# SHREEJAYA BHARATHAN

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#### **EDUCATION**

## MS in Data Science, University of San Francisco

Jun 2020 (Expected)

Relevant Courses: Machine Learning, Deep Learning, Time Series Analysis, Data Ethics, Distributed Computing (Spark), SQL, Python, Design of experiments (A/B Testing), Product Analytics, Data Structures and Algorithms

# Bachelor of Technology - Engineering, National Institute of Technology, Tiruchirappalli

May 2017

Relevant courses: Linear Algebra, Programming, Statistics, Operations Management

## **WORK EXPERIENCE**

# Machine Learning Engineer Intern, Manifold AI, San Francisco

Dec 2019 - present

System identification using deep learning

- Built a module for data simulation in Python which solves differential equations given a set of parameters and time-series data
- Implemented an end to end machine learning framework to predict the parameters of dynamical systems.
- Built baseline machine learning models such as regularized linear models and Random Forest.
- Applied deep learning to estimate parameters of dynamic systems using CNN architecture(ongoing).

# Data Scientist- Decision Analytics, EXL Services, Bangalore

Aug 2017- Apr 2019

Customer experience analytics for a major energy and utilities company in the US

- Built a multi-class text classification model to categorize customer survey comments using NLP and achieved an accuracy of 0.83.
- Created an ensemble model for predicting complaints using XGBoost and Random Forest algorithms and reduced customer complaints by 20%.
- Worked with the Customer Experience team to identify dissatisfaction drivers from customer surveys and built a user-experience dashboard.
- Developed a churn model after identifying the main cause of customer churn and increased customer retention by 13.8%

#### Data Analytics Intern, Ernst & Young LLP, Chennai

May 2016 – Jul 2016

Data visualization for tracking cybersecurity logs

• Created a dashboard using Splunk to monitor real-time event logs, generate alerts and keep track of license usage for the cybersecurity team at Ernst & Young LLP.

### **PROJECTS**

**Predicting short-term outcomes in critically ill patients:** Predicting the mean heart rate and arterial pressure

Mar 2020

• Achieved an R2 score of 0.927 using lightGBM, Random Forest and XGBoost models on imbalanced time-series data.

**Human Activity Recognition**: *Using smartphone and smartwatch data to predict daily activities* 

Jan 2020.

Implemented data pipeline in PySpark, leveraging Spark ML, H20, and Auto ML to train models on AWS EMR clusters.

## Box office predictions (Kaggle competition): Predicting the box office revenue of movies

Oct 2019

• Built a scikit-learn pipeline, used Randomized search to perform hyperparameter tuning and ran 5-fold cross-validation to determine the best model and achieved an R2 of 0.85.

#### **TECHNICAL SKILLS**

Languages & Technologies: Python, SQL, R, PyTorch, AWS, Docker, MLFlow, git