

# SHREEJAYA BHARATHAN

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## EDUCATION

**MS in Data Science**, *University of San Francisco* Jun 2020 (*Expected*)  
Courses: Machine Learning, Deep Learning, Time Series Analysis, Data Ethics, Distributed Computing (Spark), SQL, Python, Design of experiments (A/B Testing), Product Analytics, Data Structures and Algorithms  
**Bachelor of Technology - Engineering**, *National Institute of Technology, Tiruchirappalli* May 2017  
Relevant courses: Linear Algebra, Programming, Statistics, Operations Management

## WORK EXPERIENCE

**Machine Learning Engineer Intern**, *Manifold AI, San Francisco* Dec 2019 – present  
System identification using deep learning

- Created an end to end machine learning framework to predict the parameters of dynamical system. Built baseline machine learning models such as **regularized linear** models and **Random Forest** achieving R2 of 0.9 for second order systems.
- Built a module for **data simulation** (forward model) in Python which solves differential equations given a set of parameters and time-series data.
- Applied **deep learning** to infer parameters of the dynamic systems (ongoing).

**Data Scientist- Decision Analytics**, *EXL Services, Bangalore* Aug 2017- Apr 2019  
Customer experience analytics for a major energy and utilities company in the US

- Built a multi-class text classification model to categorize customer survey comments using NLP and achieved an accuracy of 0.83.
- Created an **ensemble model** for predicting complaints using **XGBoost** and **Random Forest** algorithms and reduced customer complaints by 20%.
- Worked with the **Customer Experience** team to identify dissatisfaction drivers from customer surveys and built a user-experience dashboard.
- Developed a **churn model** after identifying the main cause of customer churn and increased customer retention by 13.8%

**Data Analytics Intern**, *EY, Chennai* May 2016 – Jul 2016  
Data visualization for tracking cybersecurity logs

- Created a dashboard using Splunk to monitor real-time event logs, generate alerts and keep track of license usage for the cybersecurity team at Ernst & Young LLP.

## PROJECTS

**Predicting short-term outcomes in critically ill patients:** Predicting *the mean heart rate and mean arterial pressure* Mar 2020

- Achieved an R2 score of 0.927 using **lightGBM**, Random Forest and XGBoost models on imbalanced time-series data.

**Human Activity Recognition:** Using *smartphone and smartwatch data to predict daily activities* [\[Github\]](#) Jan 2020

- Achieved an accuracy of 0.7 using a multi-class classification model to identify the best device-sensor combination for predicting daily activities.
- Used PySpark for processing data and applied **Spark ML**, H2O, and Auto ML to train models on **AWS EMR** clusters.

**Box office predictions (Kaggle competition):** Predicting *the box office revenue of movies* [\[Github\]](#) Oct 2019

- Built a scikit-learn **pipeline** to fit various models like KNearestNeighbours, Ridge Regression, Bayesian Ridge, Random Forest, and XGBoost.
- Used Randomized search to perform **hyperparameter tuning** and ran 5-fold **cross-validation** to determine the best model and achieved an R2 of 0.85.

## TECHNICAL SKILLS

Languages & Technologies: Python, SQL, R, PyTorch, AWS, Docker, MLFlow, git/Github