NOTICE

Rajini Gupta,

H. No. 115, Ward No. 6,

Rama Colony, Moga

Email: rjg@gmail.com

08-01-2024

Star Health and Allied Insurance Co.,

SCF 12-13, Improvement Trust Market,

Above ICICI Bank, GT Road,

Moga

IN RE: Rejection of Claim under a Family Health Optima Plan bearing the Policy No. P/211222/012020/0051.

Greetings,

I, Rajini Gupta, holder of Family Health Optima Plan bearing the Policy No. P/211222/012020/0051, am writing to bring to your attention a grievance regarding the rejection of my claim.

I had purchased the aforementioned health insurance policy with the insurance period from 8.10.2021 to 7.10.2022 in Moga, Punjab. During this period, I was diagnosed with Pyrexia and was admitted to Sindhu Hospital in Moga in May 2022. I incurred medical expenses amounting to Rs. 80,000.

Despite making a claim for the reimbursement of these medical expenses, it was rejected by your good self on the ground that I could have availed the services of the hospital as an out-patient. However, there is no such limitation specified in the policy.

You are hereby finally called upon to:

1. Reimburse the medical expenses of Rs. 80,000; and
2. Compensate to the tune of 50,000 Rs. for the mental agony undergone by myself;

Within fifteen days of the receipt of this notice.

Failing which, I shall be constrained to initiate proceedings against you for redressal of my grievances and recovery of the amount. I may initiate both civil and criminal proceedings as warranted by law, besides filing a complaint under the statutory provisions of The Consumer Protection Act, 2019, exclusively at your own risk, cost, responsibility, and consequences.

Moga, Punjab

Signature of Rajini Gupta