Tarsem Singh

S/o Mohinder Singh

R/o VPO Kanjli

District Kapurthala

Phone: 99157-90188

[Date]

M/s J.M. Agro Sales

Nakodar Road

Near New Sabzi Mandi, Kapurthala

Subject: Complaint Regarding Deficiency in Service and unfair trade practice

Dear Sir/Madam,

I am writing to formally complain about the deficiency in your service faced by me and unfair trade practice employed by you.

I purchased a brand new tractor of Sonalika brand with Model DI750RX on 01-06-2020 for Rs. 640000 from you. You told me that the tractor is of 2020 model. I received a receipt with receipt number 123. However, when I received my registration certificate, it showed that the model was of 2019 and not of 2020. I paid the amount for the 2020 model at rates prevalent in 2020.

Please confirm the receipt of this complaint and inform me of the steps you will take and the tentative timeline associated with the process.

If I do not receive a satisfactory response from you within 15 days of this complaint, I shall take this matter to the appropriate consumer redressal forum.

Sincerely,

[Your Signature]

Tarsem Singh