BEFORE THE HON’BLE DISTRICT CONSUMER DISPUTES REDRESSAL COMMISSION AT SONEPAT

COMPLAINT No..................of 20.....

IN THE MATTER OF:

Vinod Kumar

Harshana Kalan

Sonepat ................ COMPLAINANT

Vs.

The Farma Agro Corp

Rohtak Road

Kalupar Chungi ............. OPPOSITE PARTY

COMPLAINT UNDER SECTION 35 of CONSUMER PROTECTION ACT

RESPECTFULLY SHOWETH:

1. I, Vinod Kumar, am writing to formally complain against The Farma Agro Corp, regarding the purchase of a pesticide that has resulted in substantial financial loss and damage to my agricultural produce.

2. On 15th January 2020, I purchased four packets of a pesticide from The Farma Agro Corp. for the purpose of eliminating Kharpatwar from my two-acre wheat crop. The cost of the purchase amounted to Rs. 960. Despite the assurances given by the company regarding the effectiveness of the pesticide, it proved to be grossly ineffective.

3. Upon spraying the pesticide as instructed, only a minimal portion of Kharpatwar was eliminated, leading to the destruction of approximately 70% of my wheat crop. This significant loss was verified by an inspection report dated 3rd March 2020, conducted by the District Horticulture Officer, Sonepat.

4. I have already communicated my grievances to The Farma Agro Corp., seeking compensation for the damages incurred. However, they have refused to acknowledge their responsibility, claiming that the pesticide was not of inferior quality.

5. To support my case, I am enclosing the following documents: a. Purchase receipt dated 15th January 2020. b. Inspection report by the District Horticulture Officer, Sonepat, dated 3rd March 2020.

6. In light of the above, I kindly request your intervention and assistance in addressing this matter. I am seeking compensation for the financial loss incurred due to the ineffective pesticide.

EVIDENCES

1. Copy of the purchase receipt from The Farma Agro Corp. dated 15th January 2020 for four packets of pesticide at Rs. 960.
2. Inspection report by the District Horticulture Officer, Sonepat, dated 3rd March 2020, highlighting the pesticide's ineffectiveness and crop damage.
3. Copies of written communication between Mr. Vinod Kumar and The Farma Agro Corp., documenting efforts to seek resolution for pesticide-related issues.
4. Copy of the legal notice served to The Farma Agro Corp., outlining grievances, compensation demands, and the need for resolution.
5. Witten response from The Farma Agro Corp. addressing the consumer's complaint and their stance on compensation for damages.

TERRITORIAL JURISDICTION: The complainant resides within the jurisdiction of this Hon'ble Commission. Hence this Hon'ble Commission has jurisdiction to try and entertain this complaint.

PECUNIARY JURISDICTION

The total consideration amount paid in purchasing the insurance policy is less than Rs. 50 lakhs. hence this hon'ble commissin has jurisdiction to entertain this complaint.

LIMITATION: That the present complaint is being filed within the period of 2 years prescribed under section 69 of the Act, 2019.

COURT FEE: Requisite Court fee as contemplated is paid on this Complaint.

PRAYER:

I request that the Consumer Forum thoroughly examines the evidence provided and takes appropriate action against The Farma Agro Corp. I am seeking compensation for the financial loss incurred

PLACE: Signature

DATED: NAME OF THE COMPLAINANT

VERIFICATION

I (name of complainant), resident of (residential address) hereby declare that I have not misrepresented any facts nor have tried to hide any information in my above complaint. All the facts mentioned herein are true to the best of my knowledge.

Name & signature of the complainant