Anchal Bajaj

D/o Sandeep Bajaj

R/o Krishan Nagar

Old Hospital, Kapurthala

[Date]

1. Amazon India

2nd Floor, Safina Tower

Opp. JO Techno, Park No.3

Ali Aksar Road, Bangalore 560052

1. Appario Retail Private Ltd.

Khewat No. 79-80, and 39-59 Khasra No. 306, 348-205, 46 and 56

Near Katana Sahib Gurudwara, Ludhiana

Subject: Complaint Regarding Deficiency in Service and Unfair Trade Practice

Dear Sir/Madam,

I am writing to formally complain about the deficiency in your service faced by me and the unfair trade practice employed by you.

I purchased a Canon Pixma G3000 printer for Rs. 13999 from the first of you on 17.02.2022. The invoice number was 123456, from the second of you. The printer did not work properly and I had to return it on 24.02.2022. The amount was to be refunded to me within 3-5 working days. However, no refund was made. I also sent an email to the customer care of the first of you on 30.02.2022 but have received no response.

Please confirm the receipt of this complaint and inform me of the steps you will take and the tentative timeline associated with the process.

If I do not receive a satisfactory response from you within 15 days of this complaint, I shall take this matter to the appropriate consumer redressal forum.

Sincerely,

[Your Signature]

Anchal Bajaj