Jaskaran Singh

S/o Narinder Singh

Gali No.6, Baba Deep Singh Nagar

Dhudianwala, Kapurthala, Punjab

[Date]

M/s I-abroad Education & Immigration Services Pvt. Ltd.

SCO 31 First Floor, Crystal Plaza

Choti Baradari Part 1, Near PIMS

Jalandhar, Punjab

Subject: Complaint Regarding Deficiency in Service

Dear Sir/Madam,

I am writing to formally complain about the deficiency in your service faced by me.

I aspired to go to Canada on a student visa. I approached you in September 2020. You made multiple assurances to me to convince me to make payment for the service of getting a student visa. I paid Rs. 588270 on 16.10.2020, but received no receipt I received the receipts later numbered 1509, 1510, 1521, and 2293. Despite receiving the amount, you did not even try to speed up the process of getting me a visa. When I tried to reach out to you to get updates about the process, you even stopped responding to me.

Please confirm the receipt of this complaint and inform me of the steps you will take and the tentative timeline associated with the process.

If I do not receive a satisfactory response from you within 15 days of this complaint, I shall take this matter to the appropriate consumer redressal forum.

Sincerely,

[Your Signature]

Jaskaran Singh