NOTICE

Shinder Pal Singh

House No. 853, Apex Colony

Moga, Punjab

31-12-2023

Shin Technologies Inc.

House No. 527, Shanti Nagar, Civil Lines

Moga-142001

Through its Sole Proprietor/Manager

IN RE: Defective CCTV Cameras and after-sales service vide Invoice Numbers 719 and 724.

Greetings,

I, Shinder Pal Singh, am writing to bring to your attention an issue concerning the installation of CCTV cameras by Shin Technologies Inc.

I purchased CCTV cameras from Shin Technologies for my residence. However, the installed cameras are unbranded and defective, and despite repeated requests, the issue has not been rectified.

You are hereby finally called upon to:

1. Initiate a replacement of the installed CCTV cameras; and

2. Pay compensation to the tune of 70,000 Rs. for mental agony incurred by myself;

Within fifteen days of the receipt of this notice.

Failing to address the aforementioned issues within the stipulated time frame, I shall be constrained to initiate proceedings against Shin Technologies Inc. for the redressal of my grievances. I may initiate both civil and criminal proceedings as warranted by law, besides filing a complaint under the statutory provisions of The Consumer Protection Act, 2019, exclusively at your own risk, cost, responsibility, and consequences.

Moga, Punjab

Signature of Shinder Pal Singh