# Ranjeet Kumar

#### Student

I am self motivated and looking for an opportunity to work as a Software Engineer where I can use my skills to develop product which will get recognized in my current company.



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## **EDUCATION**

## Bachelor of Technology(CSE)

Techno India University, West Bengal

07/2018 - 08/2022

Kolkata, West Bengal, CGPA-7.03

Courses

- Data Structures and Algorithms
- Network Theory
- Theory of Computation
- Digital Logic
- Engineering Mathematics
- Discrete Mathematics
- Compiler Design
- Operating System
- Databases
- C, C++, Java, Python

#### Intermediate(12th)

Tulsi IC Nonar Pandey, Deoria

03/2016 - 03/2018

Deoria, Bihar, Marks- 68.40%(UP Board)

#### Courses

- Physics
- Chemistry
- Maths
- Hindi
- English
- Physical Education

# Customer Support Executive(Part Time) Startek

09/2023 - Present

Godrej Genesis Sector 5 Kolkata

Courses

- Working here for Myntra client for support team to help clients for their issues regarding their Myntra orders
- Helping them resolving their queries and manage orders returns and refunds
- Working in L2 Support and helping client to resolve the queries of customers

### SKILLS

Core Java C++ .NET MySQL HTML

CSS Python J2EE Git OOPS

JavaScript JSON JDBC

Communication Skiils Soft Skills

## **PERSONAL PROJECTS**

Customer Segmentation of different product(Final Year College Project) (07/2022 - 08/2022)

- Customer segmentation involves implementing data science methods to divide the customer base into smaller groups based on certain characteristics. It assists marketing managers in better understanding their customers' preferences and presenting them with better-targeted advertisements.
- Tools Used: Pycharm, Python Libraries etc.

#### Todo List(Personal Mini Project) (04/2022 - 05/2022)

- I have built a Todo List app. In this app, users can create todo list where they can add lists of tasks. The task created by users stored in the database.
- Built todo list with the help of HTML, CSS, JavaScript, Nodejs and MongoDB.
- I have built screens for a Music player.

## <u>INTERESTS</u>

Appeared for NPTEL Soft Skills Certification in 2nd year of my college

Part of the Cricket Team held by Techno India University where I played the role of Batsman and Bowler both.

Participated in Technical Fest as Volunteer where I helped my seniors in any type of work.

Participated in Chess Tournament conducted by Techno India University where I am ranked at 23 in my college

Appeared for TCS NQT on Dec 2021 where I scored 1307.50 out of 1800 with an aggregate of 72.64%