NOTICE

Suresh Kumar Garg,

H. No. 751, Ward No. 12,

Vedant Nagar, Moga

Email: sureshkgarg@gmail.com

08-01-2024

Star Health and Allied Insurance Co.,

SCF 13-13, Improvement Trust Market,

Above ICICI Bank, GT Road,

Moga

IN RE: Rejection of Claim under Policy bearing the Policy No. P/211222/01/2022/005610.

Greetings,

I, Suresh Kumar Garg, holder of health insurance bearing Policy No. P/211222/01/2022/005610, am writing to bring to your attention a grievance regarding the repudiation of my claim.

I had purchased the aforementioned health insurance policy with the insurance period from 8.10.2021 to 7.10.2022 in Moga, Punjab. During this period, I fell ill and was admitted to a hospital from 24.6.2022 and 26.6.2022. I incurred medical expenses amounting to Rs. 21,240 Rs.

Despite making a claim for the reimbursement of these medical expenses, it was rejected by your good self on the ground that I availed the services of an excluded service provider. However, there is no such limitation specified in the policy.

You are hereby finally called upon to:

1. Reimburse the medical expenses of Rs. 21,240; and
2. Compensate to the tune of 42,480 Rs. for the mental agony undergone by myself;

Within fifteen days of the receipt of this notice.

Failing which, I shall be constrained to initiate proceedings against you for redressal of my grievances and recovery of the amount. I may initiate both civil and criminal proceedings as warranted by law, besides filing a complaint under the statutory provisions of The Consumer Protection Act, 2019, exclusively at your own risk, cost, responsibility, and consequences.

Moga, Punjab

Signature of Suresh Kumar Garg