a meaningful impact by delivering innovative and practical tech-driven solutions.

## EDUCATION

2020 - 2025

BAHRAIN POLYTECHNIC

- Bachelor of Information Communication Technology in Programming
- GPA 3.14 out of 4.00

2014 - 2017

ALMARIFA SECONDARY GIRLS SCHOOL

- High School Diploma in Commercial

## SKILLS

- Communication
- Organizational Skills
- Problem-Solving
- Mobile Applications Development
- Microsoft Office
- Database Systems
- Website Development
- Unix
- Windows Form Development
- ASP.NET (C#) Development

## LANGUAGES

- Arabic: Fluent
- English: Fluent

## WORK EXPERIENCE

Gulf Air Group (GFG)

December 2025 - Present

IT Service Desk Agent

- Assisted staff by troubleshooting and resolving technical issues, ensuring smooth daily operations and providing timely IT support.

Information & eGovernment Authority

July 2025 - November 2025

Government System Developer Trainee

- Selected as part of a national strategic initiative launched by the Information & eGovernment Authority (iGA) in collaboration with the Ministry of Labour to train and empower Bahraini graduates in key IT fields. The program focused on developing technical proficiency, innovation, and job-market readiness in alignment with Bahrain's Economic Vision 2030. As part of this initiative, my work involves revamping legacy government systems by designing and building modern, scalable solutions using Java, Spring Boot, Angular, HTML, CSS, and JavaScript, ensuring improved performance, maintainability, and user experience.

Ministry of Industry and Commerce

February 2025 - April 2025

Software Developer

- Developed and maintained projects using C# and SQL Server, ensuring efficient functionality and data management.

Bahrain Polytechnic

June 2023 - August 2024

Registry Assistant

My tasks included:

- Input and maintain accurate student in the institution's database.
- Maintain an organized system for archiving records, ensuring that physical documents are easily retrievable.
- Served as a point of contact for students and staff

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## CERTIFICATIONS



### **SOFTWARE ENGINEERING (SOFTWARE ARCHITECTURE FOR BIG DATA) L2**

Institution: Coursera ~ September 2025



### **One Million Prompters**

Institution: Dubai Future Foundation ~ July 2025



### **Complete web Development Course**

Institution: Udemy ~ April 2025



### **Introduction to Data Science**

Institution: Cisco ~ March 2025



### **Galactic Problem Solver**

Institution: NASA International Space Apps Challenge ~ October 2024



### **Microsoft Certified: Power Platform Developer Associate**

Institution: Microsoft ~ May 2024



### **Essentials of Career Development**

Institution: ThinkSmart for Development and Training ~ May 2024



### **Ethical Use of AI Applications in Learning**

Institution: Bahrain Polytechnic ~ February 2024



### **Project Managment**

Institution: INJAZ AL-Arab ~ February 2024

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## PROJECTS



### **Shift Handover System**

March 2025 - Present

- Developed using C#, ASP.NET MVC, Microsoft SQL Server, and QuestPDF, this web-based system was designed to assist shift supervisors in managing and documenting shift activities. The application features secure user authentication, shift claiming, and logging of incidents, accidents, and manpower details. Upon shift closure, the system auto-generates a structured PDF report using QuestPDF. The system ensures accountability, data integrity, and smooth handovers between shifts with a focus on usability and accuracy.



### **PhotoNest Website**

September 2024 - December 2024

Associated with Bahrain Polytechnic

- PhotoNest is a web-based photo organizer built with HTML, CSS, JavaScript, and Firebase for seamless image management, storage, and sharing. Features include a social home feed, advanced search, album organization, private vault, spam reporting, and an admin dashboard for moderation. Designed with a light purple theme, intuitive UI, and scalable architecture for future enhancements. Prioritizes security, privacy, and a smooth onboarding experience.
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## PROJECTS



### Orient Event Organizer Website

February 2024 - May 2024

Associated with Bahrain Polytechnic

- A PHP, HTML, and CSS based reservation platform developed for the Database Programming 2 course at Bahrain Polytechnic. Designed for seamless venue booking, user authentication, event management, and automated client status updates using SQL triggers and procedures. Built with a focus on accuracy, security, and efficiency to enhance the booking experience for both clients and administrators.



### LabCaught Application

September 2023 - January 2024

Associated with Bahrain Polytechnic

- Developed login, registration, error handling, and support features for a Swift-based hospital test booking app. Implemented user authentication, detailed error pop-ups, contact support guidance, and terms & conditions to ensure a seamless, secure, and user-friendly experience.



### Electronic Learning Management system (eLMS)

September 2023 - December 2023

Associated with Bahrain Polytechnic

- Developed using C# and Microsoft SQL Server in Visual Studio, this project aimed to enhance student, teacher, and administrator engagement at Bahrain Polytechnic. My contributions included designing activity diagrams to map system workflows, ensuring a structured and efficient development process.



### Bahrain Polytechnic Gym Application

February 2023 - June 2023

Associated with Bahrain Polytechnic

- Java-based management system for Bahrain Polytechnic's gym, featuring a graphical user interface for efficient member, employee, and personal trainer management. Enables adding, updating, and deleting records, along with personal trainer assignments, ensuring a streamlined administration process.



### Extinct Animal Website

September 2022 - December 2022

Associated with Bahrain Polytechnic

- A captivating educational platform developed using HTML, CSS, and JavaScript, designed to raise awareness about extinct species through engaging and well-structured content. The site features detailed species profiles, behind-the-scenes pages like "Making of EA," and interactive elements that enhance the user experience. Built with a focus on storytelling and accessibility, it combines strong documentation and front-end development skills to deliver a seamless and informative journey for users.
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