**Date: 01/07/2020**

**To,**

**The Manager,**  
**Cenza Tours Private Limited,**  
**2nd Cross Street, Jeevan Nagar,**  
**Cosmos-60.**

**Subject: Legal Notice for Refund of Flight Fare and Compensation for Mental Distress**

**Dear Sir/Madam,**

This notice serves as a final reminder for you to comply with the refund request of Rs 20,000/- for the flight fare paid by me for the cancelled flight tickets due to contracting Covid-19. Additionally, I demand a compensation of Rs 1,00,000/- for the mental distress and legal expenses incurred due to your company's negligence.

**Demands:**

1. Immediate refund of the flight fare of Rs 20,000/-.
2. Compensation of Rs 1,00,000/- for mental distress and legal expenses.

Failure to address these demands within 15 working days will lead to me initiating legal actions against your company.

**Yours sincerely,**

**[Signature of Bruno]**  
**Bruno**