NOTICE

Shruti Goyal

W/o Sh. Radhe Mohan Garg

H.No.689, St.No.6, Vedant Nagar

Moga, Punjab

31-12-2023

Aarushi Oswal

Make-up Artist

Aarushi Oswal Hair Make-up Academy

148/1, Oswal Bhawan, Seth Sohan Lal Ln, MJR, Civil Lines

Ludhiana, Punjab-141001

IN RE: Refusal to issue cash receipt.

Dear Ms. Aarushi Oswal,

I, Shruti Goyal, am writing to express my dissatisfaction with your refusal to issue a cash receipt for the payment of 5,000 Rs. made in lieu of the make-up service availed from you.

I had engaged your services for makeup, and unfortunately, the services were deficient. Despite my concerns and attempts to address the issues, the makeup services have not met the expected standards.

You are hereby finally called upon to:

1. Initiate a refund of Rs. 10,000 for the mental agony and inconvenience caused due to the refusal to issue a cash receipt; and
2. Pay compensation to the tune of 20,000 Rs. for the mental agony undergone by myself;

Within fifteen days of the receipt of this notice.

Failing to address the aforementioned issues within the stipulated time frame, I shall be constrained to initiate proceedings against Aarushi Oswal for redressal of my grievances. I may initiate both civil and criminal proceedings as warranted by law, besides filing a complaint under the statutory provisions of The Consumer Protection Act, 2019, exclusively at your own risk, cost, responsibility, and consequences.

Moga, Punjab

Signature of Shruti Goyal