

Gagan Joshi

Software Engineer

Objective Highly organized and detail-oriented worker, with a drive to exceed expectations. Ability to analyze data, develop strategies, and provide solutions to complex problems. Seeking to leverage skills and knowledge to contribute to team success.



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📍 Nagda, Madhya Pradesh, India, India

WORK EXPERIENCE

Associate Capgemini

11/2022 - Present

Gurgaon

Achievements/Tasks

- Troubleshooting and maintaining Cisco Devices.
- Helps in analyzing the traces of the fault and configuring it.
- Deals with the installation of the devices.
- Help clients to recover the faulty devices from the Booting state.
- Help clients with the replacement of the devices if further troubleshooting can't be performed.
- Onsite configuration and the license transfers.
- Cisco Devices: ISR series, ASR series, catalyst series, NEXUS series, MDS 9000I800313, ASA-APR, ASA-5000 series, Access Points series, etc.
- Provided level 2 and 3 support t for escalated tickets related to network outages or performance degradation issues.
- Installed configured and maintained network devices such as routers, switch firewalls, and wireless access points.

EDUCATION

Bachelor's In Electrical Engineering IPS Academy

08/2017 - 06/2021

Indore

S.S.C(ISC): PCM

Fatima Convent H. Sec. School,

04/2016 - 06/2017

Nagda

H.S.C(ICSE): All Subjects

Fatima Convent H. Sec. School,

04/2014 - 06/2015

Nagda

SKILLS

C

C++

JAVA SE

JAKARTA EE

JDBC

SQL

Springboot

Hibernate

HTML

CSS

JavaScript

TypeScript

Reactjs

Nodejs

Network Configuration

Cisco Equipment Familiarity

Network Device Monitoring

PERSONAL PROJECTS

Rental Management System (06/2023 - Present)

- Using Swing, JDBC, and SQL - Enables a person to find the best property within a specific area.

Image Viewer (07/2023 - Present)

- Using Swing, JDBC, and SQL - It allows a user to view images

Calculator (07/2023 - Present)

- Using Swing, JDBC, and SQL - Enables a user to do Basic Calculations.

Notepad (09/2023 - Present)

- Using Swing, JDBC, and SQL - Helps users to take important notes.

Login Pages (09/2023 - Present)

- Using HTML, CSS, and JavaScript

INTERNSHIP AND VISITS

BHEL Bhopal (12/2019)

*Manufacturing of Transformers. *Manufacturing of Solar Panels.
*Manufacturing of Stators and Rotors. *Manufacturing of Turbines.
*Manufacturing of Sheets.

Universal Transformers Indore (09/2018)

*Key learning: Workshop , manufacturing of generators, and designing of control panels

Vippy Industries Dewas (05/2019)

Understanding the Process of manufacturing as well as Load management.

LANGUAGES

English

Full Professional Proficiency

Hindi

Full Professional Proficiency

INTERESTS

Cricket

Movies

Reading