NOTICE

Jaspreet Singh Sukhija,

H. No. 26,

Agwar Baba Farid Complex,

Block A,

Ghal Kalan,

Moga,

Email: rjss@gmail.com

15-01-2024

Star Health and Allied Insurance Co.,

SCF 12-13, Improvement Trust Market,

Above ICICI Bank, GT Road,

Moga

IN RE: Rejection of Claim under a Family Health Optima Plan bearing the Policy No. P/211222/012023/005040.

Greetings,

I, Jaspreet Singh Sukhija, holder of Family Health Optima Plan bearing the Policy No. P/211222/012023/005040, am writing to bring to your attention a grievance regarding the rejection of my claim.

I had purchased the aforementioned health insurance policy over seven years ago and got the same renewed on 20.8.2022 till 19.8.2023 in Moga, Punjab. During this period, I was diagnosed with pneumonia and was admitted to Harbans Nursing Home in Moga from 18.10.2022 to 26.10.2022. I incurred medical expenses amounting to Rs 77,686 Rs.

Despite making a claim for the reimbursement of these medical expenses, it was rejected by your good self on the ground that I availed the services of an excluded service provider. However, there is no such limitation specified in the policy.

You are hereby finally called upon to:

1. Reimburse the medical expenses of Rs. 77,686 Rs.; and
2. Compensate to the tune of 30,000 Rs. for the mental agony caused thereby;

Within fifteen days of the receipt of this notice.

Failing to address the aforementioned issues within the stipulated time frame, I shall be constrained to initiate proceedings against Shin Technologies Inc. for redressal of my grievances. I may initiate both civil and criminal proceedings as warranted by law, besides filing a complaint under the statutory provisions of The Consumer Protection Act, 2019, exclusively at your own risk, cost, responsibility, and consequences.

Moga, Punjab

Signature of Jaspreet Singh Sukhija