PRASHAN SHRESTHA

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OBJECTIVE

Enthusiastic, ambitious, and highly organized professional looking to learn and develop personal skills in a practical setting. Career goal is to become fully qualified, skilled, educated and experienced in the field of Information Technology. Looking for an opportunity to secure the position so that I can employ all of my knowledge and skills for the benefit of the company and the community.

EDUCATION

Bachelor of Information and Technology

FEDERATION UNIVERSITY

2018 - 2021 (Graduated)

Overall GPA of 6.75/7.

EMPLOYMENT HISTORY

Job Title: IT Support Technician

Company: Rotor Studios, North Sydney August 2021 – PRESENT

RESPONSIBILITIES

- ➤ Daily reporting for Lexus (LVS) & Toyota Showroom 360 (SR360). See which computers are down and get them back up and running.
- Calling dealerships, troubleshooting. Take incoming calls.
- Managing software deployments across deployed systems
- Managing shipment and retrieval of replacement assets.
- Accurately tracking assets as deployed, stored, out for repair, in transit etc.

Job Title: Data Wrangler

Company: Rotor Studios, North Sydney May 2021 – PRESENT

RESPONSIBILITIES

- Responsible for the end-to-end process, including pre-staging, AmazonS3 bucket transfers.
- Workflow creation between office, S3 and glacier.
- Analyzing big data and processing them for migration to AWS cloud.
- Managing data life cycle and creating backups for disaster recovery.
- Addressing server and data related tickets and solving them.

Job Title: Manager

Company: McDonalds, North Ryde March 2018 – PRESENT

RESPONSIBILITIES

Professionally leading the team to achieve **excellent customer service**.

Cost management, Time management, People management and resource allocation.

Job Title: IT Project Manager

Company: Al Australia August 2020 – December 2020

RESPONSIBILITIES

- Developing systems and processes to create, execute, monitor, and control internal programs.
- Actively contribute to IT projects, owning tasks or work packages assigned.
- Managing development of HR related projects such as Recruitment chatbot system.
- Assigning tasks to team members and allocating resources.
- Frequent communication with program manager, project sponsor and client

SKILLS AND ABILITIES

- Microsoft applications (Word, Excel, PowerPoint, Teams and SharePoint)
- First aid and Fire safety training certificates acquired.

PERSONAL COMPETENCIES

- Ability to work in a challenging environment.
- Enthusiastic initiative-taker who contributes well to the team.
- > Highly organized and punctual.
- Excellent oral and written correspondence.

Pearson Test of English Academic (PTE Academic)

March 2021



