Software Engineering (IE4-SEL)

Laboratory Report

Lab number: <{1,2,3,4}>

Lab date: <Date of lab course>

Authors: <Author names>

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# <Preparation work>

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| **Requirements** | **Stakeholders** |  |
| Room reservation |  |  |
| Room categories: standard single, standard double, and premium double |  |  |
| Reservation by: internet or contacting reception desk (the latter – by phone from 6 AM to 10 PM or by email) |  |  |
| Website exists (what means by “defined software interface for room inquiries and reservations exist“?) |  |  |
| Free cancellation (latest on the day before the arrival), but a fee of 25 €. |  |  |
|  |  |  |
| Data managing (name, contact data, reservation history (including cancelled reservations), and additional notes) |  |  |
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| At departure generate an invoice in paper format |  |  |
| At departure manage payments by cash, cash card, or credit card |  |  |

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| **Affiliation** | **Functions** |
| Customer | General manager, project manager, receptionist, guest, IT administrator |
| Management | Development lead, project manager, group manager software |
| Development | Software architect, software application developer, web-services developer,  usability engineer, graphical design specialist, test engineer |
| Service | Installation engineer, maintenance engineer, customer call-center agent |
| Cross-functions | Marketing specialist, data security officer, patent officer, document control officer,  key account manager, finance manager, operations & production engineer |
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| **Function** | **Main interest ?????** |
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# <Topic 2>

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# Document history

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| --- | --- |
| Date | Description of change / rework |
| <Date> | Initial version |

— End of document —