Shreejith Suthraye Gokulnath

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EDUCATION

University of California, San Diego - M.S. Data Science - GPA: 4.0/4.0

2024 - 2026

Indian Institute of Technology, Madras - Diploma in Data Science- GPA: 4.0/4.0

2023 - 2024

Vellore Institute of Technology, Chennai - B.Tech in CSE - GPA: 3.96/4.0

2020 - 2024

EXPERIENCE

AI Engineer Oct. 2024 – Present

UC San Diego, Business & Financial Services

San Diego, CA

- Proposed and automated AI systems to identify 500+ broken links across internal web pages, reducing manual maintenance by 30%, and presented solution to cross-functional teams
- $\bullet \ \, \text{Initiated \& executed comprehensive analysis of } \ \, \textbf{40,000} + \ \, \text{tickets with } \mathbf{Python/SQL}, \ \, \text{delivering actionable insights} \\$
- \bullet Pioneered analysis of ticket patterns & implemented MTTR strategies; Executing 15% faster response times

Generative AI Developer Intern

Feb. 2024 – Jul. 2024

 $TrueInfo\ Labs$

Chennai, TN

- Collaborated with stakeholders to design and perform AI-driven content analysis with 97% accuracy by exploiting FFmpeg, Whisper, and GPT-4, visualized through a Streamlit interface
- Spearheaded initiatives to accelerate data processing by 25% with AI-driven OCR and Web scraping pipelines
- Teamed up to refine data retrieval speed by 20% leveraging Selenium, BeautifulSoup, and MongoDB workflows

ML Research Intern

Jul. 2023 – Nov. 2023

VIT Chennai X Penn State University — link

 $Chennai,\ TN$

- Innovated & steered cross-team Sentiment Analysis development on 100K+ reviews, achieving 88% accuracy
- Coordinated LSTM/GRU implementation, reaching 97% accuracy in Entity Recognition, surpassing baseline

Data Engineer Intern

Feb. 2023 – Jul. 2023

Relevantz Technology Services — <u>link</u>

Chennai, TN

- Conceptualized & deployed a churn prediction model for 200K+ customers, driving retention for 50+ SaaS clients
- Architected and implemented an **Azure-based data architecture** handling **1M**+ daily events via Event Hubs, storing **10TB**+ in ADLS Gen2, optimizing ETL processes with ADF, and delivering progress to stakeholders
- Engineered and deployed an advanced churn prediction system using Lasso regularization, achieving 90% accuracy

Projects

NeuroFraudGAN - Tailored NeuralNet for Credit Card Fraud Detection

- \bullet Initiated collaboration on synthesizing 100k+ credit card transactions using GAN to reduce class imbalance by 40%
- Orchestrated optimization of neural network architecture utilizing Auto-NAS, improving efficiency and scalability
- \bullet Led and Attained 96% accuracy & 0.97 AUC-PR in fraud detection through GridSearchCV-driven tuning with team

Data Visualization in Football

- Directed analysis of 10K+ player attributes, discovering high-impact KPIs (R2 Score = 0.87) for player scouting
- Worked with teammates to create 500+ visualizations and built deep learning models for position forecasting

TECHNICAL SKILLS

Languages
Machine Learning
Cloud & Data Tools
Others

Python, C/C++, Java, R, MATLAB, SQL (MySQL, PostgreSQL, BigQuery) MLOps, TensorFlow, PyTorch, Keras, NLTK, NumPy, Matplotlib, Scikit-learn, LLMs Azure, AWS, Databricks, Apache Spark, Hadoop, Apache Kafka, MongoDB, MS Excel

Algorithms, Tableau, Power BI, Langchain, Git, Jupyter Notebooks, Statistical Testing

Extracurricular

- Domain Champion, Bajaj Finserv HackRx 3.0: Top 10 domain leaders to demonstrate solutions to Allianz CEOs
- Directed Microsoft Innovations Club & VIT Finance & Management club(s) initiatives
- Selected as a *Microsoft Learn Student Ambassador* (MLSA Alpha) by Microsoft