

# Shounak Khulape

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## PROFESSIONAL SUMMARY

Around 3+ years of diversified experience in the IT industry inclusive 2+ years of experience in Middleware Administration and application support, I am seeking a position within an organisation as a DevOps Engineer and Client/Server Application Development, Build and Release, SRE and Operations.

- ❖ Application Middleware - Oracle Weblogic
- ❖ Experience in Configuration, Administration of Oracle Weblogic.
- ❖ Knowledge of Docker, Kubernetes, Ansible, Prometheus, Grafana, Dynatrace

## EXPERIENCE

**System Engineer** | Tata Consultancy Services, Bhubaneswar

Apr '23 - Present

- ❖ Responsible for **installing, configuring performance tunes, managing and troubleshooting** Oracle WebLogic and providing infrastructure support for Oracle utilities.
- ❖ Knowledgeable about **Oracle FMW applications SOA and Oracle Analytics server**.
- ❖ Successfully implemented both **cluster and non-clustered** environments for Oracle Utility Applications.
- ❖ Routinely upgrade the Oracle Fusion Middleware environments to new versions and apply **security patches**.
- ❖ Proficient in configuring Thread Pool Workers (TPWs), Skilled in code and configuration deployment.
- ❖ Importing and exporting CMAs using Bundle, Blueprints, and **Java code deployment**.
- ❖ Proficient in **release management** and maintenance practices

**Assistance System Engineer** | Tata Consultancy Services, Bhubaneswar

Apr '22 - Mar '23

- ❖ Meet uptime and availability of the entire **non production utilities suite environment including SIT, UAT, NFT** and Performance by Monitoring application services and supporting infrastructure.
- ❖ Implemented **cron-jobs server administration** process improvement strategies that **reduced down-time 5% with 100% IT** Incident remedy rate which led to soft saving an estimated **€2960** per year.
- ❖ Experienced in configuring cloud platforms such as **Azure AD Single Sign-On(SSO) into IaaS application** login strategy, **reducing unauthorised access by 50%** Azure AFS for data storage on cloud.

**Assistance System Engineer Trainee** | Tata Consultancy Services, Bhubaneswar

Mar '21 - Mar '22

- ❖ Extensively worked as a **L1L2 non-prod engineer to support** test application environments on a daily basis.
- ❖ Used **Linux System Administration** knowledge to manage and troubleshoot over 200+ complex server issue
- ❖ Advised daily operational support to end-users for administration access, profiles and password with **increased user satisfaction rate by 20%** by providing prompt and efficient **technical support**.

## PROJECTS

**Application Build and Deployment using Docker** | Python, Redis, dot net, Postgres.

- ❖ Implemented user-friendly interface based using Python and Redis messaging system which results in NodeJS Voting application successfully deployed using docker.

**Scheduling recurring tasks using cron-jobs.** | Shell scripting, SQL

- ❖ Streamlined and optimized cron shell operations, successfully **reducing downtime by over 2 hours**, thus enhancing overall server efficiency and response times for business-critical operations.

**Monitor API health check and linux host using prometheus and grafana.** | Linux, Prometheus, Grafana

- ❖ Innovated and automated daily performance tracking dashboards using Prometheus, Grafana, substantially reducing manual process and **aiding a 1 hour saving in time** through monitoring management tools insight

## TECHNICAL SKILLS

**Billing Application:** Oracle Utilities Application Framework **OUPAF Tools/Components:** Installation, Upgradation, Applying Patches, Environment Cloning, Batch Jobs, Outbound services Azure Queues, Threadpoolworker and IWS

**Agile Tool:** Jira, Confluence, Bitbucket, Mural, Servicenow, Plutora **Language & Development Tool:** Web Services, JSP, JDBC, SQL for Oracle, Shell Scripting, Hibernate **Technology/Services:** J2EE, EJB, JMS, JDBC, Cron **Databases:** Oracle SQL 11g/19c

**Monitoring:** Dynatrace, Azure Devops, Prometheus, Grafana **Protocol:** TCP/IP, FTP, SSH, RDP, SMTP, HTTPS **BI Tools:** Oracle Application services BIP/Analytics/OBIEE **Web/Application Server:** Oracle Weblogic Server 10.3/11g/12c **Operation system:** Windows all version, Linux, Oracle and IBM AIX

## EDUCATION

7.64/10 **Bachelor in Electronics and Telecommunications**, Vishwakarma Institute of Information Technology, Pune  
- Nov '20

69.38% **XII (HSC)**, N.S.Chandak College, Nashik

**Internships:** Theta Measurement And Control Solution Pvt.Ltd, Pune

**Academic Projects:** IOT Based Water Waste Management

Apr '16

Feb '16

Jun '18 - Jul '18

May '20

## AWARDS AND CERTIFICATION

- ❖ **Star of the Month Award** | Tata Consultancy Services, Bhubaneswar
- ❖ **Performance Improvement Appreciation** | Tata Consultancy Services, Bhubaneswar

Aug '22

Jan '24