Shouq Almajdei

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Career Objective

I am a dedicated Front-End Web Developer seeking new challenges to leverage my expertise and experience. With a strong foundation in communication, time management, and computer skills, I am committed to delivering innovative and user-friendly web solutions.

Projects:

WEATHER APP:

Created a dynamic weather application that provides real-time weather updates based on user location. Implemented user-friendly interfaces and utilized APIs to fetch accurate weather data and present it in an intuitive manner.

https://shouqalmajdei.github.io/weatherApp/

BASIC CALCULATOR:

Developed a web-based calculator that performs essential mathematical operations. Designed a clean and responsive user interface, showcasing proficiency in HTML, CSS, and JavaScript to create an interactive calculator.

https://shouqalmajdei.github.io/Calculator/

WEB GURU QUIZ:

Designed and implemented a web development quiz application, featuring multiple-choice questions related to various aspects of web development. This project highlighted my expertise in creating interactive quizzes using HTML, CSS, and JavaScript.

https://shouqalmajdei.github.io/webGuru/

Experience

CUSTOMER ACCOUNT SPECIALIST | TD BANK | APRIL 2019 – PRESENT:

· Provided personalized financial guidance to clients, leading to heightened customer satisfaction and loyalty.
· Resolved client concerns efficiently, aligning with business guidelines and maintaining high customer satisfaction.
· Mentored new hires, sharing insights and best practices for skill development and role success.
· Consistently exceeded performance metrics, achieving targets for customer satisfaction and call handling times.

CUSTOMER SERVICE REPRESENTATIVE | MILLINUIM 1 SOLUTIONS | SEP 2017 – APRIL 2019:

- Cultivated strong customer relationships through exceptional service, ensuring high levels of satisfaction and retention.
- Managed customer inquiries with precision and timeliness, collaborating with cross-functional teams for effective solutions.
- Upheld company reputation by adhering to policies and procedures, maintaining professionalism in interactions.

Education:

BACHELOR OF COGNITIVE SCIENCE HONOURS WITH CONCENTRATION IN COGNITION AND COMPUTATION | SEPTEMBER 2019 – APRIL 2025

Related Courses:

- The Complete Web Developer in 2023: Zero to Mastery
- IBM SkillsBuild: Web Development Fundamental

Skills & Abilities

- Proficient in Front-End Web Development (HTML, CSS, JavaScript) with a focus on creating intuitive and visually appealing user interfaces.
- Strong analytical skills, attention to detail, and a problem-solving mindset.
- Knowledgeable in object-oriented programming (Java, Python) and cognitive science principles.

Languages:

- Arabic (Native)
- English (fluent)