## Contact

### **Phone**

9648033640

#### **Email**

shubhmsgupta@gmail.com

### **Address**

Teacher's Colony, Mirzapur, UP

## **Education**

2014 - 2018

**Civil Engineering (B.Tech)** 

Babu Banarasi Das University, Lucknow

2012-2013

Intermediate (PCM)

Guru Nanak Inter College, Mirzapur

# **Expertise**

- HTML/CSS
- JavaScript
- ReactJS & Redux/Toolkit
- NodeJS
- ExpressJS
- MongoDB

# Language

**English** 

Hindi

# Shubham Gupta

# Frontend Developer

A passionate and results-driven web developer and a knowledge for creating engaging and user-friendly digital experiences. I blend creativity and technical expertise to craft seamless, responsive, and visually appealing websites. As a seasoned web developer, I've successfully delivered a range of front-end projects. I take pride in turning ideas into functional and aesthetically pleasing websites. My skills include proficiency in HTML, CSS, JavaScript, and a variety of frameworks and libraries, ensuring that every project I undertake meets the highest standards.

# **Experience**

Jan 2024 - Present

Yantrik.ai

## Web Development intern

I am developing a solid foundation in web development and working on projects involving both front-end and back-end development. And I am gaining valuable experience in a variety of technologies including Git, ReactJS, NodeJS, JavaScript, and HTML.

Nov 2023 - Present

Edygrad

## Full-stack developer intern

Learning and contributing for Project based on Technologies like ReactJS, Redux, Html, CSS , Tailwind, NodeJS, MongoDB. As a result of this experience, I gained valuable knowledge about ReactJS development. It has been an honor to be given this wonderful opportunity.

May 2022 - May 2023

Tech Mahindra

### Sr. Associate Customer Support

Provide export support to customers and resolve customer queries through calls. Identify customer needs and help customer use specific features. Act as a bridge between technical support and client. Perform other position related duties specified by Management.

Oct 2020 - May 2022

Web Techno Services

### **Customer Service executive**

Provide company information and policies to customer upon inquiry and answered questions via calls. Escalated critical issues to supervisor immediately to avoid lost revenue and canceled policies. Maintained customer satisfaction with forward thinking strategies.