**Date: 10/08/2022**

**To,**

**The Manager,**  
**XYZ Food Machinery,**  
**2nd Cross Street, Jeevan Nagar,**  
**Cosmos-60.**

**Subject: Legal Notice for Deficiency in Service and Demand for Compensation**

**Dear Sir/Madam,**

This is to inform you that despite multiple communications and an assurance given by your company on 21/06/2022, I have not received the replacement for the defective Mango Food Processing Unit delivered on 20/06/2022. This has not only caused significant financial loss but also mental distress to me.

**Demands:**

1. Immediate replacement of the defective unit with a new one, or a full refund of Rs 1,50,000.
2. Compensation of Rs 5,00,000 for the mental distress caused.
3. Reimbursement of Rs 10,000 for the legal expenses incurred.

Failure to comply within 15 days will result in me initiating legal proceedings against your company.

**Yours sincerely,**

**[Signature of Bruno]**  
**Bruno**