

Shree Krishna Acharya

Mobile: 0466 279 420

Email: shreeks72@gmail.com

Address: 152/ 32-40 Kerr Parade, Auburn NSW 2144

LinkedIn: linkedin.com/in/shree-krishna-acharya-3a6766150/

CAREER OBJECTIVE

Knowledgeable, performance-driven, and detail-oriented IT graduate of Victoria University who excels at Database, Wireless Network Design, configuring and maintaining hardware and software, and resolving technical support requests. Possess great technological expertise, well-developed communication skills, and enhanced ability in multitasking and problem solving as well as the ability to perform well in a team. Seeking an IT job with a modern company where I can contribute my expertise and work towards helping to achieve organisational goals.

KEY STRENGTHS

- Able to communicate effectively in a professional business manner and strong written and verbal communication skills acquired through study and work
- Working while studying the Master Degree has given me the time management skills to multitask and work under pressure
- Ability to work within a team and contribute to tasks to achieve organisational objectives which has allowed me to develop leadership skills
- I am driven to meet goals while maintaining accuracy, and have never been late with an assignment or failed to meet a work deadline
- Enthusiastic, hard-working, and eager to learn
- Reliable and trustworthy, with a strong work ethic and values gained through extensive customer service experience
- Proficient in Microsoft Word, Excel & PowerPoint, social media & Website design
- Multilingual – Hindi, Nepali, English

EDUCATION

The ACS Professional Year Program - ICT

Oct 2020 - Present

QIBA, Sydney Campus

The Professional Year Program is a work readiness program designed to prepare university graduates for the professional ICT workforce. Topics include business communication, workplace relations and practices, WH&S, professional networking, report writing and effective presentation skills.

Master of Information Technology

Jun 2018 – Jul 2020

Victoria University, Sydney

Key Achievements:

High Distinction achieved in Database Analysis and Design, Mobile Applications, Advance Object-Oriented Programming and Cloud Security

Distinction achieved in Principle of Project Management, Project Management and Information Technology, Software Engineering, Network System, Advance Project, Cyber Security, Data Warehouse and Mining and Mobile Network Design

Bachelor of Science and Technology

Jan 2014– Sep 2017

Tribhuvan University, Kathmandu, Nepal

Key Achievements: **Distinction** achieved in Quantum Physics, Electrodynamics

ACADEMIC PROJECTS

Title:	Build a website for online booking Victoria University, Sydney	Mar 2019 – Jun 2019
Objective:	To create a customer friendly online booking for Barber Shop	
Tools:	HTML, Java, JavaScript, Bootstrap, Laravel Framework	
Duties:	In a group of 3, my duty involved designing the Front End and Database for the website. We built a website to book a barber for a haircut in the customer's preferred time and place. Utilised Laravel as a framework to design the Front End, Back End and Database.	
Outcome:	We successfully designed and demonstrated the website online using a free web hosting server. Customers could easily book a preferred barber, design of haircut, time and date using the website. They could also pay online using it. We demonstrated and presented the website in class and submitted a report.	
Result:	Achieved a High Distinction	

WORK EXPERIENCE

Customer Service Terranova Bar and Restaurant	Jun 2018 – Sep 2020
<ul style="list-style-type: none">● Followed daily and weekly systems and procedures to ensure a high level of presentation, hygiene, service, product quality and security● Provided the customers with a pleasant dining experience and quality service● Ensured the cleanliness of food items and kitchen before and after serving● Worked in coordination with other cook and chef in the rush time● Arranging and maintaining the food item in the freeze and freezer● Assisted others in carrying out their part of preparing/serving meals● Maintained serving standards and followed all regulations while performing duties● Performed tasks according to their priority such as doing the important and urgent first and then less important● Listed every incident like maintenance issues, breakages, any major or minor accident and mistakes throughout the day and reported them to the manager● Monitored the kitchen equipment and, safety procedures followed by other kitchen staff to avoid accidents and mistakes● Acted as the direct link between the staff and the manager to share their problems, working experience and needs and working as a productive team	
Public Area Attendant Royal Sydney Golf Club	Aug 2017 - Jun 2018
<ul style="list-style-type: none">● Communicating clearly and effectively with the members of the club and assisting and guiding them to get the best from the club● Followed daily and weekly systems and procedures to ensure a high level of presentation, hygiene, service, quality and security● Ensured all customer areas were always kept presentable by keeping them clean and tidy● Received and handled guest inquiries including function details and taking function bookings as required● Received and checked the quality and quantity of delivered items according to the receipt and reported to the manager if anything was not as required	

- Set up functions according to the booking sheet and set up plan given
- Worked with other team member in busy functions and helped them to perform the task in the best possible, safe, and efficient way

Helpdesk Support

Young Innovation, Kathmandu

Feb 2016 – Jul 2017

- Communicate clearly with clients in non-technical and/or technical language.
- Providing timely, accurate and appropriate responses to customer queries.
- Carefully evaluate alternative risks and solutions before taking action to provide timely resolution.
- Testing and evaluating new technology.
- Installing and configuring computer hardware, software, systems, network, printers.
- Manage Active Directory, File and Print servers running Windows Server 2016
- Resolve issues with printers, network equipment, projectors, interactive whiteboards.

TECHNICAL SKILLS

Programming Languages:	JavaScript, HTML, CSS, C#
Operating Systems:	Windows OS, macOS, Microsoft Windows (Word, Excel, PowerPoint, Project, Outlook), Window server 2016, Active Directory, Group policy
System Services and Packages:	NPM, React, Node.js, Express.js (HTTP), Packages. Json
Databases:	MySQL, SQL
Frameworks:	Bootstrap, Laravel
Networking:	LAN, WLAN, Routing, Remote Desktop setup, Firewall setup
Applications:	Visual Studio, Packet Tracer, Adobe Photoshop, Sublime Text

ACHIEVEMENTS/AWARDS

- Completed the Desktop Support online training course on Udemy.
- Authored a research project work entitled "Raman Spectroscopic Study of Valuable Idols from UNESCO World Heritage Sites in Kathmandu, Nepal" which has been published in the Journal of Nepal Physical Society
- Awarded a **Merit Based Scholarship** from the Tribhuvan University, Kathmandu in 2013

VOLUNTEER WORK / EXTRACURRICULAR ACTIVITIES

Member of Organizer Committee

Symposium on Plasma and Material Science (SPPMS 2016) held at CDP, Tribhuvan University, Kathmandu, Nepal

PROFESSIONAL AFFILIATIONS

- Australian Computer Society (ACS) - Member ID: 4275838

REFERENCES

Mr Ram Chandra Kandel
Terranova Restaurant and Bar
Mobile: 0452 405 905

Mr Ruchir Rana
Royal Sydney Golf Club

Mobile: 02 8362 7035

Mr Satish Gurung
Young Innovation, Kathmandu
Mobile: 0402124204