**BEFORE THE DISTRICT CONSUMER DISPUTES REDRESSAL COMMISSION, COSMOS**

**Complaint No. \_\_\_\_\_\_ of 20\_\_**

**Bruno,**  
Aged 45 years,  
Occupation: Graphic Designer,  
Residing at 56/879, 4th Street, Sunset Avenue, Cosmos-32,  
...Complainant

**Vs.**

**ABC Private Limited,**  
2nd Cross Street, Jeevan Nagar, Cosmos-60,  
...Opposite Party

**COMPLAINT UNDER SECTION 35 OF THE CONSUMER PROTECTION ACT, 2019**

**RESPECTFULLY SHOWETH:**

1. **The Complainant**: Bruno, a resident of 56/879, 4th Street, Sunset Avenue, Cosmos-32, is a professional graphic designer, owner of the vehicle Cenza i13 with Registration No. YZ85 Z5647.
2. **The Opposite Party**: ABC Private Limited, a vehicle service center located at 2nd Cross Street, Jeevan Nagar, Cosmos-60, engaged in offering vehicle maintenance and repair services.
3. On 10/01/2022, the complainant entrusted his vehicle to the opposite party for service due to excessive noise from the silencer pipe, which was supposedly fixed by replacing the silencer pipe.
4. The vehicle, post-service, exhibited the same issue shortly after, indicating poor quality of service. Despite repeated visits to the same service center, the problem persisted, forcing the complainant to seek services elsewhere.
5. The complainant sought a refund of the service charges and compensation for the deficiency in service through emails and a legal notice, but received no response from the opposite party.
6. **CAUSE OF ACTION** arose on 10/01/2022, when the vehicle was first taken for service, and has been ongoing due to the opposite party's failure to provide satisfactory service or respond to the complainant's refund and compensation requests.
7. **JURISDICTION:** This Hon'ble Commission has jurisdiction as the cause of action, partly or wholly, arises within its territorial limits.
8. **LIMITATION:** The complaint is filed within the statutory period of two years from the date of cause of action, in accordance with the limitation period prescribed under the Consumer Protection Act, 2019.
9. **COURT FEE:** As the claim value is less than Rs 5 lakhs, no court fee is payable under the current rules. However, necessary documents as prescribed are attached herewith.

**PRAYER:** The complainant prays for the Commission to:

* Order the Opposite Party to return the money paid for the service.
* Compensate the complainant with Rs 1,00,000/- for mental distress and legal expenses.
* Provide any other relief deemed just and proper by the Commission.

**PLACE:** Cosmos  
**DATE:** [Date of Filing]

**[Signature of the Complainant]**  
Bruno

Top of Form