



# Vraj Jani

## IT Engineer

Committed to staying updated with the latest advancements in data science and eager to join a company that encourages professional development and provides opportunities for learning and growth.



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## SKILLS

Continuous Learning

Machine learning

Analytical Skills

Microsoft office 365

Power BI

SAP tools

Adaptability

## LANGUAGES

### ENGLISH

Professional Working Proficiency

### HINDI

Full Professional Proficiency

### GUJARATI

Native or Bilingual Proficiency

## INTERESTS

GAMING

READING

## EDUCATION

### Bachelor of Engineering in Information Technology

Sigma Institute of Engineering

08/2021 - Present

CGPA: 7.74

### Diploma of Engineering in Information Technology

Sigma Institute of Technology & Engineering(Polytechnic)

08/2018 - 07/2021

CGPA : 9.55

## WORK EXPERIENCE

### Subject Matter Expert

Concentrix (Amazon North America)

08/2022 - 09/2023

Vadadara

work from home

Achievements/Tasks

- Creating and assisting the customer with the return and refunds for help with the products that were purchased from Amazon.com
- Guiding them through-out the process to resolve a queries of the customers related to Amazon.com & products of Prime

## CERTIFICATES

### Certification of Code Unnati 2.0 Associated with SAP (09/2023 - Present)

During the workshop revolved around the SAP Analytics Cloud. SAP Analytics Cloud (SAC) is a powerful cloud-based business intelligence and data visualization platform offered by SAP.

Certification of Data Analysis with Python by IBM Developer Skills Network.  
(07/2021 - 07/2021)

Certification of Google Analytics for Beginners by Google Academy (10/2022 - 10/2022)

## PERSONAL PROJECTS

Disease prediction system using symptoms using Machine Learning  
(08/2022 - 10/2022)

- Building a disease prediction system with symptoms involves utilizing machine learning techniques and medical knowledge to create a model that can predict the likelihood of certain diseases based on the presented symptoms.