Om Prakash Mohapatra

Cell: 91 6370007541 | **Email:** mohapatraomprakash80@gmail.com
Address: Sakhigopal, Puri, Odisha, India, 752014

OBJECTIVE

- Dynamic B.Tech graduate with an impressive academic background and a successful tenure as a Project Engineer at Wipro, actively contributing to a critical project for Philips.

- My objective is to leverage my strong technical skills in software development, incident handling, testing, and infrastructure management to drive impactful contributions within a progressive organization.

- With a proven ability to collaborate across departments, optimize server performance, and harness advanced technologies, my aim is to continue delivering efficiency and innovation to the ongoing project at Philips.

- Extensively worked on production issues, monitoring (health checks) the production servers and good at fixing issues within the written/ perceived SLAs.

CERTIFICATIONS

- Microsoft Certified: Azure Fundamentals
- Microsoft Certified: Azure Data Fundamentals

SKILLS

- Proficiency in Programming Languages: Java, Python
- Profound Expertise in Incident Handling and Resolution
- Comprehensive Understanding of Sanity Testing Processes
- Adept in Server Monitoring and Patching
- Skilled SAP Administrator
- Proficient in Infrastructure Management
- Experienced AWS Console User
- Familiarity with ServiceNow for Effective Incident Management
- Skilful Use of Tools: Splunk, PLM Windchill, Akamai, Jet patch, Zenoss

PROFESSIONAL EXPERIENCE

PROJECT ENGINEER   *04 / 2022 to Present*
Wipro Ltd. | Bhubaneswar, Odisha

Philips Electronics

ROLE: Analyst

PROJECT: This project was basically an Application maintenance and support (AMS) project, where the team was responsible for to start working on the occurring issues, resolving them for the business users, maintaining the applications and analysis Services. Bringing in code changes/enhancements whenever it was required and performance fine-tuning. This project was basically was to help the client in their Sales & Supply chain attributes.

ASSIGNMENT: Contributed among the team to provide the required solution/workarounds to the client, when he/she faces some issue related to the existing business applications.

- Engaging in a pivotal role within a cross-functional team dedicated to the high-stakes project for Philips. Continuously aligning solutions with project objectives, meeting stringent timelines, and surpassing client expectations.

- Orchestrating meticulous incident handling procedures and conducting thorough sanity testing, ensuring unwavering quality in software releases.

- Spearheading the management of server monitoring and patching initiatives, augmenting system uptime and fine-tuning performance for uninterrupted operations.

- Demonstrating expertise in Java and Python, employing both languages to architect and maintain software tools that streamline server monitoring and facilitate data analysis.

- Leveraging SAP and AWS Console proficiency to effectively administer cloud resources, contributing to an optimized infrastructure.

- Leveraging ServiceNow for efficient incident tracking and resolution, effectively reducing response times and minimizing potential downtime.

- Skilfully utilizing tools such as Splunk, PLM Windchill, Akamai, Jet patch, and Zenoss to meticulously monitor, analyse, and optimize various facets of the infrastructure.

EDUCATION

Bachelor of Technology (B.Tech)
Gandhi Engineering College, Bhubaneswar
CGPA: 9.26
August 2018 - July 2022