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To Whom It May Concern,

I am pleased to write this letter of support for **Shreeraksha Shivakumar,** a graduate student in the Data Analytics and Information Systems program at Texas State University, who is applying for the **Utility Operations Student Intern position** for Summer 2025.

I have had the opportunity of teaching and mentoring Shreeraksha in the course *Computing for Data Analytics (ISAN 5357)*, where she achieved a perfect grade of 4.0. Her current GPA of **4.0/4.0** reflects her academic diligence and command over technical concepts essential for success in data-intensive roles.

Beyond her academic excellence, Shreeraksha brings strong applied experience from both her professional career and academic volunteer initiatives. Notably, she made a valuable contribution to an external data analysis project for the **Career Services team at the University of California, Riverside (UCR)**. She took an active role in collecting and cleaning their survey data, which required careful attention to detail and thoroughness. She then used Power BI to find patterns in how students were using career services and worked well with her teammates to present useful recommendations.

Before returning to graduate school, Shreeraksha spent four years at **Infosys** working as a **Data Science Engineer**, handling a massive dataset of more than five million transaction records by building ETL pipelines and helping engineering teams make their work smoother. She has experience in collecting and managing data, building reports and optimizing systems which relate well to this job.

Based on her proven technical capabilities, collaborative mindset, and keen interest in sustainable utility operations, I strongly support Shreeraksha's application and believe she would be an excellent addition to your team.

Please feel free to contact me if you require further information.

Sincerely,

Md Moniruzzaman

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