SHRDDHA RAJENDRA MANDHARE

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CAREER OBJECTIVE:

To perform, utilizing my skills and knowledge, in a manner which will lead to the successful growth of the Organization.

EDUCATIONAL QUALIFICATION:

- BE (Electronics and Telecommunication) from Savitribai Phule Pune university in 2016 with **64.60%**.
- H.S.C from Maharashtra State Board in 2011 with **63.50%.**
- S.S.C from Maharashtra State Board in 2009 with **80.92%.**

PROFESSIONAL EXPERIENCE:

Company : **TATA COMMUNICATIONS TRANSFORMATION SERVICES LIMITED, DIGHI, PUNE. (Via Third Party Payroll of Prompt Personnel Consultancy Service PVT.LTD)**
Role :   Associate Engineer.
Period of work : 16 April 2018 – 20 May 2019
Project   :   ILL IP and Transmission SOC

Job Description :

- Serving as a SOC Engineer to maintain the overall service operation in TTSL west region in coordination with network and field team to configure and troubleshoot Internet lease line of the customer with SLA. Resolve all the IPS service issue and maintain MTTR.
- Alarm observation and troubleshooting in Transmission media (ECI & Tejas).
- Re-routing links during fiber outage.
- Troubleshooting of leased ILL.
- Troubleshooting of nodes and high bandwidth links for Latency & slow speed issues.
- Coordinating with field engineers for end to end problem resolution
- Providing 24*7 supports and keeping minimum downtime along with handling high level escalated cases.

Tools Used:

> CRM , Putty, NMS ,Cacti.

Company : **TATA COMMUNICATIONS TRANSFORMATION**
                   SERVICES LIMITED, DIGHI, PUNE.
Role :   Jr. Customer Service Executive
Period of work : 23 May 2019 – 2 Sep 2021
Project   :   Telus

Job Description :

> Working as a Planner and designer for the Client Project.
> The feasibility check for the Fiber/Transport (SONET)/ Copper facility.Co-ordinating with IP planning,sales,network design equipment team,scheduling team for preparing the layout of service according to customer need with the help of tools like FOX,Trace,Net cracker,Circuit vision.
> The preparation of design as per the plan shared which finally goes to downstream team for the field installation.
> The service is tested onsite from end to end route, the IP configuration finalized and service is turn up and handover to customer
> Handling the drop placement for network and release the network at RFS stage through JIRA.

Tools Used:

> My World , Special Net , MS-Excel ,FIFA 360 , FMS , JIRA

TECHNICAL SKIll:

1.AWS Certified Cloud Practitioner-Candidate ID-AWS02786873

> **Compute Service like** EC2, Security Group, AMI.
> **Identity and access Management.**
> **Creating VPC ,VPC Peering.**
> **NAT Gateway and NAT instances and NACL.**
> **AWS storage:** S3
> **AWS Auto-Scaling.**
> **Elastic Load Balancer:** Classic , Network and Application.
> **Route-53.**
> **AWS Monitoring :**CloudWatch.
> CloudFront
> SQS and SNS.

2.Devops (Currently going through Devops training)

- **Git and Git-Hub**
- **Kubernetes**
- **Docker**
- **Maven**
- **Gradle**

3.CCNA (CISCO Certified Network Associate)

- **Routing Protocols**: RIP, EIGRP, OSPF, Static Routing.
- **Switching concept**: STP, VLAN, Inter VLAN, VTP, Port Security.
- **Access list**: Standard and Extended.
- **Infrastructure Services**:Telnet,SSH.
- **Networking systems**: Switch, Hubs, Routers, Cables,LAN,TCP/IP,DNS.
- **Implementation** of DHCP.
- **Troubleshoot** routing protocols and switching.

PERSONAL SKILLS:

- Ability to work as a team.
- Leadership skills.
- Ready to take responsibilities.
- Positive Attitude

PERSONAL DETAILS:

Date of Birth :	7 July 1993
Blood Group :	O + ve
Permanent Address :	Near Ganpati Temple,Bajarpeth,Shirwal Tal.Khandala Dist.Satara 412801
Sex :	Female.
Marital Status :	Single
Language known :	English, Hindi and Marathi.

I hereby declare that above information is correct to the best of my knowledge and belief.

Date:

Place: Signature