NOTICE

Rommohinder Singh Gill,

Santa Di Bauli,

Bahona Road,

Moga, Punjab,

15-1-2024

1. Balwinder Singh,

Civil Lines,

Moga

1. Maa Luxmi E Vehicles Pvt. Ltd.,

Shop No. 15,

Dabwali Road,

Opp. to. Hotel Aroma,

Near Suraksha Hospital,

Sirsa,

Haryana.

In Re: Sale of defective batteries vide Invoice No. 11.

This is to bring to your kind notice that I purchased 4 Yakuza Electric Batteries, manufactured by M/s Maa Luxmi E-Vehicles Pvt. Ltd., for my scooter vide Invoice No. 11 on 17.7.2022 from Mr. Balwinder Singh. I was informed by Mr. Singh that the batteries carried with them a one-year guarantee period and that I could avail the same since the batteries specified so.

However, within 10 months, the performance of the batteries deteriorated considerably and the batteries only gave me up to 20 KMs per charge despite the specifications of the battery representing that I would get 50 KMs. Thus, I approached Mr. Balwinder Singh in May, 2023 to get the batteries rectified. However, he informed me that the same could not be done and that I would have to purchase new batteries.

Owing to the sale of defective goods and deficiency in service, you are hereby called upon to:-

1. Jointly and severally replace the batteries purchased; and
2. Compensate to the tune of 15,000 Rs. for the mental agony caused thereby;

Within fifteen days of the receipt of this notice

Failing to address the aforementioned issues within the stipulated time frame, I shall be constrained to initiate proceedings against Shin Technologies Inc. for redressal of my grievances. I may initiate both civil and criminal proceedings as warranted by law, besides filing a complaint under the statutory provisions of The Consumer Protection Act, 2019, exclusively at your own risk, cost, responsibility, and consequences.

Moga, Punjab

Signature of Rammohinder Singh Gill