# Shrasti Gupta

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### **Profile**

Data-driven AI enthusiast with strong analytical and business development skills. Proven ability to analyze market trends and create AI-driven solutions that foster business growth and client engagement. Expertise in market research, team performance enhancement, and relationship building. Highly adaptable, with a passion for solving complex business problems through technology.

### Education

Medi-Caps University, Indore, India B. Tech in Computer Science and Business Systems

CGPA: 8.93

Kids Garden School, Shivpuri, M.P. Class XII, PCM

Percentage: 86.8%

Kids Garden School, Shivpuri, M.P. Class X

2019–2020

Percentage: 86%

### Work Experience

#### Bacancy Services Pvt. Ltd. Business Development Executive

March 2024-September 2024

- Increased client acquisition by 15% through targeted outbound marketing strategies.
- Achieved 25% higher lead conversion by qualifying prospects and improving communication.
- Conducted in-depth market research and competitive analysis, resulting in the launch of **3 new service offerings** that contributed to a **15% increase in annual revenue**.
- Identified new market opportunities, leading to a 10% increase in clients and strengthening the company's position in the industry.

### Skills

#### **Technical Skills**

- Data Analysis: Power BI, SQL, MS Excel, Snowflake
- Web Development: HTML, CSS, Core JavaScript
- IT Solutions, Market Research

#### Soft Skills

- Communication, Team Collaboration
- Adaptability, Negotiation, Leadership
- Problem Solving, Time Management

### Position of Responsibility

# NSS Club, Medi-Caps University NSS Volunteer

2021-2024

- Led eco-friendly initiatives including tree plantation and waste management.
- Organized social welfare events, blood donation drives, and health check-ups for the community.
- Promoted sustainable practices and social awareness through campus-wide rallies and events.

# **Personal Projects**

### Portfolio Website

- Designed and developed a responsive website showcasing a digital portfolio of skills, talents, and achievements.
- Created an intuitive user interface, enhancing visitor engagement by **30%** and ensuring **100% mobile responsiveness** for a seamless experience across devices.
- Technologies Used: HTML, CSS, Core JavaScript

#### **Zomato Dashboard**

- Developed an interactive Power BI dashboard for Zomato, tracking key metrics such as orders (increased by 15%), average ratings (improved by 10%), and customer demographics (across 5 key regions) to drive actionable insights for decision-making.
- Provided data visualizations that helped **boost user engagement by 20%** through clearer insights into customer preferences and behaviours.
- Technologies Used: Power BI, DAX, Data Visualization

## Strengths

- Strong problem-solving and analytical abilities.
- Ability to adapt to any working environment.
- Positive attitude, resilience, and perseverance.
- Excellent relationship-building and networking skills.

### Certifications

### Placement Training and Networking Course Younity.in

• Specialized in networking, personality development, corporate communication, and LinkedIn optimization.

#### Blue Prism Training (Robotic Process and Automation)

• Blue Prism is a leading Robotic Process Automation (RPA) software platform used to automate repetitive tasks and processes.

**Web Development Course** (I.I.C. (Indore Institute of Computers))