NOTICE

Kulwant Singh,

Village Patto Hira Singh,

Near Hira Singh Wala,

Moga,

Punjab

15-1-2024

M/s Daidka Courier Service,

Moga Road,

Bagha Purana,

Moga,

Punjab

In Re: Deficient Service pertaining to courier bearing Order No. 111.

This is to bring to your kind notice that on 15.7.2022, I engaged your services by paying 4,000 Rs. to send a parcel to my friend in Doha, Qatar. The parcel contained food supplements worth 23,400 Rs. I was informed by your good self that the courier would be delivered to him in a week’s time. In order to instil confidence, you also gave me the tracking number- 222.

However, it has been a considerable period of time and my friend has not received the parcel. Further, when I use the tracking number that you have given me, the same does not return an information.

The same amounts to a deficiency in service, and thereby, you are called upon to:-

1. Compensate for the service fee and the food supplements that I handed over for the purpose of couriering it to the receiver, which is to the tune of 27,400 Rs; and
2. To Compensate to the tune of 20,000 Rs. for mental agony caused thereby

Within fifteen days of the receipt of this notice.

Failing to address the aforementioned issues within the stipulated time frame, I shall be constrained to initiate proceedings against Shin Technologies Inc. for redressal of my grievances. I may initiate both civil and criminal proceedings as warranted by law, besides filing a complaint under the statutory provisions of The Consumer Protection Act, 2019, exclusively at your own risk, cost, responsibility, and consequences.

Moga, Punjab

Signature of Kulwant Singh