NOTICE

Jaswinder Singh,

Pandori Gate,

Dharamkot Tehsil,

Moga,

Punjab,

15-1-2024

SDO North, Subdivision,

PSPCL, Moga,

GT Road,

Moga,

Punjab,

In re: Incorrect billing pertaining to connection bearing the No. 3002674483.

Greetings,

This is to bring to your kind notice that I own the house bearing the address House No. 00, Dhamesh Nagar, Moga, which receives electricity through the electricity connection bearing the number 3002674483.

I have been the owner of the said house since 2009, and considering the fact that the house has been unoccupied since June 2015, due to which I have only been paying the bill on an average basis since.

However, for the cycle of November 2021 to January 2022, I have received a bill dated 20.1.2023 with the amount of 25,29,210 Rs. on the ground that I consumed 2,48,382 units. This is clearly a mistake as the house has been unoccupied. Yet, when I attempted to reason the same with your officials, I am being asked to pay the bill.

The same amounts to a deficiency and service as well a case of mental harassment, owing to which I hereby call you to:-

1. Set aside the bill dated 20.1.2023; and
2. Compensate to the tune of 1,50,000 Rs for the mental agony undergone by myself;

Within fifteen days of the receipt of this notice.

Failing which, I shall be constrained to initiate proceedings against you for redressal of my grievances and recovery of the amount. I may initiate both civil and criminal proceedings as warranted by law, besides filing a complaint under the statutory provisions of The Consumer Protection Act, 2019, exclusively at your own risk, cost, responsibility, and consequences.

Place: Moga