NOTICE

Veer Pal Singh

S/o Balwinder Singh

Vishkarma Mohalla, Amritsar Road

Kot Ise Khan, Tehsil Dharamkot, Distt. Moga

Moga

31-12-2023

Forb Club Travel Pleasure/Forb Club Leisure-ship

Cooperate Sales Office

Plot no.738, JLPL Industrial Estate, Sector-82

Mohali, India-160055

IN RE: Deficiency in Services relating to Booking ID FCLP601778 and Membership No.  FCLP601778.

Greetings.

I, Veer Pal Singh, am writing to bring to your attention the deficiency in services provided by Forb Club Travel Pleasure/Forb Club Leisure-ship. This notice is in reference to my tour booking with booking number FCLP601778 and tour booking ID FCLP601778.

Based on the misrepresentation carried out by you, I had booked a tour to Dubai with Ford Club Travel Pleasure. Unfortunately, the services provided were deficient since I was made to pay an extra amount of 18,000 Rs. and was booked a substandard hotel despite assurances being made that I will be booked a room in a five-star hotel for free. Despite my concerns and attempts to address the issues, the deficiencies have not been rectified.

Owing to such a case of deficiency of service, I do not wish to continue being a member at your club, and therefore, I wish to get a refund of my membership along with the expenses incurred for the tour, including the additional payment of 18,000 Rs and the flight ticket expenses.

You are hereby finally called upon to:

1. Initiate refunds to the tune of 4,37,487 Rs. for the membership fees, additional payment for the hotel, and flight tickets within 15 days of receiving this notice; and

2. Pay compensation to the tune of 1,00,000 Rs. incurred by myself;

Within fifteen days of the receipt of this notice.

Failing to address the aforementioned issues within the stipulated time frame, I shall be constrained to initiate proceedings against Forb Club Travel Pleasure for redressal of my grievances. I may initiate both civil and criminal proceedings as warranted by law, besides filing a complaint under the statutory provisions of The Consumer Protection Act, 2019, exclusively at your own risk, cost, responsibility, and consequences.

Moga, Punjab

Signature of Veer Pal Singh