

# Your member ID card is always available with *My Account*

Your member ID card identifies you as a CareFirst member. It includes important information your provider will need when arriving for an appointment and before receiving services, such as your plan type and copay. With *My Account*, your member ID card is always available—even if the card is not with you!

View your card

From your computer or mobile device, go to carefirst.com/myaccount and log in. On the home screen, select *ID Card(s)*.

If you have more than one type of coverage with CareFirst, for example medical and dental coverage, you may see more than one card.

## Print or email your card

First, select the card(s) you would like to print or email.

Then, choose *Share*. A PDF document will open in your web browser.

Then, follow the steps below as needed depending on the tool (computer or mobile device) you are using.

### From a computer

**Print**—You can print directly from the PDF using the same process you follow when printing documents from your computer.

*Email*—Save the PDF to your computer. Then, using your favorite email tool, begin a new email, attach your saved file and send.

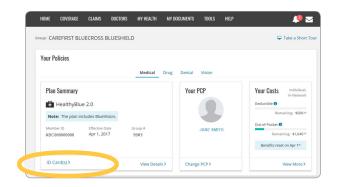
### From your mobile device or the CareFirst app

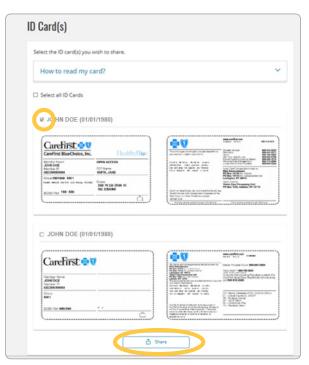
Unlike on your computer, your card will display as an image and not as a PDF document. Follow the standard procedure required by your mobile device to email or print images.

The image shown is an example only. Your device may require a different method to email an image.

View, print, email or replace a lost card. You can do it all and more through *My Account*.

Not registered? Visit *carefirst.com/myaccount* to create your account today!





# Order or replace a card

If you have misplaced your card, or if you would like an additional card, log in to *My Account* and choose *ID Card(s)*.

From that screen, select *Request Now* to order a replacement card.



# **Understanding your card**

For a listing of the codes you may see on your card and their meaning, select *How to read my card?* 

Below is a general overview of additional items that may be included on your card. Your card may contain different information depending on your plan.



