

problem. In parallel, it will involve an acknowledgement that the mental health system has been part of the problem: an acknowledgement which is necessary before the system can truly become part of the solution.

The implications for both consumers and professionals of embarking on a recovery journey are profound. It most obviously has the potential to empower and transform consumers. However, the change does not stop there. A recovery approach also has the potential to liberate professionals from unmeetable expectations: diagnose this person; treat this illness; cure this patient; manage risk effectively; keep the public safe; exclude deviance from society. We close with the words of Brazilian political activist Paulo Freire⁶²⁹:

This, then, is the great humanistic and historical task of the oppressed: to liberate themselves and their oppressors as well . . . Only power that stems from weakness of the oppressed will be sufficiently strong to free both.

(p. 26)

The recovery agenda will be complete when there are simply groups and communities and networks in which there is no caseload because there is no service user – there are only people.

Appendix: Electronic resources to support recovery

Organisation	Web address
General recovery resources	
Mental Health Commission	www.mhc.govt.nz
Boston University Center for Psychiatric Research	www.bu.edu/cpr
Ohio Department of Mental Health	www.mhrecovery.com
National Empowerment Center	www.power2u.org
Queensland Alliance	www.qldalliance.org.au/resources/recovery.html
Scottish Recovery Network	www.scottishrecovery.net
Recovery Devon	www.recoverydevon.co.uk/
Yale Program for Recovery and Community Health	www.yale.edu/prch
Specific recovery-focussed approaches	
Intentional care	www.intentionalcare.org
Tidal Model	www.clan-unity.co.uk
Intentional Peer Support	www.mentalhealthpeers.com
Wellness Recovery Action Planning (WRAP)	www.mentalhealthrecovery.com
The Village	www.village-isa.org
Hearing Voices Network	www.hearing-voices.org
Promoting resilience	www.resilnet.uiuc.edu
Stigma initiatives/consumer narratives	
Mental Health Media	www.mhmedia.com
Time to change	www.time-to-change.org.uk
Like Minds, Like Mine	www.likeminds.org.nz
See me	www.seemescotland.org
Narratives Research Project	www.scottishrecovery.net
Mental health stigma	www.mentalhealthstigma.com
National Mental Health Awareness Campaign	www.nostigma.org
StigmaBusters	www.nami.org
Positive Psychology resources	
Australian coalition	www.positivepsychologyaustralia.org
Centre for Applied Positive Psychology	www.cappeu.org
Positive Psychology Center	www.ppc.sas.upenn.edu
Centre for Confidence and Well-being	www.centreforconfidence.co.uk
Values in Action Inventory of strengths	www.viastrengths.org

Organisation	Web address
Critical/oppositional sites^a	
Successful schizophrenia	www.successfulschizophrenia.org
Critical Psychiatry	www.critpsynet.freeuk.com
Stop shrinks	www.stopshrinks.org
Psychiatric drug facts	www.breggin.com
Coming Off Psychiatric Medication	www.comingoff.com
Psychiatry Anti-Psychiatry	antipsychiatry.wetpaint.com
The Icarus project	www.theicarusproject.net
Freedom Center	www.freedom-center.org
Shoshanna's Psychiatric Survivor's Guide	www.harborside.com/~equinox
Mad not bad	www.madnotbad.co.uk

Notes:

^aA goal of this book is to be a constructive messenger, and so some of the more oppositional literature referred to has been sanitised in its presentation. This section lists web sites which are more overtly challenging to the status quo. One view would be that polemic and 'one-sided' perspectives such as these have no place in an academic book. However, I suspect that my experience as a clinician of feeling misunderstood and misrepresented when reading these articles, and consequently feeling hurt and angry, mirrors the feelings some consumers get when in contact with mental health services.

Reference list

1. Anthony WA. Recovery from mental illness: the guiding vision of the mental health system in the 1990s. *Innovations and Research* 1993; 2:17–24.
2. Priebe S, Turner T. Reinstitutionalisation in mental health care. *BMJ* 2003; 326:175–176.
3. Mencken HL. *The Divine Afflatus. A Mencken Chrestomathy*. 1949.
4. Repper J, Perkins R. *Social Inclusion and Recovery*. London: Baillière Tindall; 2003.
5. Crossley ML, Crossley N. 'Patient' voices, social movements and the habitus; how psychiatric survivors 'speak out'. *Social Science and Medicine* 2001; 52:1477–1489.
6. Baker M, Menken M. Time to abandon the term mental illness. *BMJ* 2001; 322:937.
7. Murray R. Phenomenology and life course approach to psychosis: symptoms, outcome, and cultural variation. *Psychiatric Research Report* 2006; 22(3):13.
8. Roth A, Fonagy P. *What Works for Whom?* New York: Guildford Press; 1997.
9. Read J, Moshier L, Bentall RP (eds). *Models of Madness: Psychological, Social and Biological Approaches to Schizophrenia*. Hove: Brunner-Routledge; 2004.
10. Boyle M. *Schizophrenia: A Scientific Delusion?* London: Routledge; 1990.
11. Kingdon D, Kinoshita K, Naeem F, Swelam M, Hansen L, Vincent S et al. Schizophrenia can and should be renamed. *BMJ* 2007; 334:221–222.
12. Oak, D. Let's Stop Saying "Mental Illness". <http://www.mindfreedom.org/kb/mental-health-abuse/psychiatric-labels/not-mentally-ill> [2007, cited 2008 Jan. 2].
13. Kingdon D. Down with schizophrenia. *New Scientist* 2007; 2625:22.
14. Bentall RP. *Madness Explained. Psychosis and Human Nature*. London: Penguin; 2003.
15. Gelder M, Lopez-Ibor J, Andreasen N, Geddes J (eds). *New Oxford Textbook of Psychiatry*, 2nd edn. Oxford: Oxford University Press; 2008.
16. Thornicroft G, Szumukler G (eds). *Textbook of Community Psychiatry*. Oxford: Oxford University Press; 2001.
17. Kanner AM. Is major depression a neurologic disorder with psychiatric symptoms? *Epilepsy & Behaviour* 2004; 5(5):636–644.
18. Tyrer P, Steinberg D. *Models for Mental Disorder: Conceptual Models in Psychiatry*. Chichester: Wiley; 2005.
19. Chodoff P. The medicalization of the human condition. *Psychiatric Services* 2002; 53:627–628.
20. Svensson T. *On the Notion of Mental Illness: Problematising the Medical-model Conception of Certain Abnormal Behaviour and Mental Afflictions*. Brookfield VT: Avebury; 1995.
21. Roberts G, Davenport S, Holloway F, Tattan T. *Enabling Recovery. The Principles and Practice of Rehabilitation Psychiatry*. London: Gaskell; 2006.
22. Whitwell D. *Recovery Beyond Psychiatry*. London: Free Association Books; 2005.
23. Wade DT, Halligan PW. Do biomedical models of illness make for good healthcare systems? *BMJ* 2004; 329:1398–1401.
24. Jaspers K (Trans.), Hoenig J, Hamilton MW. *General Psychopathology*. Manchester: Manchester University Press; 1963.
25. Mortimer A. Phenomenology: its place in schizophrenia research. *British Journal of Psychiatry* 1992; 161:293–297.
26. Bracken P, Thomas P. *Postpsychiatry. Mental Health in a Postmodern World*. Oxford: Oxford University Press; 2005.
27. Johnstone L. *Users and Abusers of Psychiatry: A Critical Look at Psychiatric Practice*. 2nd edn. London: Routledge; 2000.
28. Heyes S, Tate S. *Art of Recovery*. Yeovil: Speak Up Somerset; 2005.

29. Allan C. Roads to freedom. *Guardian* 2007;5.
30. Engel GL. The need for a new medical model: a challenge to biomedical science. *Science* 1977; **196**:129–136.
31. Kiesler D. *Beyond the Disease Model of Mental Disorder*. Westport CT: Praeger Publishers; 2000.
32. Nuechterlein K, Dawson ME. A heuristic vulnerability-stress model of schizophrenia. *Schizophrenia Bulletin* 1984; **10**:300–312.
33. Barrett RJ. *The Psychiatric Team and the Social Definition of Schizophrenia: An Anthropological Study of Person and Illness*. London: Cambridge University Press; 1996.
34. Coker E. Narrative strategies in medical discourse: constructing the psychiatric “case” in a non-western setting. *Social Science and Medicine* 2003; **57**(5):905–916.
35. Johnstone L. *People with problems, not patients with illness*. Presentation at ‘Schizophrenia: A new way of thinking’. Liverpool: 2007.
36. Borrell-Carrió F, Suchman AL, Epstein RM. The biopsychosocial model 25 years later: principles, practice, and scientific inquiry. *Annals of Family Medicine* 2004; **2**(6):576–582.
37. Loveland D, Randall KW, Corrigan PW. Research methods for exploring and assessing recovery. In: Ralph RO, Corrigan PW, eds. *Recovery in Mental Illness. Broadening our Understanding of Wellness*. Washington DC: American Psychological Association; 2005. 19–59.
38. Andreasen N. *The Broken Brain: The Biological Revolution in Psychiatry*. New York: Harper & Row; 1984.
39. Double D. The limits of psychiatry. *BMJ* 2002; **324**:900–904.
40. Laing R.D. *The Divided Self: A Study of Sanity and Madness*. London: Tavistock; 1960.
41. Moncrieff J. *The Myth of the Chemical Cure. A Critique of Psychiatric Drug Treatment*. London: Palgrave Macmillan; 2007.
42. Romme M, Escher S. *Making Sense of Voices – A guide for professionals who work with voice hearers*. London: Mind Publications; 2000.
43. Szasz T. *The Myth of Mental Illness*. New York: Harper and Row; 1961.
44. Fava GA, Sonino N. The biopsychosocial model thirty years later. *Psychotherapy and Psychosomatics* 2008; **77**:1–2.
45. Goodwin D, Guze S. *Psychiatric Diagnosis*. 5th edn. Oxford: Oxford University Press; 1996.
46. Pawson R, Tilley N. *Realistic Evaluation*. London: Sage; 1997.
47. Harré R. *The Philosophies of Science*. Oxford: Oxford University Press; 1972.
48. Kendler KS. Explanatory models for psychiatric illness. *American Journal of Psychiatry* 2008; **165**:695–702.
49. American Psychiatric Association. DSM-IV-TR. Frequently asked questions about DSM. <http://www.dsmivtr.org/2-1faqs.cfm> [2008, cited 2008 Mar. 20].
50. Moser C, Kleinplatz PJ. DSM-IV-TR and the paraphilias: an argument for removal. *Journal of Psychology and Human Sexuality* 2005; **17**:91–109.
51. Fink M, Taylor MA. Issues for DSM-V: the medical diagnostic model. *American Journal of Psychiatry* 2008; **165**:799.
52. Summerfield D. Depression: epidemic or pseudo-epidemic. *Journal of the Royal Society of Medicine* 2006; **99**:161–162.
53. Moynihan R, Heath I, Henry D. Selling sickness: the pharmaceutical industry and disease mongering. *BMJ* 2002; **324**:886–891.
54. Kutchins H, Kirk S. *Making Us Crazy. DSM: The Psychiatric Bible and The Creation of Mental Disorders*. London: Constable; 1999.
55. Scottish Recovery Network. *Journeys of Recovery. Stories of hope and recovery from long term mental health problems*. Glasgow: Scottish Recovery Network; 2006.
56. Thornicroft G. *Actions Speak Louder . . . Tackling Discrimination Against People with Mental Illness*. London: Mental Health Foundation; 2006.

57. Wright BA, Lopez SJ. Widening the diagnostic focus. A case for including human strengths and environmental resources. In: Snyder CR, Lopez SJ, eds. *Handbook of Positive Psychology*. New York: Oxford University Press; 2002. 26–44.
58. Tajfel H (ed). *Differentiation Between Social Groups: Studies in the Social Psychology of Intergroup Relations*. London: Academic Press; 1978.
59. Brewer MB. The social self: on being the same and different at the same time. *Personality and Social Psychology Bulletin* 1991; 17:475–482.
60. Cohen CE. Person categories and social perception: testing some boundaries of the processing effects of prior knowledge. *Journal of Personality and Social Psychology* 1981; 40:441–452.
61. American Psychiatric Association. *Diagnostic and Statistical Manual of Mental Disorders*, 4th edn. Washington DC: American Psychiatric Association; 1994.
62. Davidson L, Flanagan EH. “Schizophrenics,” “borderlines,” and the lingering legacy of misplaced concreteness: an examination of the persistent misconception that the DSM classifies people instead of disorders. *Psychiatry* 2007; 70:100–112.
63. Read J, Haslam N, Sayce L, Davies E. Prejudice and schizophrenia: a review of the ‘mental illness is an illness like any other’ approach. *Acta Psychiatrica Scandinavica* 2006; 114:303–318.
64. Thomas P, Bracken P. Critical psychiatry in practice. *Advances in Psychiatric Treatment* 2004; 10:361–370.
65. Wright BA. Attitudes and the fundamental negative bias. In: Yuker HE, ed. *Attitudes Towards Persons with Disabilities*. New York: Springer; 1991. 3–21.
66. Masten AS, Reed M-GJ. Resilience in development. In: Snyder CR, Lopez SJ, eds. *Handbook of Positive Psychology*. New York: Oxford University Press; 2002. 74–88.
67. Chadwick PK. *Schizophrenia: The Positive Perspective*. London: Routledge; 1997.
68. Strauss JS. Subjective experiences of schizophrenia: toward a new dynamic psychiatry-II. *Schizophrenia Bulletin* 1989; 15:179–187.
69. Chadwick PK. The artist’s diagnostic and statistical manual of mental disorders (DSM V). *Journal of Critical Psychology, Counselling and Psychotherapy* 2003; 3:45–47.
70. Schulze B. Stigma and mental health professionals: a review of the evidence on an intricate relationship. *International Review of Psychiatry* 2007; 19:137–155.
71. Goffman E. *Asylums: Essays on the Social Situation of Mental Patients and Other Inmates*. Harmondsworth: Penguin; 1968.
72. Rapp C, Goscha RJ. *The Strengths Model: Case Management With People With Psychiatric Disabilities*, 2nd edn. New York: Oxford University Press; 2006.
73. Rogers A, Pilgrim D, Lacey R. *Experiencing Psychiatry: Users’ Views of Services*. London: Macmillan; 1993.
74. Slade M, Luke G, Knowles L. Developing recovery-focused mental health services: evaluation of a training pilot. *Clinical Psychology Forum* 2009; 193: 10–15.
75. Pressman J. *Last resort: Psychosurgery and the Limits of Medicine*. Cambridge: Cambridge University Press; 1998.
76. Perkins R. My three psychiatric careers. In: Barker P, Davidson B, Campbell P, eds. *From the Ashes of Experience*. London: Whurr Publications; 1999.
77. Kelly GA. *The Psychology of Personal Constructs*. Vol. 1. New York: W.W. Norton; 1955.
78. Barone DF, Maddux JE, Snyder CR. *Social Cognitive Psychology: History and Current Domains*. New York: Plenum; 1997.
79. Maddux JE. Stopping the “madness”. Positive psychology and the deconstruction of the illness ideology and the DSM. In: Snyder CR, Lopez JS, eds. *Handbook of Positive Psychology*. New York: Oxford; 2002. 13–24.
80. Johnstone L, Dallos R (eds). *Formulation in Psychology and Psychotherapy: Making Sense of People’s Problems*. London: Routledge; 2006.
81. Ryle A. *Cognitive Analytical Therapy, Developments in Theory and Practice*. London: Wiley; 1995.

82. Pilgrim D. *Psychotherapy and Political Evasions. Psychotherapy and its Discontents*. Oxford: Oxford University Press; 1992.
83. Roberts G. Understanding madness. In: Roberts G, Davenport S, Holloway F, Tattan T, eds. *Enabling Recovery. The Principles and Practice of Rehabilitation Psychiatry*. London: Gaskell; 2006. 93–111.
84. Sayce L. *From Psychiatric Patient to Citizen. Overcoming Discrimination and Social Exclusion*. London: Macmillan; 2000.
85. Perkins R. I have a vision... *Open Mind* 2000; **104**:6.
86. Thornicroft G. *Shunned: Discrimination against People with Mental Illness*. Oxford: Oxford University Press; 2005.
87. Spaniol L, Gagne C, Koehler M. Recovery from serious mental illness: what it is and how to assist people in their recovery. *Continuum* 1997; **4**:3–15.
88. Boardman J. Work, employment and psychiatric disability. *Advances in Psychiatric Treatment* 2003; **9**:327–334.
89. Peterson D. *I Haven't Told Them, They Haven't Asked. The Employment Experiences of People with Experience of Mental Illness*. Auckland: Mental Health Foundation of New Zealand; 2007.
90. Curtis T, Dellar R, Leslie E. *Mad Pride: A Celebration of Mad Culture*. London: Chipmunkpublishing; 2000.
91. Mental Health Commission. *Te Haererenga mo te Whakaôrangā 1996–2006. The Journey of Recovery for the New Zealand Mental Health Sector*. Wellington: Mental Health Commission; 2007.
92. Kessler RC, McGonagle KA, Zhao S, Nelson CB, Hughes M, Eshleman S et al. Lifetime and 12-month prevalence of DSM-III-R psychiatric disorders in the United States. Results from the National Comorbidity Survey. *Archives of General Psychiatry* 1994; **51**:8–19.
93. Jacobi F, Wittchen H-U, Höltling C, Höfler M, Pfister H, Müller N et al. Prevalence, co-morbidity and correlates of mental disorders in the general population: results from the German Health Interview and Examination Survey (GHS). *Psychological Medicine* 2004; **34**:597–611.
94. Oakley Browne MA, Wells JE, Scott KM, McGee MA, New Zealand Mental Health Survey Research Team. Lifetime prevalence and projected lifetime risk of DSM-IV disorders in Te Rau Hinengaro: the New Zealand Mental Health Survey. *Australian and New Zealand Journal of Psychiatry* 2006; **40**:865–874.
95. Kendler KS, Gallagher TJ, Abelson JM, Kessler RC. Lifetime prevalence, demographic risk factors, and diagnostic validity of nonaffective psychosis as assessed in a US community sample. The National Comorbidity Survey. *Archives of General Psychiatry* 1996; **53**:1022–1031.
96. Poulton R, Caspi A, Moffitt TE, Cannon M, Murray R, HonaLee Harrington BS. Children's self-reported psychotic symptoms and adult schizophreniform disorder: a 15-year longitudinal study. *Archives of General Psychiatry* 2000; **57**:1053–1058.
97. Scott J, Chant D, Andrews G, McGrath J. Psychotic-like experiences in the general population: the correlates of CIDI psychosis screen items in an Australian sample. *Psychological Medicine* 2006; **36**:231–238.
98. Johns LC, van Os J. The continuity of psychotic experiences in the general population. *Clinical Psychology Review* 2001; **21**:1125–1141.
99. Peters E, Day S, McKenna J, Orbach G. Delusional ideation in religious and psychotic populations. *British Journal of Clinical Psychology* 1999; **38**:83–96.
100. Preti A, Bonventre E, Ledda V, Petretto DR, Masala C. Hallucinatory experiences, delusional thought proneness, and psychological distress in a nonclinical population. *Journal of Nervous and Mental Disease* 2007; **195**:484–491.
101. Varghese D, Scott J, McGrath J. Correlates of delusion-like experiences in a non-psychotic community sample. *Australian and New Zealand Journal of Psychiatry* 2008; **42**:505–508.

102. Millham A, Easton S. Prevalence of auditory hallucinations in nurses in mental health. *Journal of Psychiatric and Mental Health Nursing* 1994; 5:95–99.
103. Post F. Creativity and psychopathology: a study of 291 world-famous men. *British Journal of Psychiatry* 1994; 165:22–34.
104. Post F. Verbal creativity, depression and alcoholism: an investigation of one hundred American and British writers. *British Journal of Psychiatry* 1996; 168:545–555.
105. Lawrence PN. *Impressive Depressives. 75 historical cases of manic depression from seven centuries*. London: Manic Depressive Fellowship; 1998.
106. Barker PJ, Davidson B, Campbell P (eds). *From the Ashes of Experience*. London: Whurr Publications; 1999.
107. Lapsley H, Nikora LW, Black R. *Kia Mauri Tau! Narratives of Recovery from Disabling Mental Health Problems*. Wellington: Mental Health Commission; 2002.
108. McIntosh Z. *From Goldfish Bowl to Ocean: personal accounts of mental illness and beyond*. London: Chipmunkpublishing; 2005.
109. Jamison KR. *An Unquiet Mind: a memoir of moods and madness*. New York: The Free Press; 1995.
110. Alexander D. A death-rebirth experience. In: Spaniol L, Koehler M, eds. *The Experience of Recovery*. Boston: Center for Psychiatric Rehabilitation; 1994. 36–39.
111. Torgalsbøen AK. Full recovery from schizophrenia: the prognostic role of premorbid adjustment, symptoms at first admission, precipitating events and gender. *Psychiatry Research* 1999; 88:143–152.
112. Libermann RP, Kopelowicz A. Recovery from schizophrenia: a challenge for the 21st Century. *International Review of Psychiatry* 2002; 14:242–255.
113. Harding CM, Brooks G, Ashikage T, Strauss JS, Brier A. The Vermont longitudinal study of persons with severe mental illness II: long-term outcome of subjects who retrospectively met DSM-III criteria for schizophrenia. *American Journal of Psychiatry* 1987; 144:727–735.
114. Hopper K, Harrison G, Janca A, Sartorius N. *Recovery From Schizophrenia: An International Perspective. A Report From the WHO Collaborative Project, the International Study of Schizophrenia*. Oxford: Oxford University Press; 2007.
115. Warner R. Review of “Recovery From Schizophrenia: An International Perspective. A Report From the WHO Collaborative Project, the International Study of Schizophrenia”. *American Journal of Psychiatry* 2007; 164:1444–1445.
116. Coleman R. *Recovery - an Alien Concept*. Hansell; 1999.
117. Ralph RO, Corrigan PW (eds). *Recovery in Mental Illness. Broadening our Understanding of Wellness*. Washington DC: American Psychological Association; 2005.
118. Ridgway P. Restoring psychiatric disability: learning from first person narratives. *Psychiatric Rehabilitation Journal* 2001; 24(4):335–343.
119. Deegan P. Recovery: the lived experience of rehabilitation. *Psychosocial Rehabilitation Journal* 1988; 11:11–19.
120. Fisher DV. Health care reform based on an empowerment model of recovery by people with psychiatric disabilities. *Hospital and Community Psychiatry* 1994; 45:913–915.
121. Davidson L, Strauss J. Sense of self in recovery from severe mental illness. *British Journal of Medical Psychology* 1992; 65:131–145.
122. O’Hagan M. Two accounts of mental distress. In: Read J, Reynolds J, eds. *Speaking our Minds*. London: Macmillan; 1996.
123. Andresen R, Oades L, Caputi P. The experience of recovery from schizophrenia: towards an empirically-validated stage model. *Australian and New Zealand Journal of Psychiatry* 2003; 37:586–594.
124. Goldsack S, Reet M, Lapsley H, Gingell M. *Experiencing a Recovery-Oriented Acute Mental Health Service: Home Based Treatment from the Perspectives of Services Users, their Families and Mental Health Professionals*. Wellington: Mental Health Commission; 2005.

125. Barnett H, Lapsley H. *Journeys of Despair, Journeys of Hope. Young Adults Talk About Severe Mental Distress, Mental Health Services and Recovery*. Wellington: Mental Health Commission; 2006.
126. Mental Health Commission. *Three forensic service users and their families talk about recovery*. Wellington: Mental Health Commission; 2000.
127. Scottish Recovery Network. *Routes to recovery. Collected wisdom from the SRN Narrative Research Project*. Glasgow: Scottish Recovery Network; 2007.
128. Davidson L, Sells D, Sangster S, O'Connell M. Qualitative studies of recovery: what can we learn from the person? In: Ralph RO, Corrigan PW, eds. *Recovery in Mental Illness. Broadening our Understanding of Wellness*. Washington DC: American Psychological Association; 2005. 147–170.
129. Spaniol L, Koehler M (eds). *The Experience of Recovery*. Boston, MA: Center for Psychiatric Rehabilitation; 1994.
130. Spaniol L, Wewiorski N, Gagne C, Anthony W. The process of recovery from schizophrenia. *International Review of Psychiatry* 2002; **14**:327–336.
131. Ralph RO. Recovery. *Psychiatric Rehabilitation Skills* 2000; **4**:480–517.
132. Davidson L, Schmutte T, Dinzeo T, Andres-Hyman R. Remission and recovery in schizophrenia: practitioner and patient perspectives. *Schizophrenia Bulletin* 2008; **34**(1):5–8.
133. Secker J, Membrey H, Grove B, Seebohm P. Recovering from illness or recovering your life? Implications of clinical versus social models of recovery from mental health problems for employment support services. *Disability & Society* 2002; **17**(4):403–418.
134. Bellack A. Scientific and consumer models of recovery in schizophrenia: concordance, contrasts, and implications. *Schizophrenia Bulletin* 2006; **32**:432–442.
135. Schrank B, Slade M. Recovery in psychiatry. *Psychiatric Bulletin* 2007; **31**:321–325.
136. South London and Maudsley NHS Foundation Trust. *Social Inclusion, Rehabilitation and Recovery Strategy 2007–2010*. London: South London and Maudsley NHS Foundation Trust; 2007.
137. Ralph RO. Verbal definitions and visual models of recovery: focus on the recovery model. In: Ralph RO, Corrigan PW, eds. *Recovery in Mental Illness. Broadening our Understanding of Wellness*. Washington DC: American Psychological Association; 2005. 131–145.
138. Resnick SG, Fontana A, Lehman A, Rosenheck RA. An empirical conceptualization of the recovery orientation. *Schizophrenia Research* 2005; **75**:119–128.
139. Care Services Improvement Partnership, Royal College of Psychiatrists, Social Care Institute for Excellence. *A common purpose: Recovery in future mental health services*. Leeds: CSIP; 2007.
140. Higgins ET. *Approach/avoidance Orientations and Operations*. New York: Columbia University; 1990.
141. Leete E. A consumer perspective on psychosocial treatment. *Psychosocial Rehabilitation Journal* 1988; **12**:45–52.
142. National Institute for Clinical Excellence. *Schizophrenia. Core interventions in the treatment and management of schizophrenia in primary and secondary care*. London: NICE; 2002.
143. May R. Making sense of psychotic experience and working towards recovery. In: Gleeson JFM, McGorry PD, eds. *Psychological Interventions in Early Psychosis*. Chichester: John Wiley & Sons; 2004. 246–260.
144. Menninger K. Hope. *American Journal of Psychiatry* 1959; **116**(12):481–491.
145. Deegan P. Spirit breaking: when the helping professions hurt. *Humanistic Psychology* 1990; **18** (3):301–313.
146. Rinaldi M. *Insufficient Concern*. London: Merton Mind; 2000.
147. Berrios GE. Delusions as 'wrong beliefs': a conceptual history. *British Journal of Psychiatry* 1991; **159**(Suppl. 14):s6–s13.
148. Topor A. *Managing the Contradictions. Recovery from Severe Mental Disorders. Stockholm Studies of Social Work* 18. Stockholm: Stockholm University Press; 2001.

149. McGorry PD. The concept of recovery and secondary prevention in psychotic disorders. *Australian and New Zealand Journal of Psychiatry* 1992; **26**:3–17.
150. Tait L, Birchwood M, Trower P. Predicting engagement with services for psychosis: insight, symptoms and recovery style. *British Journal of Psychiatry* 2003; **182**:123–128.
151. Morgan K. *Insight and psychosis: an investigation of social, psychological and biological factors (PhD Thesis)*. London: King's College London; 2003.
152. Frese FJ, Stanley J, Kress K, Vogel-Scibilia S. Integrating evidence-based practices and the recovery model. *Psychiatric Services* 2001; **52**:1462–1468.
153. Fisher D, Ahern L. Evidence-based practices and recovery. *Psychiatric Services* 2002; **53**:633–634.
154. Dijksterhuis EJ (Trans.) Dikshoorn C. *The Mechanization of the World-picture*. Oxford: Oxford University Press; 1961.
155. Bacon F (ed. Fowler T). *Novum Organum Scientiarum*. Oxford: Oxford University Press; 1620.
156. Geddes J, Harrison P. Closing the gap between research and practice. *British Journal of Psychiatry* 1997; **171**:220–225.
157. Greenhalgh J. How to read a paper: getting your bearings. *British Medical Journal* 1997; **315**:243–246.
158. Department of Health, Department of Mental Health National Service Framework. London: The Stationery Office; 1999.
159. Bolton D. Knowledge in the human sciences. In: Priebe S, Slade M, eds. *Evidence in Mental Health Care*. Hove: Brunner-Routledge; 2002.
160. Wittgenstein L (Trans. Ogden CK). *Tractatus Logico-Philosophicus*. Routledge & Kegan Paul; 1922.
161. Rand A. *Introduction to Objectivist Epistemology*. New York: Meridian; 1979.
162. Kraepelin E (Trans. Barclay RM, ed. Robertson GM). *Dementia Praecox and Paraphrenia*. Edinburgh: E. & S. Livingstone; 1919.
163. Bleuler E. Dementia praecox oder die gruppe der schizophrenien. In: Aschaffenburg A, ed. *Hanbuch der psychiatrie*. Leipzig: Deuticke; 1911.
164. Arieti S. *Interpretation of Schizophrenia*. 2nd edn. New York: Basic Books; 1974.
165. American Psychiatric Association. *Practice Guideline for the Treatment of Patients With Schizophrenia*, 2nd edn. 2004.
166. Slade M, Priebe S (eds). *Choosing Methods in Mental Health Research*. Hove: Routledge; 2006.
167. Oakley A, Strange V, Bonell C, Allen E, Stephenson J. Process evaluation in randomised controlled trials of complex interventions. *BMJ* 2006; **332**:413–416.
168. Shill MA, Lumley MA. The Psychological Mindedness Scale: factor structure, convergent validity and gender in a non-psychiatric sample. *Psychology and Psychotherapy: Theory, Research and Practice* 2002; **75**(2):131–150.
169. Garety P, Fowler D, Kuipers E, Freeman D, Dunn G, Bebbington P et al. London-East Anglia randomised controlled trial of cognitive-behavioural therapy for psychosis. II: Predictors of outcome. *British Journal of Psychiatry* 1997; **171**:420–426.
170. Rosen F. *Classical Utilitarianism from Hume to Mill*. Hove: Routledge; 2003.
171. Thro M. Apollo vs Dionysius: The only theme your students will ever need in writing about literature. *VCCA Journal* 1996; **10**(2):11–18.
172. Fonagy P, Roth A, Higgitt A. The outcome of psychodynamic psychotherapy for psychological disorders. *Clinical Neuroscience Research* 2005; **5**–6:367–377.
173. Schön D. *Educating the Reflective Practitioner*. New York: Jossey-Bass; 1987.
174. Schön D. *The Reflective Practitioner*. New York: Basis Books; 1983.
175. Eraut M. Schön shock: a case for reframing reflection-in-action. *Teachers and Teaching: Theory and Practice* 1995; **1**(1):9–22.
176. Grimmer P, Erikson G (eds). *Reflection in Teacher Education*. New York: Teacher's College Press; 1988.

177. Hamilton B, Roper C. Troubling 'insight': power and possibilities in mental health care. *Journal of Psychiatric and Mental Health Nursing* 2006; **13**:416–422.
178. Pilgrim D, Rogers A. The troubled relationship between psychiatry and sociology. *International Journal of Social Psychiatry* 2002; **51**:228–241.
179. Murphy N, Canales M. A critical analysis of compliance. *Nursing Inquiry* 2001; **8**:173–181.
180. Benson A, Secker J, Balfe E, Lipsedge M, Robinson S, Walker J. Discourses of blame: accounting for aggression and violence on an acute mental health inpatient unit. *Social Science and Medicine* 2003; **57**:917–926.
181. Boyle M. *Schizophrenia, a Scientific Delusion?* 2nd edn. London: Routledge; 2002.
182. Speed E. Patients, consumers and survivors: a case study of mental health service user discourses. *Social Science and Medicine* 2006; **62**:28–38.
183. Galbraith JK. *American Capitalism: The Concept of Countervailing Power*. New York: Houghton Mifflin; 1952.
184. Foucault M. Two lectures. In: (Trans.) Marshall GC, Marshall L, Soper K, eds. *Power / Knowledge: Selected Interviews and Other Writings 1972–1977*. New York: Pantheon Books; 1980. 78–108.
185. Othmer E, Othmer SC. *The Clinical Interview Using DSM-IV-TR*, 3rd edn. Washington DC: American Psychiatric Publishing; 2002.
186. Faulkner A, Layzell S. *Strategies for Living. A report of user-led research into people's strategies for living with mental distress*. London: Mental Health Foundation; 2000.
187. Harvey D. Class relations, social justice and the politics of difference. In: Keith M, Pile S, eds. *Place and the Politics of Identity*. London: Routledge; 1993. 41–66.
188. Whitley R. Cultural competence, evidence-based medicine, and evidence-based practices. *Psychiatric Services* 2007; **58**:1588–1590.
189. Flexner S, Flexner D. *Wise Words and Wives' Tales: The Origins, Meanings and Time-Honored Wisdom of Proverbs and Folk Sayings Olde and New*. New York: Avon Books; 1993.
190. Edgeworth M. *Harry and Lucy Concluded: Being the last part of early lessons*. London: R. Hunter; 1825.
191. Meaney MJ. Nature, nurture, and the disunity of knowledge. *Annals of the New York Academy of Sciences* 2004; **935**:50–61.
192. Piaget J. *Logique et Connaissance Scientifique. Encyclopédie de la Pléiade*. Paris: Gallimard; 1967.
193. Mahoney MJ. Constructivism and positive psychology. In: Snyder CR, Lopez SJ, eds. *Handbook of Positive Psychology*. New York: Oxford University Press; 2002. 745–750.
194. Mahoney MJ. *Constructive Psychotherapy: The Heart of Positive Practice*. New York: Guilford; 2000.
195. Randall KW, Salem DA. Mutual-help groups and recovery: the influence of settings on participants' experience of recovery. In: Ralph RO, Corrigan PW, eds. *Recovery in Mental Illness. Broadening our Understanding of Wellness*. Washington DC: American Psychological Association; 2005. 173–205.
196. Grypdonck MHF. Qualitative health research in the era of evidence-based practice. *Qualitative Health Research* 2006; **16**:1371–1385.
197. Foucault M. *Language, Counter-Memory, Practice*. Ithaca NY: Cornell University Press; 1977.
198. Bloch S, Green SA. An ethical framework for psychiatry. *British Journal of Psychiatry* 2006; **188**:7–12.
199. Fulford KWM, Thornton T, Graham G. *Oxford Textbook of Philosophy and Psychiatry*. Oxford: Oxford University Press; 2006.
200. Szmulik G, Appelbaum P. Treatment pressures, leverage, coercion, and compulsion in mental health care. *Journal of Mental Health* 2008; **17**:233–244.
201. Mind. *Ward Watch*. Mind's campaign to improve hospital conditions for mental health patients. London: Mind; 2004.
202. Gert B, Culver CM, Clouser KD. *Bioethics: A Systematic Approach*. 2nd edn. New York: Oxford University Press; 2006.

203. Chamberlin J. Citizenship rights and psychiatric disability. *Psychiatric Rehabilitation Journal* 1998; **21**:405–408.
204. *Mental Capacity Act*. 2005.
205. Wirtz V, Cribb A, Barber N. Patient-doctor decision-making about treatment within the consultation - A critical analysis of models. *Social Science and Medicine* 2006; **62**:116–124.
206. Beauchamp T, Childress J. *Principles of Biomedical Ethics*, 5th edn. Oxford: Oxford University Press; 2001.
207. Mosher L, Burti L. *Community Mental Health: A Practical Guide*. New York: W.W. Norton; 1994.
208. Healthcare Commission. *Adult survey of users of mental health services*. London: Healthcare Commission; 2005.
209. Healthcare Commission. *Talking about Medicines*. London: Healthcare Commission; 2007.
210. Mental Health Foundation. *Up and Running? Exercise therapy and the treatment of mild or moderate depression in primary care*. London: Mental Health Foundation; 2005.
211. National Institute for Clinical Excellence. *Depression. Management of depression in primary and secondary care*. London: National Institute for Clinical Excellence; 2004.
212. Joy I, Miller I. *Don't Mind Me. Adults with Mental Health Problems: a Guide for Donors and Funders*. London: New Philanthropy Capital; 2006.
213. Office of the Deputy Prime Minister. *Mental Health and Social Exclusion*. London: Social Exclusion Unit; 2004.
214. Herxheimer A. Relationships between the pharmaceutical industry and patients organisations. *British Medical Journal* 2003; **326**:1208–1210.
215. Moynihan R, Henry D. The fight against disease mongering: generating knowledge for action. *PLoS Medicine* 2006; **3**(4):e191.
216. Healy D. The latest mania: selling bipolar disorder. *PLoS Medicine* 2006; **3**(4):e185.
217. Phillips CB. Medicine goes to school: teachers as sickness brokers for ADHD. *PLoS Medicine* 2006; **3**(4):e182.
218. Horwitz AV. *Creating Mental Illness*. Chicago: University of Chicago Press; 2002.
219. Young A. *The Harmony of Illusions: Inventing Post-traumatic Stress Disorder*. Princeton, NJ: Princeton University Press; 1995.
220. Boseley S. *Just say no to drug ads*. *Guardian* 2001;17.
221. Lancet. Europe on the brink of direct-to-consumer drug advertising. *Lancet* 2002; **359**: 1709.
222. Bodenheimer T. Uneasy alliance - clinical investigators and the pharmaceutical industry. *New England Journal of Medicine* 2000; **342**:1539–1544.
223. Maynard A. Economic Issues. In: Rowland N, Goss S, eds. *Evidence-based Counselling and Psychological Therapies*. London: Routledge; 2000. 44–56.
224. Bekelman EJ, Li Y, Gross CP. Scope and impact of financial conflicts of interest in biomedical research. *JAMA* 2003; **289**:454–465.
225. Krimsky S, Rothenberg LS, Stott P, Kyle G. Scientific journals and their authors' financial interests: a pilot study. *Psychotherapy and Psychosomatics* 1998; **67**:194–201.
226. Lexchin J, Bero LA, Djulbegovic B, Clark O. Pharmaceutical industry sponsorship and research outcome and quality: systematic review. *BMJ* 2003; **326**:1167–1176.
227. Whitaker R. *Mad In America: Bad Science, Bad Medicine, and the Enduring Mistreatment of the Mentally Ill*. Perseus Publishing; 2002.
228. Moncrieff J. *Is Psychiatry for Sale?* London: Maudsley Discussion Paper; 2003.
229. Melander H, Ahlqvist-Rastad J, Meijer G, Beerman B. Evidence b(i)ased medicine—selective reporting from studies sponsored by pharmaceutical industry: review of studies in new drug applications. *BMJ* 2003; **326**:1171–1175.
230. Duggan L, Fenton M, Dardennes RM, et al. *Olanzapine for schizophrenia (Cochrane review)*. Oxford: Update Software; 1999.

231. Duggan L, Fenton M, Rathbone R, Dardennes RM, El-Dosoky A, Indran S. Olanzapine for schizophrenia. *Cochrane Database of Systematic Reviews* 2005;(2):CD001359.
232. Wahlbeck K, Tuunaaaineen A, Gilbody SM, Adams CE. Influence of methodology on outcomes of randomised clozapine trials. *Pharmacopsychiatry* 2000; **33**:54–59.
233. Safer DJ. Design and reporting modifications in industry sponsored comparative psychopharmacology trials. *Journal of Nervous and Mental Disease* 2002; **190**:583–592.
234. Turner EH, Matthews AM, Linardatos E, Tell RA, Rosenthal R. Selective publication and antidepressant trials and its influence on apparent efficacy. *New England Journal of Medicine* 2008; **358**:252–260.
235. Kirsch I, Deacon BJ, Huedo-Medina TB, Scoboria A, Moore TJ, Johnson BT. Initial severity and antidepressant benefits: a meta-analysis of data submitted to the Food and Drug Administration. *PLoS Medicine* 2008; **5**(2):e45.
236. Lenzer J. Bush plans to screen whole US population for mental illness. *British Medical Journal* 2004; **328**:1458.
237. Abraham J. Making regulation responsive to commercial interests: streamlining drug industry watchdogs. *British Medical Journal* 2002; **325**:1164–1167.
238. Lièvre M. Alosetron for irritable bowel syndrome. Some patients may pay a high price for the FDA's decision to put the drug back on the market. *British Medical Journal* 2002; **325**:555–556.
239. Read J. Schizophrenia, drug companies and the internet. *Social Science and Medicine* 2008; **66**:99–109.
240. Choudry NK, Stelfox HT, Detsky AS. Relationships between authors of clinical practice guidelines and the pharmaceutical industry. *Journal of the American Medical Association* 2002; **287**:612–617.
241. Ioannidis JPA. Effectiveness of antidepressants: an evidence myth constructed from a thousand randomized trials? *Philosophy, Ethics, and Humanities in Medicine* 2008; **3**:14.
242. Tsapakis EM, Soldani F, Tondo L, Baldessarini RJ. Efficacy of antidepressants in juvenile depression: meta-analysis. *British Journal of Psychiatry* 2008; **193**:10–17.
243. Angell M. *The Truth About the Drug Companies. How they Deceive Us and What to Do About It*. New York: Random House; 2004.
244. Moynihan R. Who pays for the pizza? Redefining the relationships between doctors and drug companies. 1: Entanglement. *British Medical Journal* 2003; **326**:1189–1192.
245. Khan A, Khan SR, Leventhal RM, Brown WA. Symptom reduction and suicide risk among patients treated with placebo in antipsychotic clinical trials: an analysis of the Food and Drug Administration database. *American Journal of Psychiatry* 2001; **158**:1449–1454.
246. Khan A, Warner HA, Brown WA. Symptom reduction and suicide risk in patients treated with placebo in antidepressant clinical trials. *Archives of General Psychiatry* 2000; **57**:311–317.
247. Lewis S, Lieberman J. CATIE and CUtLASS: can we handle the truth? *British Journal of Psychiatry* 2008; **192**:161–163.
248. Sharfstein SS. Big pharma and American psychiatry: the good, the bad and the ugly. *Psychiatric News* 2005; **40**:3.
249. Paton C, Barnes T, Cavanagh M-R, Taylor D, Lelliott P. High-dose and combination antipsychotic prescribing in adult acute wards in the UK: the challenges posed by p.r.n. prescribing. *British Journal of Psychiatry* 2008; **192**:435–439.
250. Tauscher-Wisniewski S, Zipursky RB. The role of maintenance pharmacotherapy in achieving recovery from a first episode of schizophrenia. *International Review of Psychiatry* 2002; **14**:284–292.
251. Cramer JA, Rosenthal R. Compliance with medication regimens for mental and physical disorder. *Psychiatric Services* 1998; **49**:196–201.
252. Blackwell B. From compliance to alliance: a quarter century of research. *Netherlands Journal of Medicine* 1996; **48**:140–149.

253. Day JC, Bentall RP, Roberts C, Randall F, Rogers A, Cattell D et al. Attitudes towards antipsychotic medication. The impact of clinical variables and relationships with health professionals. *Archives of General Psychiatry* 2005; **62**:717–724.
254. Pyne JM, McSweeney J, Kane HS, Harvey S, Bragg L, Fischer E. Agreement between patients with schizophrenia and providers on factors of antipsychotic medication adherence. *Psychiatric Services* 2006; **57**:1170–1178.
255. Fenton WS, Blyler CR, Heinssen RK. Determinants of medication compliance in schizophrenia. *Schizophrenia Bulletin* 1997; **23**:637–651.
256. Lehtinen V, Aaltonen J, Koffert T, Rääköläinen V, Syvälahti E. Two-year outcome in first-episode psychosis treated according to an integrated model. Is immediate neuroleptisation always needed? *European Psychiatry* 2000; **15**:312–320.
257. Moncrieff J. Does antipsychotic withdrawal provoke psychosis? Review of the literature on rapid onset psychosis (supersensitivity psychosis) and withdrawal-related relapse. *Acta Psychiatrica Scandinavica* 2006; **114**:3–13.
258. Bola J, Mosher L. Treatment of acute psychosis without neuroleptics: two-year outcomes from the Soteria Project. *Journal of Nervous and Mental Disease* 2003; **191**:219–229.
259. Fenton W, Hoch J, Mosher L, Dixon L. Cost and cost-effectiveness of hospital vs. residential crisis care for patients who have serious mental illness. *Archives of General Psychiatry* 2002; **59**:357–364.
260. Porter R. *A Social History of Madness: Stories of the Insane*. London: Weidenfeld and Nicolson; 1987.
261. Scull A. *Museums of Madness*. Harmondsworth: Penguin; 1979.
262. Tuke S. Reprinted (1996) with an introduction by K. Jones. *Description of The Retreat*. London: Process Press; 1813.
263. Sargant W, Slater E. *An Introduction to Physical Methods of Treatment in Psychiatry*, 1st edn. Edinburgh: E & S Livingstone; 1944.
264. Ackner B, Harris A, Oldham AJ. Insulin treatment of schizophrenia; a controlled study. *Lancet* 1957; **272**:355–357.
265. Lerner BH. Last-ditch medical therapy - revisiting lobotomy. *New England Journal of Medicine* 2005; **353**:119–121.
266. Lind J. *A Treatise of the Scurvy in Three Parts. Containing an inquiry into the Nature, Causes and Cure of that Disease, together with a Critical and Chronological View of what has been published on the subject*. London: A. Millar; 1753.
267. Lambert TJ. Switching antipsychotic therapy: what to expect and clinical strategies for improving therapeutic outcomes. *Journal of Clinical Psychiatry* 2007; **68** suppl. **6**:10–13.
268. British Psychological Society Division of Clinical Psychology. *Recent advances in understanding mental illness and psychotic experiences*. Leicester: British Psychological Society; 2000.
269. Clare AW. *Psychiatry in Dissent: Controversial Issues in Thought and Practice*. London: Tavistock; 1976.
270. Sullivan PF. The genetics of schizophrenia. *PLoS Medicine* 2005; **2**(7):e212 0614–0618.
271. Sanders AR, Duan J, Levinson DF, et al. No significant association of 14 candidate genes with schizophrenia in a large European ancestry sample: implications for psychiatric genetics. *American Journal of Psychiatry* 2008; **165**:497–506.
272. Mulligan K. Caring for patients' graves helps hospitals reconcile with living. *Psychiatric Services* 2001; **36**:10.
273. Querido A. The shaping of community mental health care. *British Journal of Psychiatry* 1966; **114**:293–302.
274. Lazare A. *On Apology*. New York: Oxford University Press; 2004.
275. Satyanand A, Te Âiotanga. *Report of the Confidential Forum for Former In-patients of Psychiatric Hospitals*. Wellington: Department of Internal Affairs; 2007.

276. Ellard J. The history and present status of moral insanity. *Australian and New Zealand Journal of Psychiatry* 1988; **22**(4):383–389.
277. Faustman WO. Aversive control of maladaptive behavior: past developments and future trends. *Psychology* 1976; **13**:53–60.
278. Bloch S, Reddaway P. *Soviet Psychiatric Abuse: The Shadow over World Psychiatry*. London: Victor Gollancz; 1984.
279. Human Rights Watch and Geneva Initiative on Psychiatry. *Dangerous Minds: Political Psychiatry in China Today and Its Origin in the Mao Era*. New York: Human Rights Watch; 2002.
280. Stone AA. Investigating psychiatric abuses. *Psychiatric Times* 2002; **19**.
281. Compagni A, Adams N, Daniels A. *International Pathways to Mental Health System Transformation: Strategies and Challenges*. California: California Institute for Mental Health; 2007.
282. New Freedom Commission on Mental Health. *Achieving the Promise: Transforming Mental Health Care in America. Final report*. Rockville, MD: U.S. Department of Health and Human Services; 2003.
283. American Psychiatric Association. *Position Statement on the Use of the Concept of Recovery*. Washington DC: American Psychiatric Association; 2005.
284. Australian Health Ministers. *National Mental Health Plan 2003–2008*. Canberra: Australian Government; 2003.
285. Queensland Health. *Sharing Responsibility for Recovery: creating and sustaining recovery oriented systems of care for mental health*. Brisbane: Queensland Government; 2005.
286. South Australian Social Inclusion Board. *Stepping Up: A Social Inclusion Action Plan for Mental Health Reform 2007–2012*. Government of South Australia: Adelaide; 2007.
287. ACT Government. *ACT Mental Health Strategy & Action Plan 2003–2008*. Canberra: ACT Health; 2004.
288. Department of Health and Human Services. *Strategic Plan 2006–2011 partners. . .towards recovery*. Tasmania: Mental Health Service; 2006.
289. Department of Human Services. *New Directions for Victoria's Mental Health Services*. Melbourne: Victorian Government; 2002.
290. Department of Health. *A Recovery Vision For Rehabilitation. Psychiatric Rehabilitation Policy And Strategic Framework*. Perth: Government of Western Australia; 2004.
291. Mental Health Commission. *Blueprint for Mental Health Services in New Zealand*. Wellington: Mental Health Commission; 1998.
292. Mental Health Commission. *Recovery Competencies. Teaching Resource Kit*. Wellington: Mental Health Commission; 2001.
293. Doughty C, Tse S. *The effectiveness of service user-run or service user-led mental health services for people with mental illness: A systematic literature review*. Wellington: Mental Health Commission; 2005.
294. Mental Health Commission. *Discriminating Times? A re-survey of New Zealand print media reporting on mental health*. Wellington: Mental Health Commission; 2005.
295. O'Hagan M. *The Acute Crisis. Towards a recovery plan for acute mental health services in New Zealand*. Wellington: Mental Health Commission; 2006.
296. Mental Health Commission. *Oranga Ngākau. Getting the most out of mental health services. A recovery resource for service users*. Wellington: Mental Health Commission; 2003.
297. Mental Health Commission. *awhi, tautoko, aroha. Celebrating recovery-focused mental health workers*. Wellington: Mental Health Commission; 2001.
298. Scottish Executive. *Delivering for mental health*. Edinburgh: Scottish Executive; 2006.
299. *Delivering for Mental Health: The Scottish Recovery Indicator*. Edinburgh; 2007.
300. Scottish Recovery Network. *The role and potential development of peer support services*. Glasgow: Scottish Recovery Network; 2005.

301. Department of Health. *The Journey to Recovery - The Government's vision for mental health care*. London: Department of Health; 2001.
302. Department of Health. *The Expert Patient: A new approach to chronic disease management for the 21st century*. London: Department of Health; 2001.
303. Department of Health. *Supporting people with long-term conditions to self-care: A guide to developing local strategies and good practice*. London: Department of Health; 2006.
304. Cabinet Office. *Reaching Out: An Action Plan on Social Inclusion*. London: Cabinet Office; 2006.
305. Department of Health. *Creating a patient-led NHS*. London: Department of Health; 2005.
306. College of Occupational Therapists. *Recovering ordinary lives: The strategy for occupational therapy in mental health services 2007–2017*. London: College of Occupational Therapists; 2006.
307. Department of Health. *From values to action: The chief nursing officer's review of mental health nursing*. London: HMSO; 2006.
308. Department of Health. *Self-assessment toolkit. From values to action: The Chief Nursing Officer's review of mental health nursing*. London: Department of Health; 2006.
309. Woodbridge K, Fulford KWM. *Whose values? A workbook for values-based practice in mental health care*. London: Sainsbury Centre for Mental Health; 2004.
310. Department of Health. *The Ten Essential Shared Capabilities - A Framework for the whole of the Mental Health Workforce*. London: Department of Health; 2004.
311. Care Services Improvement Partnership. *ESC Recovery Training. A 2-day training programme for the mental health workforce*. Care Services Improvement Partnership; 2006.
312. Care Services Improvement Partnership. *Consultation on guidance on 'Finding a shared vision of how people's mental health problems should be understood'*. Essex: Care Services Improvement Partnership; 2007.
313. Department of Health. *From segregation to inclusion: Commissioning guidance on day services for people with mental health problems*. London: National Social Inclusion Programme; 2006.
314. Mental Health Commission. *A Vision for a Recovery Model in Irish Mental Health Services*. Dublin: Mental Health Commission; 2005.
315. Higgins A. *A recovery approach within the Irish Mental Health Services. A framework for development*. Dublin: Mental Health Commission; 2008.
316. Kirby M. Mental health in Canada: out of the shadows forever. *Canadian Medical Association Journal* 2008; **178**:1320–1322.
317. Amering M, Schmolke M. *Recovery. Das Ende der Unheilbarkeit*. Bonn: Psychiatrie-Verlag; 2007.
318. National Institute for Mental Health in England. *Emerging Best Practices in Mental Health Recovery*. London: NIMHE; 2004.
319. Baxter EA, Diehl S. Emotional stages: consumers and family members recovering from the trauma of mental illness. *Psychiatric Rehabilitation Journal* 1998; **21**:349–355.
320. Young SL, Ensing DS. Exploring recovery from the perspective of people with psychiatric disabilities. *Psychiatric Rehabilitation Journal* 1999; **22**:219–231.
321. Pettie D, Triolo AM. Illness as evolution: the search for identity and meaning in the recovery process. *Psychiatric Rehabilitation Journal* 1999; **22**:255–262.
322. Townsend W, Boyd S, Griffin G, Hicks PL. *Emerging Best Practices in Mental Health Recovery*. Columbus, OH: Ohio Department of Health; 1999.
323. Cohen P, Cohen J. The clinician's illusion. *Archives of General Psychiatry* 1984; **41**:1178–1182.
324. Leary MR, Tangney JP. *Handbook of Self and Identity*. New York: Guilford Press; 2003.
325. Flood J. *Archaeology of the Dreamtime: The Story of Prehistoric Australia and its People*. Sydney: Collins; 1991.
326. Cross T, Earle K, Echo-Hawk-Solie H, Manness K. Cultural strengths and challenges in implementing a system of care model in American Indian communities. *Systems of Care: Promising Practices in Children's Mental Health, 2000 series*, Vol. 1. Washington DC: Center for Effective Collaboration and Practice, American Institutes for Research; 2000. 8–14.
327. Goffman E. *Stigma: Notes on the Management of Spoiled Identity*. London: Prentice-Hall; 1963.

328. Breakwell G. *Coping with Threatened Identities*. London: Methuen; 1986.
329. Estroff SE. Self, identity, and subjective experiences of schizophrenia. In search of the subject. *Schizophrenia Bulletin* 1989; **15**:189–196.
330. Davidson L, Shahar G, Lawless MS, Sells D, Tondora J. Play, pleasure and other positive life events: “non-specific” factors in recovery from mental illness? *Psychiatry* 2006; **69**:151–163.
331. Kupersanin E. Psychosis fails to block psychiatrist’s career path. *Psychiatric News* 2002; **37**:5.
332. Walsh D. A journey towards recovery: from the inside out. *Psychiatric Rehabilitation Journal* 1996; **20**:85–90.
333. Onken SJ, Craig CM, Ridgway P, Ralph RO, Cook JA. An analysis of the definitions and elements of recovery: a review of the literature. *Psychiatric Rehabilitation Journal* 2007; **31**:9–22.
334. Deegan P. *A letter to my friend who is giving up*. Cromwell, CT: Connecticut Association of Rehabilitation Facilities; 1989.
335. Erikson E. *Identity: Youth and Crisis*. New York: W.W. Norton; 1968.
336. Viney LL. A sociophenomenological approach to life-span development complements Erikson’s sociodynamic approach. *Human Development* 1987; **30**:125–136.
337. Cox LM, Lyddon WJ. Constructivist conceptions of self: a discussion of emerging identity constructs. *Journal of Constructivist Psychology* 1997; **10**:201–209.
338. Markus H, Nurius P. Possible selves. *American Psychologist* 1986; **41**(9):954–969.
339. Boyatzis RE, Groenen PJF. The ideal self as the driver of intentional change. *Journal of Management Development* 2006; **25**(7):624–642.
340. Dunkel CS, Anthis KS. The role of possible selves in identity formation: a short term longitudinal study. *Journal of Adolescence* 2001; **24**:765–776.
341. Marcia JE. Development and validation of ego-identity status. *Journal of Personality and Social Psychology* 1966; **3**(5):551–558.
342. Resnick SG, Rosenheck RA. Recovery and positive psychology: parallel themes and potential synergies. *Psychiatric Services* 2006; **57**(1):120–122.
343. Chamberlin J. *Confessions of a non-compliant patient*. National Empowerment Center Newsletter 1997; Summer/Fall:9–10.
344. Vincent SS. *Using findings from qualitative research to teach mental health professionals about the experience of recovery from psychiatric disability*. Presentation at Harvard University Graduate School of Education 4th Annual Student Research Conference, Cambridge, MA: 1999.
345. Pargament KI. *Spiritually Integrated Psychotherapy*. New York: Guilford; 2007.
346. Davidson L. *Living Outside Mental Illness: Qualitative Studies of Recovery in Schizophrenia*. New York: New York University Press; 2003.
347. Pargament KI. The psychology of religion and spirituality? Yes and no. *International Journal for the Psychology of Religion* 1999; **9**:3–16.
348. Pargament KI, Mahoney A. Spirituality. Discovering and conserving the sacred. In: Snyder CR, Lopez SJ, eds. *Handbook of Positive Psychology*. New York: Oxford University Press; 2002. 646–659.
349. Pargament KI. *The Psychology of Religion and Coping: Theory, Research, Practice*. New York: Guilford; 1997.
350. Averill JR. Spirituality: from the mundane to the meaningful - and back. *Journal of Theoretical and Philosophical Psychology* 1999; **18**:101–126.
351. Copeland ME. *Wellness Recovery Action Plan*. Brattleboro: VT: Peach Press; 1999.
352. Russinova Z, Blanch A. Supported spirituality: a new frontier in the recovery-oriented mental health system. *Psychiatric Rehabilitation Journal* 2007; **30**:247–249.
353. Frith C. *Cognitive Neuropsychology of Schizophrenia*. Hove: Erlbaum; 1992.
354. Henquet C, Krabbendam L, Spauwen J, Kaplan C, Lieb R, Wittchen H-U et al. Prospective cohort study of cannabis use, predisposition for psychosis, and psychotic symptoms in young people. *BMJ* 2005; **330**:11.

355. Bebbington P, Kuipers L. The predictive utility of expressed emotion in schizophrenia: an aggregate analysis. *Psychological Medicine* 1994; **24**:707–718.
356. Slade M, Pinfold V, Rapaport J, Bellringer S, Banerjee S, Kuipers E et al. Best practice when service users do not consent to sharing information with carers: national multi-method study. *British Journal of Psychiatry* 2007; **190**:148–155.
357. Slade M, Loftus L, Phelan M, Thornicroft G, Wykes T. *The Camberwell Assessment of Need*. London: Gaskell; 1999.
358. Phelan M, Slade M, Thornicroft G, Dunn G, Holloway F, Wykes T et al. The Camberwell Assessment of Need: the validity and reliability of an instrument to assess the needs of people with severe mental illness. *British Journal of Psychiatry* 1995; **167**:589–595.
359. Clay S, Schell B, Corrigan P, Ralph R (eds). *On Our Own, Together. Peer Programs for People with Mental Illness*. Nashville, TN: Vanderbilt University Press; 2005.
360. Mead S, Mead. *Intentional Peer Support: an alternative approach*. Plainfield, NH: Shery Mead Consulting; 2005.
361. Kirkpatrick H, Landeen J, Byrne C et al. Hope and schizophrenia. Clinicians identifying hope-instilling strategies. *Journal of Psychosocial Nursing and Mental Health Services* 1995; **33**:15–19.
362. Chamberlin J. *On Our Own: Patient-Controlled Alternatives to the Mental Health System*. New York: Hawthorn; 1978.
363. Maton KI, Salem DA. Organizational characteristics of empowering community settings: a multiple case study approach. *American Journal of Community Psychology* 1995; **23**:631–657.
364. Rappaport J. Narrative studies, personal stories, and identity transformation in the mutual help context. *Journal of Applied Behavioral Science* 1993; **29**:239–256.
365. Meehan T, Bergen H, Coveney C, Thornton R. Development and evaluation of a training program in peer support for former consumers. *International Journal of Mental Health Nursing* 2002; **11**:34–39.
366. Craig T, Doherty I, Jamieson-Craig R, Boocock A, Attafua G. The consumer-employee as a member of a Mental Health Outreach Team. *Journal of Mental Health* 2004; **13**:59–69.
367. Corrigan P, Mueser KT, Bond GR, Drake RE, Solomon P. *Principles and Practice of Psychiatric Rehabilitation: an empirical approach*. New York: Guilford Press; 2008.
368. Division of Mental Health DDaAD. Georgia's Consumer-Driven Road to Recovery. *A Mental Health Consumer's Guide for Participation In and Development Of Medicaid Reimbursable Peer Support Services*. Georgia: Office of Consumer Relations; 2003.
369. Wells D. The experience of role strain from the perspective of consumers / employees in mental health settings. In: Mental Health Commission, ed. *Book of Collected Articles. A Companion to Mental Health Recovery Competencies Teaching Resource Kit*. Wellington: Mental Health Commission; 1999.
370. Chinman MJ, Rosenheck RA, Lam JA, Davidson L. Comparing consumer and nonconsumer provided case management services for homeless persons with serious mental illness. *Journal of Nervous and Mental Disease* 2000; **188**:446–453.
371. White W. *Sponsor, Recovery Coach, Addiction Counselor: The Importance of Role Clarity and Role Integrity*. Philadelphia PA: Philadelphia Department of Behavioral Health and Mental Retardation Services; 2006.
372. Granfield R, Cloud W. *Coming Clean: Overcoming Addiction without Treatment*. New York: New York University Press; 1999.
373. Davidson L, Haglund KE, Stayner DA, Rakfeldt J, Chinman ML. "It was just realising that life isn't one big horror": A qualitative study of supported socialization. *Psychiatric Rehabilitation Journal* 2001; **24**:275–292.
374. Johnsen M, Teague GB, Herr EM. Common ingredients as a fidelity measure for peer-run programs. In: Clay S, Schell B, Corrigan P, Ralph R, eds. *On Our Own, Together. Peer Programs for People with Mental Illness*. Nashville, TN: Vanderbilt University Press; 2005. 213–238.

375. Solomon P. Peer support / peer provided services. Underlying processes, benefits and critical ingredients. *Psychiatric Rehabilitation Journal* 2004; 27:392–401.
376. Campbell J. The historical and philosophical development of peer-run programs. In: Clay S, Schell B, Corrigan P, Ralph R, eds. *On Our Own, Together. Peer Programs for People with Mental Illness*. Nashville, TN: Vanderbilt University Press; 2005. 17–66.
377. Davidson L, Chinman MJ, Kloos B, Weingarten R, Stayner D, Tebes JK. Peer support among individuals with severe mental illness: a review of the evidence. *Clinical Psychology - Science and Practice* 1999; 6:165–187.
378. Simpson EL, House AO. Involving users in the delivery and evaluation of mental health services: systematic review. *BMJ* 2002; 325:1265.
379. Crawford MJ, Rutter D, Manley C, Weaver T, Bhui K, Fulop T et al. Systematic review of involving patients in the planning and development of health care. *British Medical Journal* 2002; 325:1263–1267.
380. Rogers ES, Teague GB, Lichenstein C, Campbell J, Lyass A, Chen R et al. Effects of participation in consumer-operated service programs on both personal and organizationally mediated empowerment: results of multisite study. *Journal of Rehabilitation Research & Development* 2007; 44:785–800.
381. Dumont JM, Jones K. Findings from a consumer/survivor defined alternative to psychiatric hospitalization. *Outlook* 2002; Spring:4–6.
382. Van Tosh L, Del Vecchio P. *Consumer Operated Self-help Programs: A Technical Report*. Rockville, MD: US Center for Mental Health Services; 2000.
383. Forquer S, Knight E. Managed care: Recovery enhancer or inhibitor. *Psychiatric Services* 2001; 52:25–26.
384. Galanter M. Zealous self-help groups as adjuncts to psychiatric treatment: a study of Recovery, Inc. *American Journal of Psychiatry* 1988; 145:1248–1253.
385. Powell TJ, Yeaton W, Hill EM, Silk KR. Predictors of psychosocial outcomes for patients with mood disorders: the effects of self-help group participation. *Psychiatric Rehabilitation Journal* 2001; 25:3–11.
386. Yanos PT, Primavera LH, Knight EL. Consumer-run service participation, recovery of social functioning, and the mediating role of psychological factors. *Psychiatric Services* 2001; 52:493–500.
387. Chamberlin J, Rogers ES, Ellison ML. Self-help programs: a description of their characteristics and their members. *Psychiatric Rehabilitation Journal* 1996; 19:33–42.
388. Gelso CJ, Kelley FA, Fuertes JN, Marmarosh C, Holmes SE, Costa C et al. Measuring the real relationship in psychotherapy: initial validation of the therapist form. *Journal of Counseling Psychology* 2005; 52(4):640–649.
389. Greenson RR. *The Technique and Practice of Psychoanalysis*. New York: International Universities Press; 1967.
390. Mental Health Commission. *Te Hononga 2015. Connecting for greater well-being*. Wellington: Mental Health Commission; 2007.
391. Kovel J. *The Radical Spirit. Essays on Psychoanalysis and Society*. London: Free Association Books; 1988.
392. Ingleby D (ed). *Critical Psychiatry: The Politics of Mental Health*. Harmondsworth: Penguin; 1981.
393. Roper C (ed). *Sight Unseen: Conversations Between Service Receivers*. Melbourne: Centre for Psychiatric Nursing Research and Practice; 2003.
394. Slade M, Leese M, Cahill S, Thornicroft G, Kuipers E. Patient-rated mental health needs and quality of life improvement. *British Journal of Psychiatry* 2005; 187:256–261.
395. Crane-Ross D, Lutz WJ, Roth D. Consumer and case manager perspectives of service empowerment: relationship to mental health recovery. *Journal of Behavioral Health Services & Research* 2006; 33:142–155.

396. Priebe S, Gruyters T. The role of the helping alliance in psychiatric community care: a prospective study. *Journal of Nervous and Mental Disease* 1993; **181**:552–557.
397. Beauford JE, McNeil DE, Binder RL. Utility of the initial therapeutic alliance in evaluating psychiatric patients' risk of violence. *American Journal of Psychiatry* 1997; **154**:1272–1276.
398. Zuroff DC, Blatt SJ, Sotsky SM, Krupnick JL, Martin DL, Sanislow CA et al. Relation of therapeutic alliance and perfectionism to outcome in brief outpatient treatment of depression. *Journal of Consulting and Clinical Psychology* 2000; **68**:114–224.
399. Svensson B, Hansson L. Therapeutic alliance in cognitive therapy for schizophrenic and other long-term mentally ill patients: development and relationship to outcome in an in-patient treatment programme. *Acta Psychiatrica Scandinavica* 1999; **99**:281–287.
400. Topor A, Borg M, Mezzina R, Sells D, Marin I, Davidson L. Others: the role of family, friends, and professionals in the recovery process. *American Journal of Psychiatric Rehabilitation* 2006; **9**:17–37.
401. Borg M, Kristiansen K. Recovery-oriented professionals: helping relationships in mental health services. *Journal of Mental Health* 2004; **13**:493–505.
402. Topor A. *Breaking the rules - the professionals contribution to recovery* (Conference presentation). University of Hertfordshire: 18–19 September; 2007.
403. Curtis L, Hodge M. Old standards, new dilemmas: ethics and boundaries in community support services. *Psychosocial Rehabilitation Journal* 1994; **18**:13–33.
404. Davidson L, Tondora J, Staeheli M, O'Connell M, Frey J, Chinman MJ. Recovery guides: an emerging model of community-based care for adults with psychiatric disabilities. In: Lightburn A, Sessions P, eds. *Community Based Clinical Practice*. Oxford: Oxford University Press; 2003. 476–501.
405. Green LS, Oades L, Grant AM. Cognitive-behavioural, solution-focused life coaching: enhancing goal striving, well-being and hope. *Journal of Positive Psychology* 2006; **1**(3):142–149.
406. Seligman M, Csikszentmihalyi M. Positive psychology: an introduction. *American Psychologist* 2000; **55**:5–14.
407. Seligman M. *Authentic Happiness: Using the new positive psychology to realize your potential for lasting fulfillment*. New York: Free Press; 2002.
408. Jayawickreme J, Pawelski J, Seligman M. *Positive Psychology and Nussbaum's Capabilities Approach*. Conference presentation: Subjective Measures of Well-Being and the Science of Happiness: Historical origins and philosophical foundations. Birmingham AL: 2008.
409. Snyder CR, Lopez JS. *Handbook of Positive Psychology*. New York: Oxford University Press; 2002.
410. Keyes CLM, Haidt J (eds). *Flourishing: Positive psychology and the life well lived*. Washington DC: American Psychological Association; 2003.
411. Peterson C. *A Primer in Positive Psychology*. New York: Oxford University Press; 2006.
412. Compton W. *An Introduction to Positive Psychology*. Belmont CA: Thomson-Wadsworth; 2005.
413. Linley PA, Joseph S. *Positive Psychology in Practice*. Hoboken NJ: John Wiley; 2004.
414. World Health Organization. *Promoting Mental Health. Concepts, Emerging Evidence, Practice*. Geneva: World Health Organization; 2004.
415. Ryff CD, Keyes CLM. The structure of psychological well-being revisited. *Journal of Personality and Social Psychology* 1995; **69**:719–727.
416. Frisch MB, Cornell J, Villanueva M, Retzlaff PJ. Clinical validation of the Quality of Life Inventory: a measure of life satisfaction for use in treatment planning and outcome assessment. *Psychological Assessment* 1992; **4**:92–101.
417. Keyes CLM. Mental illness and/or mental health? Investigating axioms of the complete state model of health. *Journal of Consulting and Clinical Psychology* 2005; **73**:539–548.
418. Keyes CLM, Lopez SJ. Toward a science of mental health. In: Snyder CR, Lopez SJ, eds. *Handbook of Positive Psychology*. New York: Oxford University Press; 2002. 45–59.

419. Keyes CLM. Promoting and protecting mental health as flourishing. A complementary strategy for improving national mental health. *American Psychologist* 2007; **62**:95–108.
420. Keyes CLM. Social well-being. *Social Psychology Quarterly* 1998; **61**:121–140.
421. Keyes CLM. Mental health in adolescence: is America's youth flourishing? *American Journal of Orthopsychiatry* 2006; **76**(3):395–402.
422. Seligman M. The effectiveness of psychotherapy: the Consumer Reports study. *American Psychologist* 1995; **50**:965–974.
423. Shahar G, Davidson L. Depressive symptoms erode self-esteem in severe mental illness: a three-wave, cross-lagged study. *Journal of Consulting and Clinical Psychology* 2003; **71**:890–900.
424. Cook JA, Jonikas J. Self-determination among mental health consumers/survivors: using lessons from the past to guide the future. *Journal of Disability Policy Studies* 2002; **13**:87–95.
425. Russinova Z. Providers' hope-inspiring competence as a factor optimizing psychiatric rehabilitation outcomes. *Journal of Rehabilitation* 1999; Oct-Dec:50–57.
426. Snyder CR. *Handbook of Hope*. San Diego: Academic Press; 2000.
427. Coutu DL. How resilience works. *Harvard Business Review* 2002; May:46–55.
428. Klausner E, Snyder CR, Cheavens J. A hope-based group treatment for depressed older outpatients. In: Williamsone GM, Parmalee PA, Shaffer DR, eds. *Physical Illness and Depression in Older Adults: A Handbook of Theory, Research and Practice*. New York: Plenum; 2000. 295–310.
429. Irving LM, Snyder CR, Cheavens J, Gravel L, Hanke J, Hilberg P et al. The relationships between hope and outcomes at the pretreatment, beginning, and later phases of psychotherapy. *Journal of Psychotherapy Integration* 2004; **14**(4):419–443.
430. Snyder CR, Feldman DB, Taylor JD, Schroeder LL, Adams V. The roles of helpful thinking in preventing problems and enhancing strengths. *Applied and Preventive Psychology* 2000; **15**:262–295.
431. Snyder CR, Pulvers K. Dr Seuss, the coping machine, and "Oh, the places you will go.". In: Snyder CR, ed. *Coping with Stress: Effective People and Places*. New York: Oxford University Press; 2001. 3–19.
432. Michael ST. Hope conquers fear: Overcoming anxiety and panic attacks. In: Snyder CR, ed. *Handbook of Hope: Theory, Measures and Applications*. San Diego, CA: Academic Press; 2000. 355–378.
433. Sarason BR, Sarason IG, Pierce GR (eds). *Social Support: An Interactional View*. New York: Wiley; 1990.
434. Nakamura J, Csikszentmihalyi M. *The Concept of Flow*. *Handbook of Positive Psychology*. New York: Oxford University Press; 2002. 89–105.
435. Layard R. *Happiness. Lessons from a new science*. London: Penguin; 2005.
436. Sheldon KM, Williams G, Joiner T. *Self-Determination Theory in the Clinic: Motivating Physical and Mental Health*. New Haven: Yale University Press; 2003.
437. Sheldon KM, Kasser T, Smith K, Share T. Personal goals and psychological growth: testing an intervention to enhance goal attainment and personality integration. *Journal of Personality* 2002; **70**:5–31.
438. Crowe T, Deane F, Oades LG, Caputi P, Morland KG. Effectiveness of a collaborative recovery training program in Australia in promoting positive views about recovery. *Psychiatric Services* 2006; **57**(10):1497–1500.
439. Shapiro DH. *Meditation: Self-regulation Strategy and Altered States of Consciousness*. New York: Aldine; 1980.
440. Davidson R, Kabat-Zinn J, Schumacher J, Rosenkranz M, Muller D, Santorelli S et al. Alterations in brain and immune function produced by mindfulness meditation. *Psychosomatic Medicine* 2003; **65**:564–570.
441. Thich Nhat Hanh. *Anger: Buddhist Wisdom for Cooling the Flames*. London: Rider; 2001.

442. Segal Z, Teasdale J, Williams M. *Mindfulness-Based Cognitive Therapy for Depression*. New York: Guilford Press; 2002.
443. Elbert T, Pantev C, Wienbruch C, Rockstroh B, Taub E. Increased cortical representation of the fingers of the left hand in string players. *Science* 1995; **270**:305–307.
444. Harris A, Thoresen CE. Extending the influence of positive psychology interventions into health care settings: lessons from self-efficacy and forgiveness. *Journal of Positive Psychology* 2006; **1**:27–36.
445. Shapiro SL, Schwartz GER, Santerre C. Meditation and positive psychology. In: Snyder CR, Lopez SJ, eds. *Handbook of Positive Psychology*. New York: Oxford University Press; 2002. 632–645.
446. Niederhoffer KG, Pennebaker JW. Sharing one's story. On the benefits of writing or talking about emotional experience. In: Snyder CR, Lopez SJ, eds. *Handbook of Positive Psychology*. New York: Oxford University Press; 2002. 573–583.
447. Baumeister RF, Vohs KD. The pursuit of meaningfulness in life. In: Snyder CR, Lopez SJ, eds. *Handbook of Positive Psychology*. New York: Oxford University Press; 2002. 608–618.
448. Bauer JJ, McAdams DP, Pals JL. Narrative identity and eudaimonic well-being. *Journal of Happiness Studies* 2008; **9**:81–104.
449. Smyth JM. Written emotional expression: effect sizes, outcome types, and moderating variables. *Journal of Consulting and Clinical Psychology* 1998; **66**:174–184.
450. Christensen AJ, Smith TW. Cynical hostility and cardiovascular reactivity during self-disclosure. *Psychosomatic Medicine* 1993; **55**:193–202.
451. Paez D, Velasco C, Gonzalez JL. Expressive writing and the role of alexithymia as a dispositional deficit in self-disclosure and psychological health. *Journal of Personality and Social Psychology* 1999; **77**:630–641.
452. Seligman M, Rashid T, Parks AC. Positive psychotherapy. *American Psychologist* 2006; **61** (8):774–788.
453. Anthony W. The principle of personhood: the field's transcendent principle. *Psychiatric Rehabilitation Journal* 2004; **27**:205.
454. Farkas M, Gagne C, Anthony W, Chamberlin J. Implementing recovery oriented evidence based programs: identifying the critical dimensions. *Community Mental Health Journal* 2005; **41**:141–158.
455. Anthony W. Value based practices. *Psychiatric Rehabilitation Journal* 2005; **28**:205–206.
456. Farkas M. The vision of recovery today: what it is and what it means for services. *World Psychiatry* 2007; **6**:4–10.
457. Greenhalgh T, Hurwitz B. Narrative based medicine. Why study narrative? *BMJ* 1999; **318**:48–50.
458. Greenhalgh T. *Narrative Based Medicine*. London: BMJ Books; 1998.
459. Roberts G. Narrative and severe mental illness: what place do stories have in an evidence-based world? *Advances in Psychiatric Treatment* 2000; **6**:432–441.
460. Lodge D. *Consciousness and the Novel*. Secker & Warburg; 2002.
461. Roberts G. *Briefing paper on the setting of standards and measurement of outcomes for the Mental Health and Wellbeing Networks of Devon and Torbay*. Devon: Recovery and Independent Living Professional Advisory Group (R&IL PAG). Advisory Paper No: 2; 2008.
462. Deegan P. *Best practice*. www.senseinternet.com.au/fintry/bestpractice.htm; 1988.
463. Royal College of Psychiatrists. *Fair deal for mental health*. London: Royal College of Psychiatrists; 2008.
464. Allott P, Loganathan L, Fulford KWM. Discovering hope for recovery: a review of a selection of recovery literature, implications for practice and systems change. *Canadian Journal of Community Mental Health* 2002; **21**(2):13–34.
465. Roberts G, Wolfson P. The rediscovery of recovery: open to all. *Advances in Psychiatric Treatment* 2004; **10**:37–49.

466. Roberts G, Wolfson P. New directions in rehabilitation: learning from the recovery movement. In: Roberts G, Davenport S, Holloway F, Tattan T, eds. *Enabling Recovery. The Principles and Practice of Rehabilitation Psychiatry*. London: Gaskell; 2006. 18–37.
467. Farkas M, Gagne C, Anthony W. *Recovery and Rehabilitation: A Paradigm for the New Millennium*. Boston, MA: Center for Psychiatric Rehabilitation; 1999.
468. Baumeister RF. *Meanings of Life*. New York: Guilford; 1991.
469. Emmons RA. Motives and goals. In: Hogan R, Johnson JA, eds. *Handbook of Personality Psychology*. San Diego, CA: Academic Press; 1997. 485–512.
470. Jacobson N, Curtis L. Recovery as policy in mental health services: Strategies emerging from the states. *Psychiatric Rehabilitation Journal* 2000; **23**:333–341.
471. Bateson G. *Steps to an Ecology of Mind*. St Albans: Paladin; 1973.
472. Stastny P, Lehmann P (eds). *Alternatives Beyond Psychiatry*. Shrewsbury: Peter Lehmann Publishing; 2007.
473. Deegan P. Recovering our sense of value after being labelled mentally ill. *Journal of Psychosocial Nursing and Mental Health Services* 1993; **31**:7–11.
474. Deegan P. Recovery as a journey of the heart. *Psychosocial Rehabilitation Journal* 1996; **19**:91–97.
475. Byrne S, Birchwood M, Trower P, Meaden A. *A Casebook of Cognitive Behaviour Therapy for Command Hallucinations*. Routledge: Hove; 2005.
476. Lazarus RS, Folkman S. *Stress, Appraisal and Coping*. New York: Springer; 1984.
477. Amirkhan JH. A factor analytically derived measure of coping: the Coping Strategy Indicator. *Journal of Personality and Social Psychology* 1990; **5**:1066–1074.
478. Folkman S, Lazarus RS. If it changes it must be a process: study of emotion and coping during three stages of a college examination. *Journal of Personality and Social Psychology* 1985; **48**:150–170.
479. Mikulincer M. *Human Learned Helplessness: A Coping Perspective*. Springer; 1994.
480. Pakenham KI, Rinaldis M. The role of illness, resources, appraisal, and coping strategies in adjustment to HIV/AIDS: the direct and buffering effects. *Journal of Behavioral Medicine* 2001; **24**:259–279.
481. Horowitz MJ. Psychological responses to serious life events. In: Hamilton V, Warbuton DM, eds. *Human Stress and Cognition: An information-processing approach*. Toronto: Wiley; 1979. 235–263.
482. Peterson C, Seligman M. *Character Strengths and Virtues*. New York: Oxford University Press; 2004.
483. Watson D, Clark LA. *The PANAS-X: Manual for the Positive and Negative Affect Schedule – Expanded Form*. Iowa City: University of Iowa; 1994.
484. Hawkins D, Stayner D. *Recovery Foundations Practice Change* (Conference presentation). Herts: “From here to recovery”, September 19; 2007.
485. Cooperrider D, Whitney D. *A Positive Revolution in Change: Appreciative Inquiry*. Taos, NM: Corporation for Positive Change; 1999.
486. Henry J. Positive psychology and the development of well-being. In: Haworth J, Hart G, eds. *Well-being: Individual, Community and Societal Perspectives*. Basingstoke: Palgrave Macmillan; 2007. 25–40.
487. Park N, Peterson C, Seligman M. Character strengths in fifty-four nations and the fifty US states. *Journal of Positive Psychology* 2006; **1**(3):118–129.
488. Marin I, Mezzina R, Borg M, Topor A, Lawless MS, Sells D et al. The person’s role in recovery. *American Journal of Psychiatric Rehabilitation* 2005; **8**:223–242.
489. Davidson L, O’Connell M, Tondora J, Evans AC. Recovery in serious mental illness: a new wine or just a new bottle? *Professional Psychology: Research and Practice* 2005; **36**(5):480–487.
490. Sanderson H, Smull M. *Essential Lifestyle Planning for Everyone*. London: Helen Sanderson Associates; 2005.

491. Adams N, Grieder DM. *Treatment Planning for Person-Centered Care*. Burlington, MA: Elsevier; 2005.
492. Spaniol L, Koehler M, Hutchinson DS. *The Recovery Workbook: Practical Coping and Empowerment Strategies for People with Psychiatric Disability*. Boston, MA: Center for Psychiatric Rehabilitation; 1994.
493. Coleman R, Baker P, Taylor K. *Working to Recovery. Victim to Victor III*. Gloucester: Handsell Publishing; 2000.
494. Ridgway P, McDiarmid D, Davidson L, Bayes J, Ratzlaff S. *Pathways to Recovery: A Strengths Recovery Self-Help Workbook*. Lawrence, KS: University of Kansas School of Social Welfare; 2002.
495. Mead S, Copeland M. What recovery means to us: consumers' perspectives. *Community Mental Health Journal* 2000; **36**:315–328.
496. Gingerich S, Mueser KT. Illness management and recovery. In: Drake RE, Merrens MR, Lynde DW, eds. *Evidence-Based Mental Health Practice: a Textbook*. New York: Norton; 2005.
497. Griffiths KM, Christensen H, Jorm AF, Evans K, Groves C. Effect of web-based depression literacy and cognitive-behavioural therapy interventions on stigmatising attitudes to depression: randomised controlled trial. *British Journal of Psychiatry* 2004; **185**:342–349.
498. Barlow JH, Ellard DR, Hainsworth JM, Jones FR, Fisher A. A review of self-management interventions for panic disorders, phobias and obsessive-compulsive disorders. *Acta Psychiatrica Scandinavica* 2005; **111**:272–285.
499. Stevens S, Sin J. Implementing a self-management model of relapse prevention for psychosis into routine clinical practice. *Journal of Psychiatric and Mental Health Nursing* 2005; **12**:495–501.
500. Warner R, Huxley P, Berg T. An evaluation of the impact of clubhouse membership on quality of life and treatment utilization. *International Journal of Social Psychiatry* 1999; **45**:310–320.
501. Davidson L, Stayner D, Lambert S, Smith P, Sledge W. Phenomenological and participatory research on schizophrenia: recovering the person in theory and practice. *Journal of Social Issues* 1997; **53**:767–784.
502. Sayce L, Perkins R. Recovery: beyond mere survival. *Psychiatric Bulletin* 2000; **24**:74.
503. Henderson C, Flood C, Leese M, Thornicroft G, Sutherby K, Szmukler G. Effect of joint crisis plans on use of compulsory treatment in psychiatry: single blind randomised controlled trial. *BMJ* 2004; **329**:136–140.
504. Tarrier N. Cognitive behaviour therapy for schizophrenia – a review of development, evidence and implementation. *Psychotherapy and Psychosomatics* 2005; **74**:136–144.
505. Allen MH, Carpenter D, Sheets JL, Miccio S, Ross R. What do consumers say they want and need during a psychiatric emergency. *Journal of Psychiatric Practice* 2003; **9**:39–58.
506. Becker DR, Drake RE. *A Working Life for People with Severe Mental Illness*. Oxford: Oxford University Press; 2003.
507. Thornicroft G, Rose D, Huxley P, Dale G, Wykes T. What are the research priorities of mental health service users? *Journal of Mental Health* 2002; **11**:1–5.
508. Bower SA, Bower GH. *Asserting Yourself. A Practical Guide for Positive Change*. Cambridge, MA: Da Capo Press; 2004.
509. Carver CS, Scheier MF, Weintraub JK. Assessing coping strategies: a theoretically based approach. *Journal of Personality and Social Psychology* 1989; **56**:267–283.
510. Barham P, Hayward R. In sickness and in health: dilemmas of the person with severe mental illness. *Psychiatry* 1998; **61**:163–170.
511. Corin E. The thickness of being: intentional worlds, strategies of identity, and experience among schizophrenics. *Psychiatry* 1998; **61**:133–146.
512. Miller WR, Rollnick S. *Motivational Interviewing: Preparing people to change (addictive behavior)*. New York: Guilford Press; 2002.
513. Prochaska JO, DiClemente CC. Transtheoretical therapy: toward a more integrative model of change. *Psychotherapy: Theory, Research and Practice* 1982; **19**:276–288.

514. McLean R. *Recovered, Not Cured: A Journey Through Schizophrenia*. Allen & Unwin; 2005.
515. Saks E. *The Center Cannot Hold: My Journey Through Madness*. Hyperion; 2007.
516. Kemp R, Hayward P, Applewhite G et al. Compliance therapy in psychotic patients: randomised controlled trial. *BMJ* 1996; **312**:315–319.
517. Churchill R, Owen G, Singh S, Hotopf M. *International experiences of using community treatment orders*. London: Department of Health; 2007.
518. Kisely S, Campbell LA, Preston N. Compulsory community and involuntary outpatient treatment for people with severe mental disorders. *Cochrane Database of Systematic Reviews* 2005; **3**:CD004408.
519. Slade M, Amering M, Oades L. Recovery: an international perspective. *Epidemiologia e Psichiatria Sociale* 2008; **17**:128–137.
520. Deegan P, Rapp C, Holter M, Riefer M. A program to support shared decision making in an outpatient psychiatric medication clinic. *Psychiatric Services* 2008; **59**:603–605.
521. Deegan P. The importance of personal medicine. *Scandinavian Journal of Public Health* 2005; **33**:29–35.
522. Meyer T, Broocks A. Therapeutic impact of exercise on psychiatric diseases: guidelines for exercise testing and prescription. *Sports Medicine* 2000; **30**:269–279.
523. Lakhan SE, Vieira KF. Nutritional therapies for mental disorders. *Nutrition Journal* 2008; **7**:2.
524. Gregory RJ, Canning SS, Lee TW, Wise JC. Cognitive bibliotherapy for depression: a meta-analysis. *Professional Psychology: Research and Practice* 2004; **35**:275–280.
525. Deegan P. The lived experience of using psychiatric medication in the recovery process and a shared decision-making program to support it. *Psychiatric Rehabilitation Journal* 2007; **31**:62–69.
526. Icarus Project and Freedom Center. Harm Reduction Guide to Coming Off Psychiatric Drugs. <http://theicarusproject.net/HarmReductionGuideComingOffPsychDrugs> [2007, cited 2007 Nov. 15].
527. Darton K. *Making Sense of Coming Off Psychiatric Drugs*. London: Mind; 2005.
528. Peter Lehmann (ed). *Coming Off Psychiatric Drugs: Successful Withdrawal from Neuroleptics, Antidepressants, Lithium, Carbamazepine and Tranquilizers*. Shrewsbury: Peter Lehmann Publishing; 2004.
529. Breggin P, Cohen D. *Your Drug May Be Your Problem: How and Why to Stop Taking Psychiatric Medications*. Reading, MA: Perseus Books; 2007.
530. Watkins J. *Healing Schizophrenia: Using Medication Wisely*. Victoria: Michelle Anderson; 2007.
531. Libermann RP. Future directions for research studies and clinical work on recovery from schizophrenia: questions with some answers. *International Review of Psychiatry* 2002; **14**:337–342.
532. Friedman RA. Violence and mental illness – how strong is the link? *New England Journal of Medicine* 2006; **355**:2064–2066.
533. McEvoy SP, Stevenson MR, Woodward M. The contribution of passengers versus mobile phone use to motor vehicle crashes resulting in hospital attendance by the driver. *Accident Analysis & Prevention* 2007; **39**:1170–1176.
534. Coverdale J, Nairn R, Claasen D. Depictions of mental illness in print media: a prospective national sample. *Australian and New Zealand Journal of Psychiatry* 2001; **36**:697–700.
535. Philo G. *Media and Mental Distress*. London: Longman; 1996.
536. Torrey EF. A crisis ignored. *The New York Post* 2003, Oct 28.
537. Turner M, Beresford P. *User Controlled Research. Its meaning and potential*. London: INVOLVE; 2005.
538. Swanson J, Swartz M, Van Dorn R, Volavka J, Monahan J, Stroup TS et al. Comparison of antipsychotic medication effects on reducing violence in people with schizophrenia. *British Journal of Psychiatry* 2008; **193**:37–43.

539. Mind. *New Survey Reveals Un-therapeutic and 'Depressing' Conditions on Psychiatric Wards*. London: Mind; 2000.
540. Mental Health Foundation. *Knowing Our Own Minds. A Survey of How People in Emotional Distress Take Control of Their Lives*. London: Mental Health Foundation; 1997.
541. Onken SJ, Dumont JM, Ridgway P, Dornan DH, Ralph RO. *Mental Health Recovery: What Helps and What Hinders?* Washington DC: National Technical Assistance Center for State Mental Health Planning, National Association of State Mental Health Program Directors; 2002.
542. Swartz M, Swanson J, Hannon M. Does fear of coercion keep people away from mental health treatment? Evidence from a survey of persons with schizophrenia and mental health professionals. *Behavioral Science and the Law* 2003; **21**:459–472.
543. Birchwood M. Early intervention in psychotic relapse: cognitive approaches to detection and management. *Behaviour Change* 1995; **12**:2–9.
544. Birchwood M, Spencer E, McGovern D. Schizophrenia: early warning signs. *Advances in Psychiatric Treatment* 2000; **6**:93–101.
545. Slade M, McCrone P, Kuipers E, Leese M, Cahill S, Parabiaghi A et al. Use of standardised outcome measures in adult mental health services: randomised controlled trial. *British Journal of Psychiatry* 2006; **189**:330–336.
546. Zhu S-H. Number of quit smoking attempts key to success. *Scoop Health* 2007; 6 September.
547. Tracy B. *21 Success Secrets of Self-made Millionaires*. San Francisco, CA: Berrett-Koehler; 2000.
548. Henderson C, Swanson J, Szmukler G, Thornicroft G, Zinkler M. A typology of advance statements in mental health care. *Psychiatric Services* 2008; **59**:63–71.
549. Appelbaum P. Psychiatric advance directives and the treatment of committed patients. *Psychiatric Rehabilitation* 2004; **55**:751–763.
550. Swanson J, Swartz M, Ferron J, Elbogen EB, Van Dorn R. Psychiatric advance directives among public mental health consumers in five U.S. cities: prevalence, demand, and correlates. *Journal of the American Academy of Psychiatry and Law* 2006; **34**:43–57.
551. Srebnik DS, Russo J, Sage J, Peto T, Zick E. Interest in psychiatric advance directives among high users of crisis services and hospitalization. *Psychiatric Services* 2003; **54**:981–986.
552. Amering M, Stastny P, Hopper K. Psychiatric advance directives: qualitative study of informed deliberations by mental health service users. *British Journal of Psychiatry* 2005; **186**:247–252.
553. Swanson J, Swartz M, Ferron J, Elbogen EB, Wagner H, McCauley B et al. Facilitated psychiatric advance directives: a randomized trial of an intervention to foster advance treatment planning among persons with severe mental illness. *American Journal of Psychiatry* 2006; **163**:1943–1951.
554. Scheyett AM, Kim MM, Swanson JW, Swartz MS. Psychiatric advance directives: a tool for consumer empowerment and recovery. *Psychiatric Rehabilitation Journal* 2007; **31**:70–75.
555. Peto T, Srebnik DS, Zick E, Russo J. Support needed to create psychiatric advance directives. *Administration and Policy in Mental Health* 2004; **31**:409–419.
556. O'Connell M, Stein C. Psychiatric advance directives: perspectives of community stakeholders. *Administration and Policy in Mental Health* 2005; **32**:241–265.
557. Atkinson J, Garner H, Gilmour W. Models of advance directive in mental health care: stakeholder views. *Social Psychiatry and Psychiatric Epidemiology* 2004; **39**:673–680.
558. Elbogen EB, Swartz M, Van Dorn R, Swanson J, Kim M, Scheyett AM. Clinical decision-making and views about psychiatric advance directives. *Psychiatric Services* 2006; **57**:350–355.
559. Byng R, Jones R, Leese M, Hamilton B, McCrone P, Craig T. Exploratory cluster randomised controlled trial of shared care development for long-term mental illness. *British Journal of General Practice* 2004; **54**:259–266.
560. Lester H, Allan T, Wilson S, Jowett S, Roberts L. A cluster randomised controlled trial of patient-held medical records for people with schizophrenia receiving shared care. *British Journal of General Practice* 2003; **53**:197–203.

561. Jonikas J, Cook JA, Rosen C, Laris A, Kim JB. A program to reduce utilization of physical restraint in psychiatric inpatient facilities. *Psychiatric Services* 2004; **55**:818–820.
562. Gilburd H, Rose D, Slade M. Service users' experiences of psychiatric hospital admission: a grounded theory approach. *BMC Health Services Research* 2008; **8**:92.
563. Johnson S, Gilburd H, Lloyd-Evans B, Slade M. Acute in-patient psychiatry: residential alternatives to hospital admission. *Psychiatric Bulletin* 2007; **31**:262–264.
564. Meiser-Stedman C, Howard L, Cutting P. Evaluating the effectiveness of a women's crisis house: a prospective observational study. *Psychiatric Bulletin* 2006; **30**:324–326.
565. Boardman A, Hodgson R. Community in-patient units and halfway hospitals. *Advances in Psychiatric Treatment* 2000; **6**:120–127.
566. Marshall M, Crowther RE, Almaraz-Serrano A, Creed F, Sledge W, Kluiter H et al. Systematic reviews of the effectiveness of day care for people with severe mental disorders: 1. *Acute Day Hospitals Versus Admission. Health Technology Assessment* 2001; **5**(21).
567. Johnson S, Needle J, Bindman J, Thornicroft G. *Crisis Resolution and Home Treatment in Mental Health*. Cambridge: Cambridge University Press; 2008.
568. Hoult J. Community care of the acutely mentally ill. *British Journal of Psychiatry* 1986; **149**:137–144.
569. Burns T, Catty J, Watt H, Wright C, Knapp M, Henderson J. International differences in home treatment for mental health problems: results of a systematic review. *British Journal of Psychiatry* 2002; **181**:375–382.
570. Harrison J, Marshall S, Marshall P, Marshall J, Creed F. Day hospital vs. home treatment. A comparison of illness severity and costs. *Social Psychiatry and Psychiatric Epidemiology* 2003; **38**:541–546.
571. Tondora J, Davidson L. *Practice Guidelines for Recovery-Oriented Behavioral Health Care*. Connecticut: Connecticut Department of Mental Health and Addiction Services; 2006.
572. Rose D, Ford R, Lindley P, Gawith L. *In Our Experience: User-Focussed Monitoring of Mental Health Services*. London: Sainsbury Centre for Mental Health; 1998.
573. Priebe S, McCabe R, Bullenkamp J, Hansson L, Lauber C, Martinez-Leal R et al. Structured patient–clinician communication and 1-year outcome in community mental healthcare: cluster randomised controlled trial. *British Journal of Psychiatry* 2007; **191**:420–426.
574. Ellwood P. Outcomes management – a technology of patient experience. *New England Journal of Medicine* 1988; **318**:1549–1556.
575. Margison FR, Barkham M, Evans C, McGrath G, Clark JM, Audin K et al. Measurement and psychotherapy. Evidence-based practice and practice-based evidence. *British Journal of Psychiatry* 2000; **177**:123–130.
576. Davidson L, Tondora J, Lawless MS, O'Connell M, Rowe M. *A Practical Guide to Recovery-Oriented Practice Tools for Transforming Mental Health Care*. Oxford: Oxford University Press; 2009.
577. Russinova Z, Rogers ES, Ellison ML. *Recovery-Promoting Relationships Scale (Manual)*. Boston, MA: Center for Psychiatric Rehabilitation; 2006.
578. Slade M. Routine outcome assessment in mental health services. *Psychological Medicine* 2002; **32**:1339–1344.
579. National Institute for Mental Health in England. *Outcomes Measures Implementation Best Practice Guidance*. Leeds: NIMHE; 2005.
580. Kiresuk TJ, Smith A, Cardillo JE. *Goal Attainment Scaling: Applications, Theory and Measurement*. Hillsdale, NJ: Lawrence Erlbaum Associates; 1994.
581. Slade M, Hayward M. Recovery, psychosis and psychiatry: research is better than rhetoric. *Acta Psychiatrica Scandinavica* 2007; **116**:81–83.
582. Sen A. *Development as Freedom*. New York: Knopf; 1999.
583. Dickerson F. Disquieting aspects of the recovery paradigm. *Psychiatric Services* 2006; **57**:647.

584. Peterson D, Pere L, Sheehan N, Surgenor G. *Respect Costs Nothing: a survey of discrimination faced by people with experience of mental illness in Aotearoa New Zealand*. Auckland: Mental health Foundation of New Zealand; 2004.
585. Pinfold V, Thornicroft G, Huxley P, Farmer P. Active ingredients in anti-stigma programmes in mental health. *International Review of Psychiatry* 2005; **17**(2):123–131.
586. Diaz E, Fergusson A, Strauss J. Innovative care for the homeless mentally ill in Bogota, Colombia. In: Jenkins JH, Barrett RJ, eds. *Schizophrenia, Culture, and Subjectivity. The Edge of Experience*. Cambridge: Cambridge University Press; 2004.
587. Department of Health. *From segregation to inclusion: where are we now?* London: National Social Inclusion Programme; 2008.
588. Grills CN, Bass K, Brown DL, Akers A. Empowerment evaluation: building upon a tradition of activism in African-American community. In: Fetterman DM, Kaftarian SJ, Wandersman A, eds. *Empowerment Evaluation: Knowledge and tools for self-assessment and accountability*. Thousand Oaks, CA: Sage; 1996. 123–140.
589. Duncan C, Peterson D. *The Employment Experiences of People with Experience of Mental Illness: Literature Review*. Auckland: Mental Health Foundation of New Zealand; 2007.
590. Twamley EW, Jeste DV, Lehman AF. Vocational rehabilitation in schizophrenia and other psychotic disorders: a literature review and meta-analysis of randomized controlled trials. *Journal of Nervous and Mental Disease* 2003; **191**:515–523.
591. Russinova Z, Wewiorski N, Lyass A, Rogers ES, Massaro JM. Correlates of vocational recovery for persons with schizophrenia. *International Review of Psychiatry* 2002; **14**:303–311.
592. Russinova Z, Bloch P, Lyass A. Patterns of employment among individuals with mental illness in vocational recovery. *Psychosocial Nursing and Mental Health Services* 2007; **45**:48–54.
593. Nairn RG, Coverdale J. People never see us living well: an appraisal of the personal stories about mental illness in a prospective print media sample. *Australian and New Zealand Journal of Psychiatry* 2005; **39**:281–287.
594. Wright A, Harris MG, Wiggers JH, Jorm AF, Cotton SM, Harrigan SM et al. Recognition of depression and psychosis by young Australians and their beliefs about treatment. *Medical Journal of Australia* 2005; **183**:18–23.
595. Lester H, Gask L. Delivering medical care for patients with serious mental illness or promoting a collaborative model of recovery. *British Journal of Psychiatry* 2006; **188**:401–402.
596. Wang PS, Demler O, Kessler RC. Adequacy of treatment for serious mental illness in the United States. *American Journal of Public Health* 2002;**(92)**:98.
597. Fisher DB. We've been misled by the drug industry. *Washington Post* 2001, Aug. 19.
598. Watson AC, Corrigan PW. Challenging public stigma: a targeted approach. In: Corrigan PW, ed. *On the Stigma of Mental Illness. Practical Strategies for Research and Social Change*. Washington DC: American Psychological Association; 2005. 281–295.
599. Pettigrew TF, Tropp LR. Does intergroup contact reduce prejudice: recent meta-analytic findings. In: Oskamp S, ed. *Reducing Prejudice and Discrimination*. Kahwah NJ: Erlbaum; 2000. 93–114.
600. Verdoux H, van Os J. Psychotic symptoms in non-clinical populations and the continuum of psychosis. *Schizophrenia Research* 2002; **54**:59–65.
601. Burdekin B. *Report of the national inquiry into the human rights of people with a mental illness*. Canberra: Australian Government Publishing Service; 1993.
602. Mason KHC. *Inquiry under s47 of the Health and Disabilities Services Act 1993 in Respect of Certain Mental Health Services: Report of the Ministerial Inquiry*. Wellington: Ministry of Health; 1996.
603. Davidson L, O'Connell M, Tondora J, Styron T, Kangas K. The top ten concerns about recovery encountered in mental health system transformation. *Psychiatric Services* 2006; **57**:640–645.
604. Shepherd G, Boardman J, Slade M. *Making recovery a reality. Briefing Paper*. London: Sainsbury Centre for Mental Health; 2008.

605. Rissmiller DJ, Rissmiller JH. Evolution of the antipsychiatry movement into mental health consumerism. *Psychiatric Services* 2006; **57**:863–866.
606. Chamberlin J. The ex-patients movement: where we've been and where we're going. *Journal of Mind and Behavior* 1990; **11**:323–336.
607. Oyeboode F. Invited Commentary on: The rediscovery of recovery. *Advances in Psychiatric Treatment* 2004; **10**:48–49.
608. Peyser H. What is recovery? A commentary. *Psychiatric Services* 2001; **52**:486–487.
609. Kelly BD, Feeney L. Psychiatry: no longer in dissent. *Psychiatric Bulletin* 2006; **30**:344–345.
610. Jackson C. Service users say they are sick of being used by the NHS. *Mental Health Today* 2003; February:8–9.
611. Petrova M, Dale J, Fulford KWM. Values-based practice in primary care: easing the tension between individual values, ethical principles and best evidence. *British Journal of General Practice* 2006; **56**:703–709.
612. Tennyson AL. *In Memoriam*. 1850.
613. Anthony W, Huckshorn KA. *Principled Leadership in Mental Health Systems and Programs*. Boston: Center for Psychiatric Rehabilitation; 2008.
614. Scottish Recovery Network. *Conference Summary Report: Celebrating and Developing Peer Support in Scotland*. Glasgow: 2005.
615. Kotter JP. *Leading Change*. Boston: Harvard Business School Press; 1996.
616. Rummler G. *Serious performance consulting*. Tampa, FL: Annual conference of the International Society for Performance Improvement; 2004.
617. Farkas M, Ashcraft L, Anthony W. The 3Cs for recovery services. *Behavioral Healthcare* 2008; February:24–26.
618. Sowers WE, Thompson KS. Keystones for collaboration and leadership; issues and recommendations for the transformation of community psychiatry. *American Association of Community Psychiatrists*; 2007.
619. Tondora J, Pocklington S, Osher D, Davidson L. *Implementation of person-centered care and planning: From policy to practice to evaluation*. Washington DC: Substance Abuse and Mental Health Services Administration; 2005.
620. Oades L, Lambert WG, Deane F, Crowe T. *Collaborative Recovery Training Program: Workbook*. Illawarra, NSW: Illawarra Institute for Mental Health: University of Wollongong; 2003.
621. Clear M. Collaborative Recovery Model. *newparadigm: The Australian Journal on Psychosocial Rehabilitation* 2007; June:32–64.
622. O'Hagan M. *Recovery Competencies for New Zealand Mental Health Workers*. Wellington: Mental Health Commission; 2001.
623. Hope R. *The Ten Essential Shared Capabilities – A Framework for the whole of the Mental Health Workforce*. London: Department of Health; 2004.
624. Perkins R. *Making it! An introduction to ideas about recovery for people with mental health problems*. London: South West London and St George's Mental Health NHS Trust; 2007.
625. Green J. *The Recovery Book. Practical help for your journey through mental and emotional distress*. Norwich: Norwich Mind; 2005.
626. Craddock N, Antebi D, Attenburrow M-J, Bailey A et al. Wake-up call for British psychiatry. *British Journal of Psychiatry* 2008; **193**:6–9.
627. Kuhn T. *The Structure of Scientific Revolutions*. Chicago: Chicago University Press; 1962.
628. McKnight J. *The Careless Society: Community and Its Counterfeits*. New York: Basic Books; 1995.
629. Freire P (Trans. Ramos M). *Pedagogy of the Oppressed*. Harmondsworth: Penguin; 1996.
630. Ashcraft L, Anthony W. A story of transformation: an agency fully embraces recovery. *Behavioural Healthcare Tomorrow* 2005; **14**:12–22.
631. Hutchinson DS, Anthony W, Ashcraft L, Johnson E, Dunn EC, Lyass A et al. The personal and vocational impact of training and employing people with psychiatric disabilities as providers. *Psychiatric Rehabilitation Journal* 2006; **29**:205–213.

632. Copeland M, Mead S. *WRAP and Peer Support: A guide to individual, group and program development*. Dummerston, VT: Peach Press; 2003.
633. Dinniss S, Roberts G, Hubbard C, Hounsell J, Webb R. User-led assessment of a recovery service using DREEM. *Psychiatric Bulletin* 2007; **31**:124–127.
634. Amering M, Hofer H, Rath I. The “First Vienna Trialogue” – experiences with a new form of communication between users, relatives and mental health professionals. In: Lefley HP, Johnson DL, eds. *Family Interventions in Mental Illness: International perspectives*. Westport CT: Praeger; 2002.
635. Bock T, Priebe S. Psychosis seminars: an unconventional approach. *Psychiatric Services* 2005; **56**:1441–1443.

Index

- acceptance, developing 167
- achievement, high 32–3
- achieving life, an 125–6
- action planning 160, 229
- adherence *see* compliance
- adult education services 206
- advance directives 60, 185
- advertisements 64, 210
- Age of Reason
 - see* Enlightenment
- agency
 - social 197
 - supporting development of 166–7
- Andresen, Retta 38, 78, 79, 80
- Anthony, Bill 38, 136, 213, 221
- antidepressants
 - effectiveness 65, 66
 - increase in use 63
- antipsychiatry movement 211
- antipsychotics
 - drug company-funded trials 64
 - effectiveness 65
 - historical perspective 71–2
 - long-term prophylaxis 67
 - side-effects 72
- Apollonian–Dionysian views
 - of the world 49–50, 53
- apologies, public 72–3
- appreciative listening cycle 151–3
- assertiveness 168
- assessment 144–59
 - aims 144
 - amplifying strengths 149–54
 - creating stigma 21–4
 - developing and validating personal meaning 144–9
 - developing hope 157–8
 - fostering personal responsibility 154–5
 - four dimensions 149–51
 - mental health 151, 152
 - messages supporting recovery 158–9
 - negative bias 22–4, 149–51
 - organisational transformation 228
 - supporting a positive identity 155–6
 - see also* diagnosis
- asylums 69–70
- attributional bias 172–3
- Australia, mental health policy 75
- authentic happiness, Seligman's theory 125–6, 134
- autonomy, respect for 61
- avoidance behaviour 167
- awareness, raising 221
- belief markers 192
- belonging, sense of 104
- beneficence 59, 61
- Bentham, Jeremy 49
- best interests 73, 176
 - benefit to society over-riding 58
 - justifying compulsion 58–60
 - limitations of acting in 212
 - partnership relationships 117–18
- Bicêtre, Paris 70
- biological/biogenetic
 - attributions, mental illness 208–9
- biological substrate, mental illness 16–17
- biomedical model 9–11, 15
- biopsychosocial model 11–26
 - double bind within 25
 - emphasis on biology 11–14
 - pragmatism versus consistency 26
 - problems 15–26
- Bleuler, Eugen 47
- Blueprint funding 227–8
- boundaries 121
- Bracken, Pat 9–10
- Burdekin Inquiry, Australia 209
- Campaign for the Abolition of the Schizophrenia Label 19
- cannabis 12, 99
- capacity, mental
 - legislation 60
 - multidimensional and continuous construct 186, 212
- care plans, detached relationships 115
- Care Service Improvement Partnership 40
- carers, involvement of 100, 101
- catalysis 3
- causation, concepts of 15–19
- celebration rituals 171
- Center for Psychiatric Rehabilitation (CPS), Boston University 136, 138, 202–3, 225–6
- Chadwick, Peter 23, 24, 34, 158–9
- change
 - resistance to 234
 - trans-theoretical model of 170
 - see also* organisational transformation
- Charcot, Jean-Martin, case of hysteria 47, 48
- childhood trauma 12

- choice
 - constraints on 173
 - genuine 173
 - informed 59
 - medication and 172–3
- chronic disease models 209
- Clare, Anthony 71–2, 214
- clients 6
 - see also* consumers; peers; person with mental illness; service users
- Clinical Antipsychotic Trials of Intervention Effectiveness (CATIE) Study 66
- clinical guidelines 50, 66
- clinical judgement 50, 61
- clinical models 8–29, 33
 - partnership relationships and 117
- clinical practice, need for change 4
- clinical psychology 27–8
- clinical recovery 35–7
 - definitions 35–6
 - hope and 41–2
 - incompatibility with personal recovery 40–3
 - meaning and 42–3
 - rates 36–7
 - symptoms and 43
- clinical trials, drug company-funded 64–5
- clinician–consumer relationships
 - see* professional–consumer relationships
- clinicians *see* professionals
- close relationships 89, 99–102
- clozapine 64
- coaching approach 123
- Coalition of Psychiatrists in Recovery 221
- coalitions, developing new 222
- code-sharing 215
- cognitive appraisal model 148–9
- cognitive-behavioural therapy (CBT) 27–8, 133
- cognitive model 26–9
- Collaborative Recovery Model (CRM) 131–2, 223–4
- community-based activities/events 168, 205
- community narratives 104
- community settings, using group skills in 206
- Complete State Model of Mental Health 126–9
- complex health and social needs, people with 213
- compliance (adherence) 67, 172–3
- compulsion
 - balancing ethical imperatives 60–2
 - benefit to society 58
 - community-based 173
 - community involvement 190
 - during crises 182–4
 - ethical justification 58–60
 - misuse in past 60
 - patient's best interests 58–60
 - police involvement 190
- confidentiality 106, 111–12
- connection 104
- constructivism 54–6
- constructivist approach, mental health services 56
- consumer activism
 - improving social inclusion 206–8
 - supporting 233–4
- consumer employees *see* peer support specialists
- consumer-operated service programmes *see* peer-run programmes
- consumers 6
 - amplifying voice in society 206
 - concerns about recovery approach 217–20
 - empowering 233–4
- professional relationships
 - see* professional–consumer relationships
- training in recovery 217
- working with 57–8
- see also* peers; person with mental illness; service users
- context 22–3
- contract research organisations 64
- conviction 2
- COPE scale 168, 169
- coping 148–9, 150, 168
- Corrigan, Patrick 40–1
- Cost Utility of the Latest Antipsychotic Drugs in Schizophrenia Studies (CUTLASS) 66
- crises 182
 - alternative service models 190
 - compulsion during 182–4
 - contextualisation 156, 186
 - key clinical strategies 213
 - language 182
 - maintaining hope during 186–7
 - minimising loss of personal responsibility 184–6
 - preventing unnecessary 184
 - supporting identity in and through 188
- crystallisation 2
- Csikszentmihalyi, Mihaly 125
- cultural competence 53, 145–6
- cultural context
 - intimate relationships 100
 - partnership relationships 116
- Davidson, Larry 77, 123–4
- decision-making, supporting 174–5
- Deegan, Patricia 41, 174–5, 176
- deficits, focus on 22–4, 150–1
- deindividuation 21–2
- dementia praecox 47
- DESC script 168

- detached relationships 114
 - power 115
 - role 123
 - versus partnership relationships 115–19
- Devon and Torbay, England 231–3
- diagnosis
 - causation and 16, 18–19
 - deindividuation 21–2
 - effects on recovery 21
 - as means of access to services/benefits 218
 - negative bias 22–4, 149–51
 - neglect of environment 22
 - primary purpose 18
 - protective role 214
 - receiving an initial 146
 - right to know 215
 - stigma created by 21–4
 - tentativeness towards 18, 34, 146
 - see also* assessment
- Diagnostic and Statistical Manual (DSM)
 - caveats 21
 - diagnostic categories 20
 - neglect of environment 22
 - primary purpose 18
 - version 5 (DSM-V) 18–19
- diagnostic categories 19–21
- dichotomy, normality–mental illness 31–2
- Dionysian view of the world 49–50
- direct to consumer advertising (DTCA) 64
- disability model 29–31, 33
- disabled people, severely 214
- discourse markers 193–4
- discrimination 197
 - strategies for reducing 208–9
 - see also* stigma
- disorder, role of 54
- diversity models 31–4
 - implications 34
- domains of personal recovery 77–8
- dopamine D2 receptors 71
- drug trials, drug company-funded 64–5
- dualisms 10, 53
- education 202–3
 - adult services 206
 - for well-being 202–3
- effectiveness
 - actual 65–6
 - empirically supported view 66–8
 - null hypothesis issue 139
 - rationale 63–8
- electronic resources 237–8
- empiricism 45
- employers, educating 205–6
- employment (work) 30–1, 199–202
 - consumer activism supporting 207
 - IPS approaches 200–1
 - MHA Village approach 203–5
 - timing of return 213
- empowerment
 - organisational change and 233–4
 - rationale 72–3
 - supporting development 146, 167–70
 - see also* power
- engaged life, an 125–6
- engagement 116
- England and Wales
 - essential shared capabilities 225, 226
 - mental health policy 76
 - peer-run programmes 111
 - peer support specialists 105
- engulfing role 23–4
- Enlightenment 20, 45, 69
- environment
 - neglect of 22
 - recovery-focussed services 166
- epistemology 45–56
 - constructivism 54–6
 - personal recovery and 53–4
 - tensions 51–3
- Erikson, Erik 87
- Essential Shared Capabilities 225, 226
- ethics 57–62
 - balancing conflicting values 60–2
 - compulsion 58–60
 - principles of biomedical 61
 - risk management 178
 - working with consumers 57–8
- eugenics movement 70
- evidence-based health care (EBHC) 55
- evidence-based medicine 46
 - nature of evidence 50
 - place of 53
 - problems with 48–50
- evidence-based practice (EBP), contribution to recovery 139
- experiment 45
- expertise
 - clinical 122–3
 - by experience 117–18
- explanation 9, 15–16
- failure, worries about 220
- family members, involvement of 100, 101
- family peer support workers 101
- feared self 87–8
- feedback, performance 138
- Fidelity Assessment Common Ingredients Tool (FACIT) scale 110
- floundering 126–9
- flow 130–2
- Food and Drug Administration (FDA) 64, 65–6
- formulation, person-specific 28
- Foucault, Michel 55
- framing, mental illness 85–6
- freedom, substantial 197
- Fungrata Program, Bogota 199

- gardening, Rethink project 112–13
- general practitioners (GPs), antidepressant prescribing 63
- generative theory of causation 16
- genetic factors, schizophrenia 12
- Georgia Certified Peer Specialist Project 221
- gifts, from clinicians 121
- Global Alliance of Mental Illness Advocacy (GAMIAN Europe) 63–4
- goal attainment scaling 195–6
- goals
 - assessing progress towards 195–6
 - identifying 161, 163–4
 - need for new 3
 - outcome evaluation 231
 - recovery 160–1, 229
 - setting person-centred 155
 - setting reasonable 130–2
 - treatment 160–1
 - two types 160–1
 - working with consumer-defined 57
- Golden Ducky award 171
- good life, different types 125–6
- governments, improving social inclusion 208–9
- Greek philosophy 45
- group skills, use in community settings 206
- guidelines, clinical 50, 66
- healing 81, 94–5
- health, definition 126
- Hearing Voices Network 103
- HEART acronym 78
- higher being, relationships with 88–9, 94–8
- Hippocratic oath, modern version 61
- history of treatment 69–72
- home treatment, crises 190
- homeostasis, disturbed 15–19
- honesty 118
- hope 129–30
 - clinical recovery and 41–2
 - as component of recovery 78
 - developing a positive identity and 84, 85
 - interventions focussed on 129–30
 - maintenance during crises 186–7
 - peer support for generating 103
 - professional relationships promoting 124
 - professionals' task of supporting 92–3
 - spiritual development generating 98
 - strategies for promoting 157
 - using assessment to develop 157–8
- hope theory, Snyder's 129
- hoped-for (ideal) self 87–8
- hospitalisation 182–3
- housing 192
- hysteria, Charcot's case 47, 48
- ideal (hoped-for) self 87–8
- identity 55, 81–3
 - commitment 87–8
 - as component of recovery 78, 85–6
 - during crises 188
 - definition 82
 - developing a positive 83–5
 - dimensions and types 83
 - as person with mental illness 82–3
 - personal 81
 - philosophical definition 81–2
 - professionals' task of supporting 93
 - redefinition and growth 155, 156
 - relationships and 84, 87–9
 - social 81
 - supporting a positive 155–6
- idiographic knowledge 45–6, 48
- downgrading of importance 50–1
- epistemological tension 51–3
- personal recovery and 53–4
- illness, madness as 69–70
- in-patient psychodrama group 120–1
- in-patient service, recovery-focussed 183–4
- Individual Placement and Support (IPS) 200–1
- inferential statistics 48
- information
 - access to 60
 - provided by drug companies 64
- insight 42–3, 51–2
- institution, virtual 1–2, 198
- institutionalisation 198
- insulin coma therapy 70–1
- Intentional Peer Support approach 105
- intimate relationships 100–2
- Italy 226
- Jaspers, Karl 9, 15–16
- Johnstone, Lucy 10, 11–12, 24
- journals, medical 65
- judgement, clinical 50, 61
- justice 61
- Kelly, George 27, 87
- Key We Way 188–9
- Keyes, Corey 126, 127–8
- knowledge
 - hierarchy 46
 - idiographic *see* **idiographic knowledge**
 - nature of 45–6
 - need for new 3
 - nomothetic *see* **nomothetic knowledge**
 - self- 52
- Kraepelin, Emil 47
- Lake Alice Hospital, New Zealand 73

- language 169, 182
 - criticism of recovery 211–12
 - re-appropriation 31
 - recovery-focussed 193–4
- languishing 126–9
- Lazarus, Richard 148–9
- leadership 221–3
- League of Friends 143
- learning organisation 191, 192
- LEAST approach 203
- lifestyle choices 100
- Light House 113
- Like Minds, Like Mine*
 - campaign 210
- listening 116
- lived experiences 4
- Living Room 166, 187
- lobotomy, prefrontal 71
- Mad Chicks 31
- Mad Pride 31, 32
- madness 31
- markets, creating 63–4
- Mason Report (1996) 209, 210, 226–8
- meaning
 - clinical recovery and 42–3
 - as component of recovery 78
 - conceptual framework 144, 145
 - consumers' choice 219
 - direct 78, 90, 146, 156
 - indirect 78, 90, 156
 - partnership relationships and 117
 - professionals' task of supporting 93
 - staff skill of supporting 229
 - using assessment to develop and validate 144–9
- meaningful life, a 125–6
- mechanisation of the world-picture 45
- media, mass 206
- medical model 8–9
- medication 63–8, 172–5
 - choice and 172–3
 - coming off 175
 - commercially funded drug trials 64–5
 - compliance (adherence) *see* [compliance](#)
 - creating markets 63–4
 - effectiveness 65–6
 - empirically supported view 66–8
 - as 'exchangeable protection against relapse' 175
 - increase in use 63
 - recovery-focussed approach 173–5
 - supporting decision-making 174–5
- meditation 133–4
- Mental Capacity Act 2005 60, 185
- mental health 126–9
 - complete state model 126–9
 - dimensions and domains 127, 128
 - distinction from mental illness 126
 - prevalence 127, 129
- Mental Health America Village *see* [MHA Village](#)
- mental health assessment 151, 152
- Mental Health at Work (mhatwork®) 207
- mental health professionals *see* [professionals](#)
- mental health services
 - belief markers 192
 - constructivist approach 56
 - crises 183–4, 190
 - employment within 201–2
 - organisational transformation 221–36
 - personal recovery and 43–4
 - promoting social inclusion 198–9
 - recovery as cover for cuts in 217–18
 - recovery-focussed *see* [recovery-focussed services](#)
- risk-sharing principle 178
- stigmatising attitudes within 209
- mental illness 8–19
 - biological/biogenetic attributions 208–9
 - choosing between models 34
 - chronic disease models 209
 - clinical models 8–29, 33
 - disability model 29–31, 33
 - distinction from mental health 126
 - diversity models 31–4
 - person with *see* [person with mental illness](#)
 - prevalence 127, 129
 - science of 46–8
 - as subjective experience 8, 46
 - terminology 5–6, 31
- meta-cognitive awareness 133
- META Services *see* [Recovery Innovations](#)
- MHA Village, Los Angeles
 - approach to employment 203–5
 - community-based events 205
 - Golden Ducky award 171
 - outcome indicators 194–5
 - professional relationships 122
 - recovery values 137
- mindfulness-based cognitive therapy (MBCT) 133–4
- moral treatment 70
- Morena, Jacob 120
- motivation, supporting development 170–1
- motivational interviewing 170–1
- multidisciplinary teams *see* [teams](#)
- mutual self-help groups 103–4
 - drug company funding 63–4
- mutuality 118
- narrative-based practice 139–40
- narrative psychology 134
- narratives, community 104
- National Alliance for the Mentally Ill 63–4

- National Institute of Mental Health for England (NIMHE) 79, 80, 84
- negative bias, diagnosis 22–4, 149–51
- negative expectations, mental illness 32–4
- neo-Kraepelinian movement 14
- neuroleptics *see* antipsychotics
- neurotransmitters 71–2
- New Zealand
- anti-stigma campaign 209, 210
 - consumer training in recovery 217
 - implementing pro-recovery policy 226–8
 - Lake Alice Hospital 73
 - mental health policy 75
 - non-governmental organisations 226
 - peer-run programmes 111–12, 113
 - RECOVER framework 91
 - recovery competencies 225
 - recovery-focussed in-patient service 183–4
 - statement on discrimination 197
 - Waitangi Treaty 116
- nomothetic knowledge 45–6, 48–9
- dominance of 50–1
 - epistemological tension 51–3
 - personal recovery and 53–4
- non-compliance *see* compliance
- non-governmental organisations 226
- non-maleficence 61
- null hypothesis issue 139
- number needed to treat (NNT) 48
- objectivism 47–8, 49
- olanzapine 64
- opportunity role structures 104
- oppression 73
- optimal distinctiveness theory 21
- optimism
- distinction from hope 129
 - training for 128–9
- organisational transformation 221–36
- amplifying power of consumers 233–4
 - articulating and using values 223
 - evaluating success 231
 - pro-recovery orientation of workers 224–6
 - pro-recovery skills in work-force 228–9
 - stages 221
 - using leadership 221–3
 - visible role models 230
- ORYGEN Youth Health service 101, 109–10, 200
- ‘other’, madness as 70–1
- outcome evaluation 194–6, 231
- Ozols, Ingrid 207
- paradigm shift 234–5
- partnership relationships 114, 123
- markers 118
 - peer support specialists 108–9
 - power sharing 115
 - principles 117–18
 - versus detached relationships 115–19
- paternalism 59
- Pathways to recovery (work-book) 162
- patient-held records 185
- patients 6
- see also* consumers; peers; service users
- Pawson, Ray 16
- Peace Ranch 97–8
- Pearson, Arana 34
- peer relationships 89, 103–13
- peer-run programmes 110–13
- case studies 111–12, 112–13
 - crisis services 166, 186, 187, 188–9
- peer support specialists 104–10
- benefits 104–5
 - case studies 107–8, 109–10
 - challenges 106–7
 - developing roles 230–1
 - ethical dilemmas 108
 - infrastructure development 107–8
 - role 108–9
 - training and skills 105
- peers 6, 193
- see also* consumers; person with mental illness; service users
- Perkins, Rachel
- elements of personal recovery 39, 217
 - on evaluating success 194
 - on models of mental illness 11, 26, 29, 33, 34
- person-centred planning 163–4
- person with mental illness
- deciding own best interests 60, 117–18
 - identity as 82–3
 - terminology 5–6
 - wish to retain status as 220
 - see also* consumers; peers; service users
- personal construct theory 27, 87
- personal growth 54–5
- personal medicine 174–5
- personal recovery 35, 37–40
- complete state model of mental health and 126
 - definitions 1, 38
 - descriptions 39
 - difficulty of operationalising 40
 - domains 77–8
 - epistemology and 53–4
 - incompatibility with clinical recovery 40–3
 - mental health services and 43–4
 - stages 79–81
- Personal Recovery Framework 4, 77–93
- concept of identity and 81–3

- Personal Recovery Framework (cont.)
 consistency with other frameworks 91–2
 empirical foundations 77–81
 four tasks of recovery 83–7
 identity and relationships 87–9
 outcome evaluation based on 194
 outline 90–2
 support role of professionals 92–3
- personal responsibility 59
 approach to supporting 169–70
 capacity to take 212
 as component of recovery 78
 during crises 184–6
 difficulty of taking 220
 professionals' task of supporting 93
 through self-management 86, 166
 using assessment to foster 154–5
- personal stories 104
- personhood, transcendent principle 136, 213
- pharmaceutical companies
 creating markets 63–4
 drug effectiveness and 66
 drug trials funded by 64–5
- pharmacogenomics 48
- pharmacotherapy
 see *medication*
- phenomenological approach, Jasperian 9, 15–16
- physical treatments 70–1
- Pillars of Recovery Service Audit Tool (PoRSAT) 191
- Pinel, Philippe 70
- Plan2Change 108
- planning
 action 160, 229
 organisational transformation 222–3
 person-centred 163–4
- pleasant life, a 125–6
- police, involvement of 190
- policy, mental health 76
 Australia 75
 England and Wales 76
 New Zealand 75
 Scotland 75–6
 USA 74–5
- political issues, risk-taking 177
- Porter, Roy 69
- positive life events 128–9
- positive psychology 4, 125
 definition 125
 illustrative strands 126–32
- positive psychotherapy (PPT) 134
- possible selves 87–8
- postpsychiatry 17
- poverty 24
- power
 relationships 51–2, 114–15, 115–16
 risk management and 178
 sharing 115, 118
 shift in 235
 see also *empowerment*
- Practice Guidelines for Recovery-Oriented Behavioral Health Care* 191
- pragmatism, versus consistency 26
- pro-recovery orientation of workers 224–6
- pro-recovery skills, developing specific 228–9
- problem focus cycle 151, 153
- professional–consumer relationships 114–24
 case study 120–1
 detached versus partnership relationships 115–19
 evaluating quality 191–2
 pro-recovery professional roles 122–4
 real relationships 119–21
 reconstructing professionalism 121–2
 types 114–15
- professionalism
 detached and engaged 121–2
- reconstructing 121–2
- professionals 6
 acting in best interests 58–60, 73
 admitting ignorance 61–2, 118
 awareness of oppression 73
 concerns about recovery approach 211–16
 difficulties with spirituality 94–5
 epistemological tension 51–3
 implications of recovery for 215–16
 'nothing new' attitude 211
 promoting social inclusion 198–206
 recovery support tasks 92–3
 recruitment 225–6
 relationships with 89, 114–24
 resistance to change 234
 stigmatising attitudes 209
 supporting self-awareness 148
 see also *workers, mental health*
- prosumers see *peer support specialists*
- protective factors 22, 23, 25–6
- proxy decision-makers 60, 185
- psychodrama group, in-patient 120–1
- psychological mindedness 48
- psychopathology 9–10, 27, 31
- psychosis, understanding meaning of 147
- psychosocial development, Erikson's theory 87
- public attitudes 209
- publication bias 64–5
- quality standards 191–2
- Ralph, Ruth 39, 40–1, 77
- randomised controlled trials (RCTs) 46, 50
- real relationships 114, 115, 119–21, 123
- Reason, Age of
 see *Enlightenment*

- RECOVER framework 91
- recovery 35–44, 193
- appropriation by
 - professionals 218–19
 - central values 213
 - clinical *see* [clinical recovery](#)
 - competencies 224–5
 - criticism of concept 211–12
 - definitions 40–1, 74
 - electronic resources 237–8
 - four tasks 83–7
 - goals 160–1, 229
 - as medical term 217
 - multiple routes/models 217
 - neutralisation by
 - professionals 218
 - personal *see* [personal recovery](#)
 - rates 36–7
 - spontaneous 40, 41
 - two meanings 35
- Recovery Advisory Group
Recovery Model 80
- recovery capital 109
- recovery coach 108
- Recovery Devon 231–3
- recovery-focussed services
39, 135–43
- belief markers 192
 - clinician's concerns 211–16
 - compared to traditional
142, 143
 - consumers' concerns
217–20
 - discourse markers 193–4
 - environment 166
 - evaluating success 194–6
 - evidence-based practice 139
 - future 234–6
 - narrative-based practice
139–40
 - organisational
transformation 221–36
 - quality standards 191–2
 - recognition 191–6
 - rehabilitation 141–3
 - values 135–9
 - values-based practice 140–1
- Recovery Innovations
(formerly META
Services) 187, 230–1
- Recovery-Promoting
Relationship Scale 191–2
- recruitment, workers 225–6
- reductionism 46, 49
- reflective practice 123, 144–5
- rehabilitation services 141–3
- relapse
 - language 182
 - see also* [crises](#)
- relationships 55
- close 89, 99–102
 - during crises 188
 - detached *see* [detached relationships](#)
 - with a higher being 88–9,
94–8
 - identity and 84, 87–9
 - intimate 100–2
 - with other service users 89,
103–13
 - partnership *see* [partnership relationships](#)
 - real *see* [real relationships](#)
 - with specific professionals
89, 114–24
 - types 88–90
- religion
 - clinicians' difficulties with
94–5
 - separation from spirituality 95
- religiose delusions 94
- Repper, Julie
 - elements of personal
recovery 39, 217
 - on evaluating success 194
 - on models of mental illness
11, 33, 34
- reproducibility 48
- research
 - diagnostic labels 22
 - drug company-funded 64–5
 - into risk 177
 - user-focussed 52
 - see also* [evidence-based medicine](#)
- resilience 193
- promoting 175
 - protective factors 22,
23, 25–6
- risk-taking and 177
- resources
 - limited 215
 - redistribution 203, 217–18,
227–8
- responsibility
 - medical/clinical 176
 - organisational 178
 - personal *see* [personal responsibility](#)
 - societal 58
- Rethink garden project 112–13
- Retreat, York 70
- risk (and risk-taking) 176–81
- avoidance 176
 - harmful 176
 - important issues 177–8
 - impossibility of eliminating
177–8
 - justifying compulsion 58–9
 - positive 177
 - recovery-supporting
approach 178–81
 - strategies for managing 213
 - types 176–8
 - see also* [crises](#)
- Roberts, Glenn 147, 176, 183
- role expectations, setting 166
- role models 104, 230
- Royal College of Psychiatrists 40
- Rusinova, Zlatka 129, 157
- sacred 95
- safety
 - peer support specialists 106
 - see also* [crises](#); [risk](#)
- St Vincent's Hospital, Timaru,
New Zealand 228–9
- saliency 22–3
- Salpêtrière, Paris 48, 70
- satisfaction with care 116
- schizophrenia
 - causes/risk factors 12, 23
 - clinical recovery 35–7
 - diagnosis 19, 20
 - Kraepelin's description 47
 - natural history 37
 - negative bias 22–4

- schizophrenia (cont.)
 as neurotransmitter
 disturbance 71–2
 telling the diagnosis 215
 terminology 5–6
- Schizophrenics Anonymous
 103–4
- science
 commercially funded drug
 trials 64–5
 of mental illness,
 development 46–8
- scientism 51
- Scotland 75–6, 107–8
- self-advocacy 168
- self-determination
 during crises 186
 right to 59
- self-help groups, mutual
see mutual self-help
 groups
- self-knowledge 52
- self-management 86, 165–71
 agency beliefs and 166–7
 definition 165–6
 empowerment and 167–70
 motivation and 170–1
 offering of treatment and 165
 preventing crises 184
 risk management and 178
 supporting 165–6
- Seligman, Martin 134, 125–6
- selves, possible 87–8
- Sen, Amartya 197
- separatism 34
- service users 6, 193
 primacy of idiographic
 knowledge 52
 relationships with 89, 103–13
 research led by 52
 self-help groups *see* mutual
 self-help groups
 spectrum 1–2
see also consumers; peers;
 person with mental
 illness
- services *see* mental health
 services
- severely disabled people 214
- sexuality 101
- shared care agreements 185
- Sharing Your Recovery Story*
 training 105–6
- SNAP Gippsland Inc. 223–4
- Snyder, C. Rick 129
- social agency 197
- Social Care Institute for
 Excellence 40
- social consequences 30–1
- social disability model
see disability model
- social inclusion 197–210
 consumer's role 206–8
 government role 208–9
 professionals' role 198–206
 work/employment aspects
 30–1, 199–202, 200–1
- social roles 55
 developing valued 87
 evaluating outcomes 231
 outcome evaluation 194–5
- social support 104
- society
 amplifying consumer's voice
 206
 benefits of compulsion to 58
 stigmatising attitudes within
 209
- sociological research 51–2
- Soteria Project 62, 68
- Spaniol, Leroy 77, 79
- spirit breaking 41
- spirituality 88–9, 95–8
 clinicians' difficulties with
 94–5
 elements of 95, 96
 fostering development 95–8
 healing and 94–5
 separation from religion 95
 supported 98
 supporting self-management
 168–9
- staff, mental health
see workers, mental
 health
- stages of personal recovery
 79–81
- stigma
 created by assessment 21–4
 definition 30
 national campaign against
 209, 210
 social disability model 30–1
 strategies for reducing
 208–9
- strengths
 model 179–80, 228–9
 using assessment to amplify
 149–54
- stress, work-related 200
- subjective experience
 mental illness as 8, 46
 model 17
- subjectivism 46–8
- successionist theory of
 causation 16
- suffering, human 219
- supervision, clinical 123
- surgical treatment 71
- survival anxiety 221, 222
- symptoms, clinical recovery
 and 43
- tasks of recovery 83–7
- TEAM acronym 118
- teams 6
 consistency within 118
 recovery champion role 168
- technical rationality 51
- telephone helpline, peer
 support 111–12
- tentativeness, towards diagnosis
 18, 34, 146
- terminology 5–6
see also language
- Thomas, Phil 9–10
- thriving 129
- Tilley, Nick 16
- time-lines 156
- Tiriti o Waitangi (Waitangi
 Treaty) 116

- training, work-force 226
- transactional model 148–9
- transcendent principle of personhood 136, 213
- trans-theoretical model of change 170
- treatment
 - access to information about 60
 - clinician's role 212–13
 - compulsory *see* [compulsion](#)
 - goals 160–1
 - history 69–72
 - inability to cure 24–6
 - offering of 165
 - physical 70–1
 - social disability model 29–30
 - surgical 71
 - unnecessary/harmful 61–2
 - see also* [medication](#)
- trialogue initiative 233–4
- Tuke, William 70
- under the care of 176
- understanding 9, 15–16
 - difficulties, in medical framework 219
- United States of America (USA)
 - mental health policy 74–5
 - peer-run programmes 111, 113
 - peer support specialists 105
- Universal Declaration of Mental Rights and Freedoms 32
- user-focussed monitoring 52
- utilitarianism 49
- value(s)
 - balancing conflicting 60–2
- central, of recovery 213
- embedding into system 137–8
- identifying explicit 135–7
- imposition on individuals 219
- need for new 3
- negative 22–3
- organisational 223
- personal 87
- recovery-focussed service 135–9
- social 87
- societal 58
- values-based practice 140–1
- Values in Action Inventory of Strengths (VIAS) 154
- violent behaviour 177
- virtual institution 1–2, 198
- vocational recovery 202
- voices, understanding meaning of 147–8
- vulgar situatedness 52
- Waitangi Treaty 116
- Wales *see* [England and Wales](#)
- Warmline 111–12
- web sites, useful 237–8
- welcoming environment 166
- well-being 125
 - complete state model of mental health 126–9
 - education for 202–3
 - interventions to promote 132
- Wellink 188–9
- Wellness Recovery Action Planning (WRAP) 138, 162
- Whitwell, David
 - on clinical models 34
 - on diagnosis 20–1
 - on evidence-based practice 139
 - on narrative-based practice 140
 - on need to treat 24–5, 67, 68
 - on non-adherence 172
 - recovery framework 91
 - on spirituality 96
- WIIFM principle 169
- work *see* [employment](#)
- work-place accommodations 205–6
- workers, mental health
 - developing pro-recovery skills 228–9
 - essential shared capabilities 225, 226
 - maximising pro-recovery orientation 224–6
 - personal qualities 224–5
 - recovery competencies 224–5
 - see also* [professionals](#)
- Working to recovery (Coleman et al.) 162
- World Health Organization (WHO), definitions 126
- WRAP *see* [Wellness Recovery Action Planning](#)
- Yale Program for Recovery and Community Health
 - cultural tenets 145–6
 - motto 166
 - person-centred planning 163–4
 - ten recovery principles 137
 - welcoming members 166
- youth peer support workers 109–10